

Caregiver Strategy Session - Example

Program:

Supportive Housing, logic model (revised) is attached.

Facilitator:

Scott Russell, Alzheimer Society of Toronto

Current state, what are the ways the program currently addresses issues identified within the framework?

	Gain Creators					Pain Relievers				Jobs
Inputs, activities and output	tech	EDI	Cap	Advo	netw	less	psw	nav	\$	
Case management (and ICM)		⚙	⚙	⚙		⚙				
Social rec					⚙					⚙
Meals on wheels										⚙
Friendly visiting and security checks										⚙
Transitional housing (ALC) and related supports							⚙	⚙	⚙	
High Intensity supports were flexible and offered personalized / flexible \$ to put in place supports.							⚙		⚙	

What potential areas of improvement surfaced during the discussion?

- Coordinating cooperation with families for things like moving furniture, pest control, financial support for replacement of needed items, etc.
- Facilitating/supporting clients in communicating their own needs clear to staff. (InterRIA assessment are a baseline but may not capture the most current or relevant information)
- Capturing and sharing information and client interaction through database (Alayacare is in the process of being rolled out.)

What ideas emerged that might be further developed to support caregivers within the program?

GAIN CREATORS

Using Tech	Applying EDI	Knowledge	System Issues	Social Network
<p>Access to tablet</p> <p>Access to wifi (internet)</p> <p>web/app with resources for caregivers</p> <p>Technology workshops</p>	<p>Support all language (French!)</p> <p>After hours support (virtual)</p> <p>Resource room for caregivers with live person to facilitate access</p>	<p>Workshops for caregivers on basics they may not know (or youtube videos)</p> <p>Brochure of all TNG available resources and programs</p>	<p>Advocacy for affordable housing</p>	<p>Caregiver support group</p> <p>Caregiver / PT working group</p>

PAIN RELIEVERS

Less is more	Personal Support	System Nav	Financial
<p>Caregiver access to client portal</p> <p>Build trust and teamwork to improve communication *</p>	<p>More staff **</p> <p>More hours ***</p> <p>Lifeline connection free of charge in each unit</p> <p>Accessible units</p>	<p>24/7 system navigation (intake)</p> <p>Dedicated case managers for caregivers themselves</p>	<p>More \$ for subsidy” rent, transportation, meals.</p> <p>Emergency \$\$ for supplies that caregivers can’t afford.</p>

Actionable items highlighted.