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**Cleaning printheads built into ink cartridges**

If your printer uses cartridges with an integrated printhead, you can try the “paper towel method” to resolve your print quality issue.

Required supplies: A warm, damp paper towel and a dry paper towel

1. Take a warm damp paper towel or coffee filter and blot the cartridge with the printhead facing down onto the paper towel.  This will remove any dried ink on the printhead.
2. Then, hold the cartridge with the printhead facing down against a dry paper towel for 2-3 minutes. A dry paper towel will wick the ink out. Do not wipe the print head as this may cause damage.
3. Reinstall the cartridge and try printing again.  If you are still getting poor print results at this point, you may need to replace your printer cartridge.