

John Mongillo

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Summary

Analytically-minded Outside Plant Technician with 14-years of experience in the telecommunications industry. Installing, repairing, and proactively maintaining the outside cable network. Looking to obtain a new role as a Software Engineer.

Professional Experience

Outside Plant Technician, 01/21 to Present – SPECTRUM, Sanford, NC

Install, repair, and maintain telephone, cable, and internet services for Charter Communications residential and business customers.

Total Quality Assurance Technician, 02/19 to 01/21 – SPECTRUM, Greensboro, NC

Install, repair, and maintain telephone, cable, and internet services for Charter Communications residential and business customers.

Field Technician Level 5, 09/15 to 02/19 – SPECTRUM, Chicopee, MA

Install, repair, and maintain telephone, cable, and internet services for Charter Communications residential and business customers.

CommTech Level 3, 06/10 to 09/15 – COMCAST, Carmel, NY

Install, repair, and maintain telephone, cable, and internet services for Comcast residential and business customers.

Broadband Technician, 06/09 to 06/10 – USA COMMUNICATIONS, North Platte, NE

Install, repair, and maintain telephone and internet services for USA Communications residential and business customers.

Education

EXCELSIOR UNIVERSITY – Albany, NY

Associates of Technical Studies – 05/2021

EXCELSIOR UNIVERSITY – Albany, NY- **Currently Enrolled**

Bachelor of Science Information Technology – Anticipated Graduation April 2024

Certificates

CompTIA A+ Certified Professional IT Technician

Emerging Leaders NCTI Certificate

SCTE BDS

Currently Pursuing CCNA

Technical Tools

Scope, Lighthouse, CSG, ICOMs, Python, Cisco, PHP, Java, JavaScript, XML, J2EE, HTML, TCP/IP, Visual Studio, Eclipse, SQL, MS SQL Server, MySQL, C++, Apache, IIS, Google Apps, Mac OS, Linux