

Jacqueline's Gems



Child Care Services

PROSPECTUS

"To support a better everyday life for families, built on trust, commitment and understanding"





# A Warm Welcome

We offer your children a childhood full of discovery, play and the opportunity to learn they can dream and believe as far as their imaginations take them.

Jacqueline's Gems was started back in 1997 where the owner Jacqueline was a childminder before creating with passion and love an outstanding business which is continuing to grow. Here at Jacqueline's Gems we aim to care and protect your children in our home from home environments and work closely with our parents to make the best future for our children.

Unique, Outstanding, Personal, Passionate are just some of the words used to describe Jacqueline's Gems Childcare Services over the years.

We adopt the ethos "learning through play" and this can be seen in all our settings. We pride ourselves on the ability to work alongside parents to offer exactly what you require for your child. Safe, secure, fun.... are just some of the things parents can expect from us. You will not be disappointed!

Some of our Childcare settings provide all year wrap around care, which enables us to cater for all your childcare needs. We offer full childcare provision for all children from 3 months up to 16 years of age.

We offer Outstanding childcare provisions at extremely competitive prices.

We have a vast parent base, with nearly all parents coming back to us again and again with new children. Most parents find us through word of mouth based on our longstanding reputation as a warm caring and quality childcare service.





A cartoon mascot character with brown hair, glasses, and a red shirt is standing in a doorway. The door has a logo that says "JACQUELINE'S GEMS CHILD CARE SERVICES" and "PARK". The mascot is smiling and waving.

Hi!  
I'm Jacqueline  
the mascot!

#### VALUES & PURPOSE

- P - Passion - Bring an intense enthusiasm towards the company and its purpose.
- U - Uniqueness - Being the one and only of its kind.
- R - Responsibility - Being responsible for the actions of others and empowering others with responsibility.
- P - Personality - Everyone being an individual but working similarly.
- L - Lead by example - Say and do, don't say and do another.
- E - Empathy - The ability to understand and share the feelings of another.
- S - Simplicity - Make processes easy to understand or do.
- T - Togetherness - Feeling of closeness from being united with colleagues.

These are the values we expect from our staff at all times!







# THE TEAM

When it comes to picking our staff, we look for their passion for childcare and their caring nature.

Here at Jacqueline's Gems we offer high quality care for each individual child making sure all wants and needs are met.

Jacqueline's Gems has a standard which is maintained throughout our settings and this is apparent from the first interview.

The staff at Jacqueline's Gems give 100% ensuring continuity of care to the children is paramount.

At Jacqueline's Gems we have an in-house assessor who helps all the staff continuously learn and develop, widening their knowledge of childcare so they can encourage, support and teach the children in a variety of ways offering new experiences and challenges.





The in-house assessor also provides our staff with support to be the best they can be.

Using a holistic approach all staff at Jacqueline's Gems are skilled at drawing out the knowledge and interest of our children to help them extend their learning and development to everything they do.

Every member of the team brings something different and they all strive to give each child the very best care. We have a range of staff who are of different ages, cultures and genders which gives the children brilliant combination of ideas and experiences.

All our staff have a DBS and are having ongoing training such as qualifications in childcare and certifications in Safeguarding, Paediatric First Aid, Prevent, FGM, British Values and more. Our staff are always reflecting upon their work and to maintain an outstanding service we have termly supervisions and yearly appraisals to set targets to help motivate employees and empower the staff when they achieve them.



Teaching children  
in unique ways to cater  
for all their  
individual needs







For our curriculum we follow the Government's Early Years Foundation Stage (EYFS) framework which sets the standards for the care, learning and development for children from birth up to 5 years of age.

The EYFS is based on play within the nursery setting, allowing children to development, learn and explore in a safe and secure yet challenging environment.

Our early years professionals follow the principles of these four area;

**A unique child** – every child is a competent learner from birth who can be resilient, capable, confident and self assured

**Positive Relationships** – children learn to be strong and independent from a base of loving and secure relationships with parents and/or key person

**Enabling Environments** – the environment plays a key role in supporting and extending children's development and learning

**Learning and Development** – children develop and learn in different ways and at different times; all areas of learning and development are equally important and inter-connected.





The EYFS is made up of seven areas of learning three prime areas of learning and four Specific areas of learning in which our Early Years Professionals support children to learn and develop.

**PRIME:**

Personal, social and emotional development  
Communication and language  
Physical development

**SPECIFIC:**

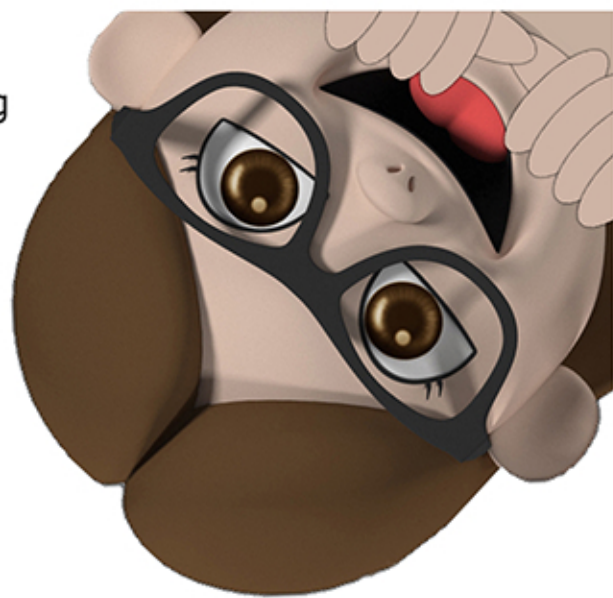
Knowledge and understanding of the world  
Literacy  
Mathematics  
Expressive arts and design

When a new child joins one of our nurseries, we designate a key worker to work with them and create a bond, that will make them feel safe, reassured and cared for whilst in our care.

Each day your child attends nursery we will gather and log information about your child's day such as activities, meals, incidents/accidents, learning, toileting and sleep times. This information will be passed to and from home where you can also add your comments, information and suggestions you wish to tell your nursery.

Each child will also receive a scrap book. Inside will have your child's art work, photographs and Development milestones for you to look back on when you leave our services. Some art work will also be sent home.

We, at Jacqueline's Gems fully understand that our parents are our children's primary educator. We encourage parent partnership throughout our settings, we love to hear our parents contributions to their children's learning and development.





Three circular photographs of children eating. The top photo shows a child with braided hair in a red shirt eating from a small cup. The middle photo shows a child in a yellow bib holding a white bowl to their face. The bottom photo shows a child in a blue cap and yellow vest eating a sandwich.

# MENUS

Our menu's are on a three week turnabout and offer a variety of foods from hearty home meals to healthy light snacks.

Each term we have a new three week set menu. All our menus are subject to change to adapt to each child's dietary needs.

The menus are available to view within the nurseries and online and these are updated each term.

We do not accept or reheat any food prepared at home, we provide all meals, snacks & drinks, which we freshly prepare on site.

We do accept children with any dietary requirements and allergies.

Any children with severe allergies will be provided with a care plan and any children with specific dietary requirements should inform the nursery and both will have their meals adapted to their needs.

Meals with specific requirements are prepared separately.

Baby milk and jars must be provided by the parents.





# UNIFORM

We believe a uniform creates equality, promotes learning and saves your clothes from messy play & accidents and also prepares them to be ready for primary school.

Our uniform is sold separately and includes, a red sweatshirt, white polo shirt, book bag or string bag and can be worn with bottoms of your choice, skirt, shorts, trousers and joggers (We do not supply these).

As the children will be doing lots of running, jumping and climbing suitable footwear is needed such as trainers or plimsoles. These type of shoes enables the children to become independant as they can easily put them on themselves.

Our uniform is sold from our main office based in Northumberland Heath to our service users only.

We accept cash or we can invoice you.





MONDAY TO FRIDAY  
7:00 AM-6:30 PM



11 Stelling Road,  
Erith,  
Kent  
DA8 3JH

**STELLING ROAD**

Stelling Road is our original setting which made our JG's mark!

Stelling Road offers childcare on domestic premises which some people find hard to believe.

Children are offered care in this unique home from home environment which is enriched in play and exploratory opportunities.

We hold a wide range of toys, activities and books.  
Stelling road has a astro turf garden suitable for all weathers,  
so no muddy trousers!

We do weekly trips to a nature area, local libraries, parks and soft plays.  
We are also lucky to have a dance teacher who  
swings by each week to have some fun.

We accept all types of funding and childcare vouchers.





MONDAY TO FRIDAY  
7:00 AM-6:30 PM



Erith Park is our purpose built setting within the new Erith Park Estate.

We offer an environment which is full of opportunities for the children to grow, learn and explore.

Inside this nursery not only do we have a wide range of toys, games and books we are also lucky enough to have a bright and colourful soft play area.

We do weekly outings and love a bit of messy play!  
You will not be disappointed if you come to view this setting.

We have been told its "Spacious, fun, relaxed and enjoyable."

We accept all types of funding and childcare vouchers.





# Before & After School Clubs

We provide care at the following schools,

**St Fidelis Primary School**

Northumberland Heath Primary School

**Knockhall Primary**

The Brent Primary School

We also provide drop off and collection  
from the following schools

**Christ Church C of E Primary School**

Belmont Academy

**Normandy Primary School**

Peareswood Primary School







Here at Jacqueline's Gems we are lucky enough to be able to offer several before and after school clubs across the Bexley and Dartford areas.

We have four clubs held within the school grounds and we collect from many other schools which either return to a school or one of our nurseries.

The Before School Clubs opens nice and early. We offer breakfast and is a set price for the session. Once they've eaten, the children have free play until they walk or drive to school.

At the After School Clubs the children are collected from their classrooms and returned to our main area. They have time to read and do homework then they have free play with a bunch of activities thrown in. They also have use of the outdoor play areas at any given time. We supply a light snack at 5pm for the children who stay after this time.

Opening and closing times may vary across the clubs.





# JACQUELINE'S GEMS SOCIAL NETWORK

Jacqueline's Gems are lucky enough to have a number of platforms to reach out to our parents, protential parents and children.



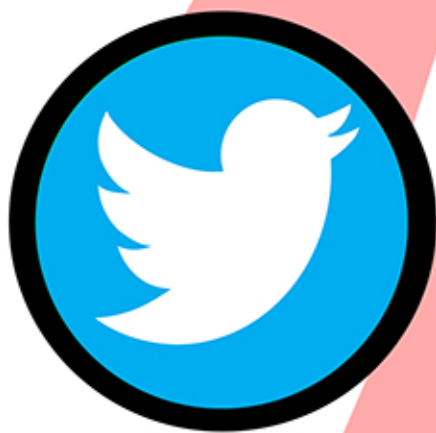
We have our main website that is full of lots of information, latest news and planners.

You can find us on the following link  
[www.jacqgemschildcare.com](http://www.jacqgemschildcare.com)



We also have Facebook, Instagram and Twitter, for you to like, share and follow!

We put regular updates of day to day life of our settings and keep everyone posted on the upcoming events.



We have our own Youtube Channel!

On here we share stories, our mascot outings, Q&A's and loads more!!



And we have our very Podcast!  
search for The Helping Hands Podcast,  
Our aim is to help you out where possible  
on your parenting journey.

You can find us on Apple Podcast and BuzzSprout.

**COMMUNICATION IS KEY, STAY IN TOUCH!**



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