

Jonathan C. Clemetson DDS PA

1700 Pacific Avenue, Ste 260

Dallas Texas 75201

Office: (214) 651-0005 Fax: (214) 651-1419

May 1st 2020.

To our patients:

As you may be aware the Governor and Texas State Board of Dental Examiners (TSBDE) has now given the OK for Dental Offices to be re-opened. There are provisions and guidelines by which each office has to follow. For us it is not just a matter of the “go-ahead” but all we can do to assure, as best as we can, the wellbeing and health of our patients and staff. This has been and more so now, is our primary concern and focus.

This *Novel Virus* has understandably and sadly changed our routine way of life and ultimately the practice norms. Due to our new realities the office will always err on the side of caution. There are systems we need to have in place before and while we are providing care: enough (and appropriate) personal protective equipment (PPE), ex N95 masks, face shields etc. The Dental profession is at a high risk for producing aerosols so this is a must for us. The office will be cleaned with the proper agents after each patient.

Please be aware that in keeping with doing our part and taking this seriously, there will be some changes at present in the office:

- We will be limiting the number of patients in the office at any one time. We request not bringing additional persons to your appointment unless necessary ex. minors accompanied by adults or caregiver for the elderly.
- As has always been our policy, we try to stay on time and also give our patients prior notice if we are running behind. Now we request patients to not present for appointments more than 15 minutes before their scheduled time.
- Hygiene appointments will be longer (from the usual 60 minutes to 90) to allow us additional time for sterilization and cleaning after each patient. This means there will be fewer patients seen each day.
- Dental prophylaxis (cleanings) will have to be limited to hand scaling and slow speed polishing (please be aware this may mean longer procedures).

Please note we will prioritize dental emergencies as we have always done.

We appreciate your understanding as we all have to do our part at this time and we look forward to resuming some kind of normalcy.

Jonathan C. Clemetson DDS., MS. & Staff