

# VIRTUAL MEDICINE CAN RELIEVE THE ADMINISTRATIVE BURDEN FOR PHYSICIANS

In today's healthcare environment, Physicians find themselves spending less and less time providing care for their patients. Administrative tasks can take up to 44 percent of a practitioner's day. Tele-Med/Virtual Visits are under-utilized by healthcare organizations, and when properly utilized, Tele-Med/Virtual Visits have the ability to free up the Physician's time from the administrative burden and as a result creates efficient and cost-effective service delivery.

Administrative tasks consume more and more of a Physicians time, with only 33 percent of the time being focused on direct patient care. Clinicians often find themselves focused on the computer instead of patients during normal hours resulting in extra after-hours work. This can lead to frustration and staffing burnout that negatively affects the quality of care. The work-life balance has become of paramount importance when you consider the number of hours that practitioners are required to put in just to complete all of the tasks along with the stress and retention in the workplace.

PRECISION aligns with Physician practices to solve this dilemma by allowing the provider the best use of their professional time with the proper allocation of trained resources resulting in increased patient treatment and engagement efficiency. PRECISION assists providers in treating Medicare Beneficiaries by reviewing and analyzing paid claims data, identifying PRECISION's gaps in care based on medical diagnosis, and supporting the physician through Virtual Support Network (VSN) to provide virtual patient engagement and Electronic Medical Record (EMR/EHR) administrative functionality.

## CASE STUDY

PRECISION recently contracted with a large new client. Prior to going live with the client, PRECISION reviewed the paid claims history to identify all services provided year-to-date.

PRECISION identified 3,200 encounters in the first quarter of 2022, with only 188 of those being Tele-Med visits identified by utilization of the Tele-Med modifier.

Looking deeper at the data for all 3,200 of those encounters, it was determined they did not have any adverse findings and they still resulted in a blood test and some Advanced Care Planning. This is significant in that 95% of those visits were done face-to-face which is far more expensive than a Tele-Med visit, still requiring an update to the EMR/EHR.

This is an excellent example showing Providers should be utilized elsewhere for more comprehensive or more expensive visits. This also demonstrates how PRECISION assists it's clients and enables efficient staffing resource allocation and management of the patients.

