

No-code Agent Automation and Integration Loved by IT and Zendesk Admins

Why Zendesk users choose Workato

PACKAGES FOR ZENDESK CLIENTS

Starting @ \$5,000

\$15,000 off (\$5K Min)

*For Zendesk integrations

*For any new customer referred by Zendesk

*Must agree to standard ToS & privacy policy

*Offer ends Jan 31st, 2021

Extensive. Robust recipe, connector, and logic library.

Quick. Easy to customize and iterate.

Chatbots. Optimize with interface framework in Slack, MS Teams, FB Workplace.

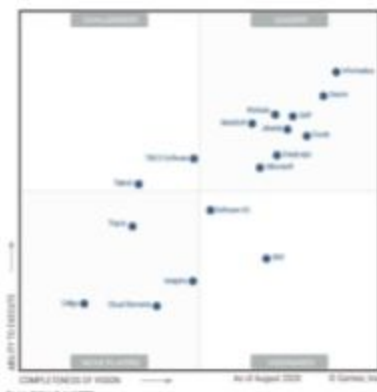
Scale. Future-proof complex, legacy, and custom systems.

Secure. Trusted for critical data and product security.

The only enterprise-grade automation platform for Zendesk Admins

Gartner

Leader in Enterprise iPaaS MQ
Recognized as a leader in Enterprise iPaaS MQ, 2020



#1 in Customer Experience, Versatility, Innovation

FORRESTER

A Leader in Strategic iPaaS and Hybrid Integration Platforms for Q1, 2019



#1 in Platform, Strategy, Value

100+ Zendesk customers already use Workato!

logitech slack UCLA flexport. bevi. Grab



The most comprehensive, secure connector for Zendesk Suite, including Zendesk Sunshine and Sunshine Conversations.

Top Use-Cases

CRM to Zendesk

Track support hours per customer, prioritize high value customers.



RMA Automation

Obtain a full view of the order and return process in Zendesk.



Issue to Resolution

Allow Support to Developer escalation with the click of a button and automatic status updates as the issue moves through the development lifecycle.



Connecting Multiple Instances of Zendesk

Connect multiple instances of Zendesk whether it's across multiple departments or an acquisition, Workato will keep them all in-sync.



Support Bots and Helpdesk Bots

Create support bots and helpdesk bots for your chat app to reduce friction and pre-empt ticket creation.



360 Customer Warehouse

Move data from Zendesk, CRM, and other Marketing automation tools into your data warehouse for a holistic view of the customer across departments.




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1,700+
Pre-built Zendesk
integrations


4,000+
Zendesk
Admins

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