



PROACTIVE PROPERTY MANAGEMENT

CUSTOMER SERVICE GUARANTEE

WHAT IS IT?

The New Stage Property Customer Service Guarantee is unique to our business and not something that other agents would back themselves to do.

Basically, it's a guarantee to you that we will communicate with you. It's that simple!

HERE'S HOW IT WORKS...

New Stage Property guarantee to:

1. Return your call by close of business that day

and

2. Reply to your email by close of business the next business day

AND IF WE DON'T MEET THE GUARANTEE?

We will give you 1 month's free management fees.

That's how confident we are in our team!

As the Director of New Stage Property, I take this guarantee seriously. This is my personal guarantee to you as a client of New Stage Property and I invite you to contact me directly if you do not receive these customer service standards.

A handwritten signature in black ink, appearing to read "A King", written over a horizontal line.

Amanda King
Director & Principal Licensee

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