

Margaret River Wine Tours plan for public health and safety in regard to COVID-19

The safety and wellbeing of our guests has always been priority.

We would like to reassure our customers that we will take every possible precaution to reduce the risks of infection and spread of Covid 19

Our Commitment to You-

We commit to following the guidelines set out by Western Australian Government departments and the Emergency Management act (2005) WA section 71 and 72a.

Our risk management policy has been updated. Our vehicle cleaning register includes sanitization and daily operations to reduce the risk of Covid community transmission.

Private Charters are our only option so groups are mixing with limited people of up to 7 people of whom they are generally sharing accommodation with.

- Drivers must be fit and healthy and showing no signs or symptoms of COVID-19
- Supply hand sanitizer
- All guests and drivers to use hand sanitizer each time before entering or touching the vehicle
- Vehicle air conditioning to be set on fresh air and not recirculate
- Disinfectant to be used throughout the day.
- Tour vehicle to be cleaned and sanitized at the end of each day, all commonly touched surfaces sprayed with disinfectant, these are, but not limited to, door handles, seat belts and buckles, seats, steering wheel/controls and windows.
- Guests are asked to remove rubbish to be at the end of the day.
- Guests who are unwell are asked to stay at home. If there is a pre-existing condition that is non-contagious then please discuss with us prior
- Management will reserve the right to refuse entry to people showing symptoms of sickness such as coughing or fever. Groups who fail to comply with health and hygiene related requests may have their booking cancelled, no refund will be provided.
- The driver will not enter venues with guests, to reduce the contact between people in venues and to protect their health from possible Covid 19 exposure –

Your Commitment

Customers to scan QR code SAFE WA App and wear masks when required.

Hand Sanitizer to be used regularly

Customers asked to not book if they have been in contact with anyone infected by the virus or are feeling unwell or suffering any of the following symptoms

- : • Cold or flu like symptoms
- Cough or sneezing
 - High temperature and or fever
 - Sore throat
 - Tiredness

We do reserve to right to share customer contact details with Health and Government departments for tracing reasons, only if we feel that at any point we have been exposed. We highly encourage those who are travelling to download the Government tracing app.

We feel this is very important to control the potential spread of the virus.

We reserve to right to cancel a booking on the day if any people or person shows any signs of illness.

If any person in a group is unwell then the entire group will be excluded from the tour.

We ask people please do not book/attend unless they feel 100% or notify us prior to departure to discuss possibility of rebooking