



Educating Paws

The home of Puppy School  
Wroxham & Hethersett

[www.educatingpaws.co.uk](http://www.educatingpaws.co.uk)



## Covid-19 class safety rules

This is intended to provide reassurance that every possible measure has been considered to reduce the possibility of transferring covid-19 in classes. This information will change depending on the situation with the pandemic

### 11/06/2022 UPDATE

- **Masks are no longer a requirement in classes.**
- **HOWEVER please be aware that if risk factors increase or if infections rates rise, the mask rule may be put in place again**
- **If you do not agree; do not book onto these classes**
- **A face covering is required at all Educating Paws classes.** If you arrive without one, you'll be asked to put one on. Please ensure you bring one; a spare disposable mask may not be available.
- Those experiencing covid-19 symptoms which include those listed below should not attend in-person classes:
  - New continuous cough
  - High temperature
  - Loss of or change to your normal sense of smell or taste
  - Runny nose, headache, fatigue, sneezing, sore throat (Omicron symptoms)If you are feeling unwell in any capacity please inform your tutor in advance of the class. You will be given the option to attend the class online, live from the venue
- Your tutor will be taking a Lateral Flow Covid-19 test on the morning of each class. You may wish to do the same and it would be appreciated although this is your choice

- Before your class please wait in the car or outside. Your tutor will call you from your car one at a time in order to take your puppy for a short toilet stop, prior to entering the hall.
- Please use hand sanitizer (provided at the door) when entering the hall

It is also advisable to bring your own hand sanitizer for use during the class (also helps with slimy hands from giving treats!)

- Prior to your arrival at the venue, all main touch points will have been cleaned by the previous occupants and by your tutor, and ventilated as much as possible.
- **Currently the maximum amount of attendees per dog is 5**

Please note that if regulations change the amount of people attending per puppy could be reduced to one. Please ensure that you are able to follow this rule should regulations change, because this is not something Educating Paws or Puppy School have any control over. If you are not able to attend the rest of the course there will be no refunds.

- Please keep a distance from other attendees. This is also in the best interests of your puppy who will learn to focus better on you rather than pulling to greet other dogs
- If at any point an attendee's behaviour is deemed to be putting others at risk, they will be asked to leave the session without a refund.
- Your trainer will only come into contact with your puppy when demonstrating each exercise to the group. Your tutor will sanitize their hands before and after each demonstration. If anyone prefers their puppy not be involved in demonstrations, please advise your tutor at any point.
- If you have symptoms of Covid-19 you will be given the option to attend your class from home using the online classroom. Refunds will not be offered for missed classes. The online option is clear at the time of booking

**Anyone not adhering to these measures during classes will be asked to leave and will not receive a refund.**