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I tried out the futuristic new airport security lane where you don't even show your passport

Dubai's new fully automated, AI-powered passenger corridor means you barely have to break your stride, let alone stop at a customs desk

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Robert Jackman did not have to remove his glasses or cap when the new system was used on him



Robert Jackman

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It's the world's busiest international airport – handling more than five million seats this month alone (compared with second-placed Heathrow's 4.2 million)

via a frantic schedule of round-the-clock long-haul flights. But has Dubai International found a way to take all the fuss out of one of the most fiddly features of airport security?

That's the latest claim emanating from the ever-ambitious <u>Gulf megacity</u>, whose airport (known as "DXB" to frequent fliers) recently unveiled its brand new "red carpet" system – a fully automated, AI-powered passenger corridor allowing passengers to breeze through passport control without showing a single document.

How will it work? Instead of a manual passport check, the red carpet will scan the faces of passengers as they walk past and use <u>artificial intelligence</u> to match them with the passenger records already on its system. Provided everything looks good, the system clears them to walk straight through to the baggage scanners without having to show any identification.

How to use Dubai airport's "Red Carpet"





As futuristic as it may sound, the system runs on technologies that are already in use around the world: passport e-gates already run on <u>facial recognition</u>, for example, and airports already have data on who's flying where and when. The clever thing about the red carpet is that it combines all of that to create an end-to-end system.

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How accurate is it? Extremely so, say experts. "The AI models behind facial recognition can convert the unique features of every face into a special numerical scorecard," says Richard Dempers, of airport security experts Rheinberry.

That should mean they can match your face to your record in 99 per cent of cases. In the rare cases where the AI is unsure, it will instruct a border guard to check your papers the old-fashioned way.

Is it a massive step forward for travellers or the stuff of dystopian nightmares? On a recent trip to Dubai, I had a chance to try the system myself.

At this point, it's worth clarifying a couple of things. At present, the red carpet system comes into play when you're leaving Dubai, rather than when you arrive. It's also in operation only at Terminal 3 – the one used by Emirates – and you need to be flying business class or first to use it.

Assuming you're eligible to use the new system, it isn't difficult to find: it's the roped-off lane in passport control, with an actual red carpet – or at the very least a large adhesive sticker – on the floor. The effect may not be subtle, but it does make you feel more of a VIP as you approach.

From that point, the process really is as simple as they say: you just walk along the carpet and straight through to the baggage security line. I'd estimate that the entire thing took less than a minute.



Passengers can go straight through to the baggage security line after walking along the red carpet Credit: Alexandre Fagundes/Alamy

There was no need to stop or peer at a screen – the cameras are perfectly capable of capturing your image as you waltz through – and nor did I have to remove my glasses or cap. My <u>passport</u> and boarding card both stayed tucked safely inside my jacket pocket.

My only mistake, if you can call it that, was to pause at the end so that the bored-looking Emirati guard could wave me through. It turns out you don't even have to do that. In fact, I could see from watching the guard's screen afterwards that the vast majority of passengers were "cleared" within a few seconds of stepping on to the carpet.

As speedy as it was, it's worth reiterating that we're dealing with outgoing passport checks here. Even at the fussiest airports, the exit checks are usually much easier than crossing the border in the first place. That said, most frequent fliers will have experienced the frustration of being stuck behind a slow line when all you want to do is get home.



The red carpet system is currently being used only on outgoing passport checks at Dubai International Airport Credit: eye35.pix/Alamy Stock Photo

So could this kind of ultra-speedy facial recognition soon be the norm when it comes to airport security? In truth, it probably depends on where you're flying to. The likes of Singapore's Changi Airport and Abu Dhabi's Zayed International have both used facial recognition for a while now, as have some American airlines.

So far, European airports have been much slower in adopting biometrics, partly due to stricter laws around data privacy. No doubt the bosses of <u>Heathrow</u> and Gatwick, however, will be keeping a close watch on how well things work out at airports such as DXB for when they eventually make the shift to biometrics.

They'll certainly have plenty to keep their eye on in Dubai. In seven years, the emirate is set to unveil its massive new airport – <u>Dubai World Central</u> – to take the place of DXB as the primary gateway to the United Arab Emirates. The airport's boss, former Gatwick managing director Paul Griffiths, says facial recognition will be the norm across the airport.

By the sound of it, then, I should savour that VIP feeling I got from using the red carpet while I still can. In a few years' time, it could well be the norm.

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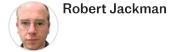
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