

PRIVACY POLICY

Genesis Preferred Solutions Privacy Notice

At Genesis Preferred Solutions ("**we**," or "**us**"), we value the privacy of individuals who use our websites and related services (collectively, our "**Services**"). This Privacy Notice explains how we collect, use, and share the personal information of users of our Services ("**users**," "**you**," or "**your**"). By using our Services, you agree to the collection, use, disclosure, and processing of your information as described by this Privacy Notice.

Personal information is information that identifies or could be used to identify a specific person. Personal information does not include deidentified information (anonymized or pseudonymized) or aggregated information derived from personal information.

We may collect a variety of personal information and other information about you or your devices from various sources, as described below.

Information You Provide to Us

Registration Information. If you sign up for an account, register to use our Services, or sign up for emails or other updates, we may ask you for basic contact information, such as your name, email address, phone number, and/or mailing address. We may also collect certain demographic information when you register for our Services, including your age, gender, personal interests, income, and/or marital status.

Communications. If you contact us directly, we may collect additional information from you. For example, when you reach out to our customer support team, we may ask for your name, email address, mailing address, phone number, or other contact information so that we can verify your identity and communicate with you. We may also store the contents of any message or attachments that you send to us, as well as any information you submit through any of our forms or questionnaires.

Events. If you register for an event that we host, whether in-person or online, we may collect relevant information such as your name, address, title, company, phone number, or email address, as well as specific information relevant to the event for which you are registering.

User Content. We may allow you and other Users of our Services to share their own content with others. This may include posts, comments, reviews, or other User-generated content. Unless otherwise noted when creating such content, this information may be shared publicly through our Services.

Payment Information. If you make a purchase through our payment gateway, remember: OUR SERVICES ARE NON-REFUNDABLE. This reason is that most state agencies charge a fee; therefore, their fees are absorbed within our pricing. Once you remit payment for services, we begin immediately working on your business ensure immediate success and customer service. If you purchase tickets for an event, refunds are on a case-by-case basis.