VolleyballHype Refund Policy

1. Policy Statement
All registration, try-outs, and season fees paid to VolleyballHype are **non-refundable**. By completing registration and signing the player/parent contract, you acknowledge and accept that fees will not be refunded or pro-rated under any circumstances.

2. Scope and Application
This policy applies to all athletes registered in club programs, including but not limited to:

- Competitive and developmental club teams
- Try-outs, evaluations, and ID camps
- Camps, clinics, and special events

3. Non-Refundable Scenarios
Refunds will **not** be issued for reasons including, but not limited to:

- Voluntary withdrawal or quitting the team after acceptance/signing
- Season-ending or temporary injury, illness, or medical conditions (unless specified otherwise under a separate medical board rider)
- Disciplinary dismissal or suspension due to a breach of the player/parent code of conduct
- Schedule conflicts, family relocations, or missed practices/matches
- Dissatisfaction with playing time, team placement, coaching decisions, or gym availability

4. Financial Commitments & Fixed Costs
Club fees are calculated based on fixed institutional overhead (such as gym rentals, provincial/national federation registration fees like Volleyball Manitoba or OVA, equipment, and tournament entry fees) committed in advance for the entire roster. Because the

departure of an individual player cannot be easily replaced without shifting financial burdens onto remaining families, fees remain locked.

5. Exceptions (Club-Initiated Cancellations)

The sole exception to this no-refund policy is if VolleyballHype cancels a program or entire season prior to or during execution due to insufficient enrollment or circumstances beyond the club's control. In such cases, participants will receive a full or pro-rated refund minus any unrecoverable third-party administrative or processing fees.