

ECA/ESCAPES TRAVEL TERMS & CONDITIONS

From herein, Education Connection Academy is also known as “ECA” and “ESCAPES” and “I” referred to as Traveler.

Common FAQ:

What are ESCAPES™? ESCAPES™ is the travel fundraiser program for Education Connection Academy (ECA) Nonprofit. ESCAPES™ stands for Experience Self-Care Culture Adventure Philanthropy Empowerment and Sisterhood. ESCAPES is a retreat-style safe space for women designed to give every SUPERWOMAN the opportunity to remove the cape and take a break from constantly striving and stretching herself to accomplish everything possible in a perfect manner and not putting herself as a top priority.

What is ECA? Education Connection Academy, ECA, is a 501 (c) (3) non-profit organization with a two-fold purpose: to increase health awareness and to decrease illnesses attributed to childhood obesity. ECA believes that helping the community is one of the most efficient and effective ways to shape the lifelong health and well-being of children.

Why is ECA supporting the needs of women? The matriarch in children’s lives plays a vital role in increasing their health awareness and practices. Matriarchs or mother-figures serve as role models and are the primary "influencers" of household decisions to illustrate to children the importance of making health conscience choices. Traditionally in the community and household, women are the person who prepares the children’s food and schedules the children’s activities; thus the reason ECA is focusing on the support of the women.

What is a Superwoman? According to Wikipedia, in sociology, a superwoman (also sometimes called supermom or Strong Black woman) is a Western woman who works hard to manage multiple roles of a worker, a homemaker, a volunteer, a student, or other such time-intensive occupations. Even if you are not a mom, women still face challenges of juggling the expectations of societal norms and the other facets of their life, thus not making themselves a priority and masking the pain in fear of being judged. SUPERWOMEN you need a BREAK! ESCAPES with ECA!

How do I know if I am experiencing Superwoman Syndrome? When you feel that you have been stretched too far by putting others needs before your own! It is not just about you doing too many things or striving to do everything well; it is about sacrificing your well-being by putting other expectations/wants/judgments BEFORE your needs. **If you feel you are battling Superwoman Syndrome, first seek a mental health professional.** ESCAPES™ is way to continue your path to reconnecting with your wellbeing.

Are the trips women only? Trips are women-only if specified. Gender and age specifications are posted for each trip so please read the itinerary thoroughly before booking. ECA offers a variety of trips such as family-friendly, LGBT friendly, girl’s trips, retreats, and romantic getaways.

How will ECA receive a charitable donation from the purchase of my trip? Your donation comes in the form of the planning and/or registration fee and trip commission from vendors. You will receive a donation letter on any planning and registration fees paid.

How will ECA use my charitable donation? ECA has been established since 2009 and have serviced hundreds of children and their families to increase health and wellness awareness. Your donation will allow ECA to continue to provide affordable and free quality programming for children and their families in underserved areas including the countries that we visit.

How do I pay my remaining balance after I pay my initial deposit? Unless you purchased a full payment ticket, an invoice for the remaining balance will be sent via Square. You can also have an option of automatic draft payments that will be drafted on the due dates of the payment plan. Initial Deposit: non-refundable deposit, NO EXCEPTIONS! Monthly Payment: Payments due by the 15th of each month or otherwise noted in the travel payment plan.

Will someone be assigned to my room if I do not have a preferred roommate? Yes, a roommate will be assigned if you do not select a preferred roommate.

Is double occupancy the only rate? Currently, double occupancy rate is the only rate offered on ESCAPES. We want to ensure that we promote sisterhood while also maintaining comfort. All ESCAPES double occupancy rooms have two beds in each room. We are staying in 3-5-star hotels and to keep the rate affordable, the priced is based on double occupancy or more only.

How do I select my preferred roommate? On the registration application provide the legal First and Last Name of your preferred roommate. Your preferred roommate must list you as her preferred roommate on her registration form or we cannot guarantee room assignment.

Is there handicap accessibility? ECA welcomes all Superwomen! However, special accommodations and handicap accessibility will be responsibility of participant to arrange for the trip. ECA will submit request for handicap accessibility room only. Some of the days are very active that covers a good amount of ground each day. You can expect from two to three hours walking on some touring days. The pace is moderate; however, you will encounter some uneven surfaces, stairs, steps and significant slopes. There are a few early wake-ups, as well as a few long days of 10-12 hours, are necessary to cover the territory. ECA ensures a balanced trip and will have days of healing and relaxation as well.

Is there travel insurance available? ECA took the liberty of quoting travel insurance because ECA strongly believes that our clients should protect their vacation investment. Travel insurance provides peace of mind that protects your vacation investment before and during your trip. ECA will not be held liable for any financial losses incurred from failure to purchase insurance coverage. ECA received affordable quotes from Allianz Global Assistance. Travel Protection (Insurance): Missing a vacation is bad enough and losing the money you paid for your vacation is even worse. Trip insurance is therefore highly recommended. Your premium is related to your trip cost, so you don't have to worry about being over-insured. Trip Protection Plan premiums are non-refundable.

TERMS AND CONDITIONS

PASSPORTS & VISAS

It is each traveler's responsibility to have a passport valid for at least 6 months prior to the date of travel and a visa, if required. **IMPORTANT:** Passengers who are not U.S. Citizens must check with the respective consulate or a visa agency to determine what personal identification is required. Passengers who enter, leave, and then re-enter the same country on their itinerary should check to see if they require a

double-entry visa. Passport applications are available at most U.S. Post offices, as well as at regional Passport Agencies. Travelers requiring visas, whether obtained in advance or locally upon arrival, should ensure that their passport has unstamped visa pages.

Double Occupancy Policy: I understand that ESCAPES is based on double occupancy. If I don't have a roommate that is attending ESCAPES™ then ECA will assign me a roommate.

Roommate Policy: Provide the legal First and Last Name of your preferred roommate. Your preferred roommate must list you as their preferred roommate on her registration form or we cannot guarantee room assignment.

Dietary Restrictions Policy: I understand ECA will submit my request to the food vendors that will cater ECA ESCAPES workshops about my dietary needs. I understand that ECA is not responsible for any dietary restrictions or needs not met by the food vendors; however, ECA will provide an alternative meal. It will be my responsibility to check with food vendors/caterers prior to eating the food and beverages.

Special Accommodations Policy: I understand ECA welcomes all Superwomen! However, special accommodations and handicap accessibility will be my responsibility to arrange for the trip. I understand some of the days are very active that covers a good amount of ground each day. I can expect from two to three hours walking on some touring days. I understand the pace is moderate; however, I will encounter some uneven surfaces, stairs, steps and significant slopes. I understand there are a few early wake-ups, as well as a few long days of 10-12 hours, are necessary to cover the territory. I understand ECA ensures a balanced trip and I will have my days of healing and relaxation as well.

Fee Policy: I understand the prices are subject to change based on availability. ECA curates a travel experience to customers, which are provided by separate and independent vendors of travel services. ECA does not operate, control, or otherwise provide the services of the independent travel vendors or agents. Hence, customer agrees that ECA acts only as curator of the event for the client in recommending transportation, hotel accommodations, sightseeing and other privileges, or services for the clients' benefit, and on the express condition that ECA shall not be responsible for any loss, accident, injury, delay, defect, omission or irregularity which may occur or be occasioned, whether by reason of any act, negligence or default of any company or person engaged in or responsible for carrying out any of the arrangements, or otherwise in connection therewith.

Donation Policy: I understand that Education Connection Academy (ECA) is a nonprofit organization 501 (c) (3) and that ten percent of my total ESCAPES or applicable planning/registration fees cost will be considered a tax deduction as a charitable donation. ECA will provide me with a formal letter via email acknowledging my contribution to keep for my records by January 31 as required by IRS.

Payment Plan Policy: I understand that all installments must be paid by each deadline. I understand that the first deposit initiates the reservation. There may be an additional credit card convenience fee. I understand I can pay balance off earlier.

Late Payment: I understand that there will be a 10% fee added to all late payments and fees imposed by vendors or suppliers as well. I understand that there are no refunds.

Unable to make payment? I understand that I (Traveler) is responsible for contacting ECA at escapestravel@ecanonprofit.com. If payment is not received by Day 5, I understand that I will be released from the booking. NO EXCEPTIONS!

Travel Insurance Policy: ECA took the liberty of quoting travel insurance because ECA strongly believes that our clients should protect their vacation investment. Travel insurance provides peace of mind that protects your vacation investment before and during your trip. ECA will not be held liable for any financial losses incurred from failure to purchase insurance coverage. ECA partnered with Travel Insurance Plans with Allianz Global Assistance to provide affordable options.

Cancellation and Refund Policy: I understand Deposits are nonrefundable. All cancellations must be submitted in writing and sent to escapestravel@ecanonprofit.com. I agree that should I cancel and did not purchase trip protection and travel insurance that I forfeit all money paid. You must refer to your travel insurance plan for their policies on cancellations.

Waiver & Liability Release: I do hereby, release and discharge Education Connection Academy volunteers and its subcontractors and the respective staff, employees, successors and assigns, of and from any and all rights and claims for damage resulting from injury or death of me, my child, or property, which may be sustained or suffered by me or my child in connection with my association with or participating in, or arising out of my traveling to and from the Education Connection Academy event. I agree to the above waiver and release and we join therein.

Photo Release: I grant Education Connection Academy event coordinators, volunteers, and its subcontractors, its representatives and employees the right to take photographs of me and my child and my property in connection with the above identified subject without compensation to me. I authorize Education Connection Academy, its assigns and transferees to copyright, use and publish the same in print and/or electronically. I agree that Education Connection Academy may use such photographs of me and my child with or without his/her or my name and for any lawful purpose, including for example such purposes as publicity, illustration, advertising, and web content.

Group Togetherness: To ensure the desired group energy, ECA reserves the right to accept, reject or expel any individual who is deemed disruptive or incompatible with the interests of the group, including, but not limited to, individuals who are intoxicated and/or under the influence of drugs leading to a negative experience for the remainder of the group. Expenses, including cancellation fees and/or costs for alternate travel plans or to return home, will necessarily be borne by the traveler. All unused services are non-refundable.

Documents: Provided full payment is received no later than your Final Payment Due date, documents will be sent via email 15-21 days prior to the travel date.

Cancellation & Cancellation Fees: Once a payment has been made, cancellations will apply per the schedule below based on the date the written cancellation is received and will only be accepted in writing. Once airfare is purchased, airline tickets will be issued and are always subject to 100% penalty.

Reservation Changes: Any changes to your booking, whatever the cause, will incur a \$200 per person charge plus any additional supplier fees. This includes name changes* and removal of any services such as optional tours and transfers. *Please note that name changes to airline reservations requires us to fully cancel and rebook a new traveler.

TRAVELER AGREEMENT Please review and initial each item below to confirm your understanding of the following important terms which should be advised to all travelers:

___ Traveler's names provided will match EXACTLY the full name(s) as listed in each passport, including middle name(s) or initial(s), or as listed on government-issued ID for passengers traveling within the USA. Any discrepancy may result in cancellation, change fees, new and higher airfares or denial of services is the responsibility of the traveler.

___ Traveler is responsible for providing the correct travel documentation (passport, visa, identification) for the destination(s) to be visited. Passports are required to be valid for at least 6 months beyond the travel dates.

___ Traveler has been offered the option to purchase travel insurance. If purchased, coverage begins only after payment of the insurance premium and that the pre-existing condition waiver applies only when payment of the insurance premium is completed by the final payment due date. If insurance is not purchased on the day of booking, the traveler cannot request travel insurance afterwards.

___ ECA is not responsible for penalties incurred for tickets, international or domestic, not issued by our vendor due to schedule and/or flight changes.

___ ECA is not responsible for misplaced/stolen passports, luggage, personal items. These items must always be secured by traveler .

___ Traveler must request upgraded flight seating, extra seat, or any other travel accommodation within 30 days of booking. Any requests made after 30 days will not be honored.

___ Once full payment is completed and all the airline tickets are issued, there will be no changes made. I understand that by my agreement, I consent to the understanding that my deposit is non-refundable.

___ I have read the Terms & Conditions, and I agree that my payment and subsequent acceptance of my travel documents constitutes my acceptance, and the acceptance of my group participation, of those Terms & Conditions. I have read and understand all terms and conditions above and all the terms that may be reviewed at ecanonprofit.com/escapes. My payment and signature below constitute acceptance of those terms.

We will be happy to proceed and book the above space upon receipt of your acceptance of our proposal, along with the deposit. Please sign below.

_____ Name of Traveler (Please print)

_____ Traveler Signature

_____ Date