



Quality policy.

The Quality Management System operated by LD Technical Services is actively supported, monitored and regularly reviewed. LD Technical Services recognise that Client satisfaction is of prime importance.

The Quality Management System includes documented procedures to ensure that clients requirements are fully discussed and understood, and that full compliance with these requirements is achieved in all projects.

All personnel are responsible to the full extent of their authority for the implementation of the Quality Management System.

The complete system of processes, procedures, work instructions and associated Documentation forms the basis for regular quality audits, reviews and assessment of potential improvements on a regular basis to promote continual improvement of the system, enhance Client satisfaction, and verify compliance with the requirements of ISO 9001.

The LD Technical Services Quality Management System applies to all normal operations of the Company, and to all individuals, in order to achieve a uniform approach to project execution and to ensure all Clients' requirements are fully satisfied.

LD Technical Services seek comments and other feedback from Clients, from users of the Quality Management System, with the aim of continually improving the effectiveness of the system, the quality of our services and the satisfaction of our Clients.

L.K.D. Elday

Spijkensse, 01 Juli 2016