TRUE CRIME STORY911 MEDIA GROUP

Website Terms and Conditions

Rules for using True Crime Story Blog, its content, reader features, and transactions

Effective: August 21, 2026 | Last updated: October 25, 2026

These Website Terms and Conditions ("Terms") govern your access to and use of https://truecrimestoryblog.com, including its articles, newsletters, account or comment features if enabled, reader-support links, merchandise offerings, business pages, and other features that link to these Terms (collectively, the "Website").

The Website is an independent digital publication operated by True Crime Story911 Media Group. By using the Website, you agree to these Terms and our Privacy Policy. If you do not agree, do not use the Website. Additional terms displayed for a particular product, campaign, platform, or feature also apply; if they conflict with these Terms, the more specific terms control for that transaction or feature.

Our blog merchandise checkout is temporarily closed. All current #TRUECRIMESTORY911™ sales are directed to our Etsy shop at https://truecrimestory911.etsy.com. Purchases made there are completed on Etsy and are subject to the applicable listing terms, shop policies, Etsy terms, and law.

Key points

- True-crime reporting concerns real people and may contain mature or distressing material.
- Articles are journalism and general information—not legal, medical, financial, investigative, or emergency advice.
- Respect victims, families, witnesses, minors, staff, and other readers; harassment, doxxing, threats, and unlawful use are prohibited.
- Our original writing, design, images, audio, video, and branding are protected; sharing links and short attributed excerpts is allowed.
- Past direct purchases, current Etsy orders, reader support, crowdfunding, and investment communications have different legal effects described below.

These highlights do not replace the full Terms.

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1. Agreement and scope

These Terms form a legally binding agreement between you and the Website operator. You may use the Website only if you can enter into this agreement and comply with applicable law. If you use the Website for an organization, you represent that you have authority to bind it, and “you” includes that organization.

The Privacy Policy explains how we handle website-user information. The Correction Policy governs requests concerning factual accuracy in published reporting. Our direct-purchase Return and Refund Policy applies only to orders placed through the blog before its merchandise checkout was temporarily closed. Etsy orders follow the applicable Etsy listing and shop policies, Etsy platform terms, and law.

2. About the publication

True Crime Story Blog publishes independent, victim-centered true-crime journalism, including reporting on missing persons, unsolved and cold cases, violent crime, wanted individuals, domestic violence, criminal-justice matters, and case developments. We are not a law-enforcement agency, court, emergency service, victim-services organization, or law firm. Advertisers, sponsors, contributors, and partners do not control our editorial decisions.

3. Eligibility and mature content

The Website is intended for a general audience and is not directed to children under 13. True-crime material can include violence, death, abuse, criminal allegations, court proceedings, and other mature or distressing subjects. Use your judgment before viewing or sharing content. A parent or guardian should supervise a minor’s use.

You must be at least 18, or the age of legal majority where you live, to make a purchase, provide financial support, submit an investment inquiry, or enter another transaction through the Website unless a parent or legal guardian lawfully acts for you.

4. Editorial content and developing cases

Our articles are based on information reasonably available at the time of publication, which may include public records, court documents, official statements, interviews, archival sources, and credible reporting. Criminal cases and investigations change. A charge or allegation is not a conviction, and a person accused of a crime is presumed innocent unless and until proven guilty in a court of law.

We seek accuracy and context but cannot promise that every source is complete, that every public record is free of error, or that a developing story will remain current. We may correct, clarify, update, reorganize, annotate, or archive content in accordance with our editorial judgment and Correction Policy.

The Website provides journalism and general information only. It is not legal, medical, mental-health, financial, investment, forensic, investigative, or safety advice. Do not use it as a substitute for a qualified professional or an official source. For an emergency, call 911 or the appropriate local emergency service. Direct crime tips to the responsible law-enforcement agency unless a page expressly provides another verified reporting channel.

5. Acceptable use

You may use the Website only for lawful, respectful purposes. You must not:

- harass, threaten, stalk, intimidate, shame, exploit, or publish private identifying information about a victim, family member, witness, minor, reader, employee, contributor, suspect, or any other person;
- impersonate another person or organization, misrepresent your affiliation, or submit information you know is false, deceptive, defamatory, unlawfully obtained, or infringing;
- attempt unauthorized access, test or bypass security, introduce malware, overload the Website, interfere with another person's use, or misuse contact, account, comment, or checkout features;
- use bots, scrapers, crawlers, or other automated means to extract content in bulk, build a dataset, train or evaluate a machine-learning system, republish an archive, or evade a technical restriction without our prior written permission, except for ordinary search-engine indexing and other uses permitted by law;
- copy, frame, mirror, modify, sell, sublicense, commercially exploit, or create a substitute publication from substantial portions of the Website;
- use Website information to interfere with an investigation, contact or locate a person unlawfully, conduct vigilantism, or encourage violence or unlawful conduct; or
- use the Website in violation of applicable law, these Terms, or a third party's rights.

6. Intellectual property

Unless otherwise stated, the Website's original articles, headlines, editing, design, selection and arrangement, graphics, logos, photographs, audio, video, and other creative material are owned by or licensed to True Crime Story911 Media Group and are protected by copyright, trademark, and other laws. Facts and public records are not made private or proprietary merely because we report them, but our original expression and presentation remain protected.

We grant you a limited, revocable, nonexclusive, nontransferable license to view the Website for personal, informational, and other lawful noncommercial use. You may share a link to an article and quote a short excerpt with clear attribution and a link to the original. This permission does not include reproducing a full article, removing credits or notices, using our images or branding, or selling or licensing our content. Educational, documentary, syndication, commercial, or other reuse requests should be sent to us in writing.

True Crime Story Blog, True Crime Story911 Media Group, #TRUECRIMESTORY911™, associated logos, and related branding may be trademarks or service marks. No right to use a mark is granted except with prior written permission or as permitted by law.

7. Submissions and communications

If you send a message, correction request, story suggestion, tip, photograph, document, comment, or other material, you represent that you have the right to send it and that doing so does not violate law or another person's rights. Do not send material obtained through hacking, theft, unlawful recording, a protective order violation, or another unlawful act.

An unsolicited submission does not create an attorney-client, therapist-patient, law-enforcement, fiduciary, employment, or confidential-source relationship. If confidentiality or source protection is important, ask us to agree on a secure method and terms before sending identifying or sensitive material. We cannot guarantee publication, investigation, return, preservation, or a response.

You retain ownership of material you submit. You grant us a limited, nonexclusive license to store, copy, review, and use it as reasonably necessary to respond, verify, moderate, secure the Website, comply with law, and protect rights. If you expressly authorize publication, you also grant us a nonexclusive, worldwide, royalty-free license to edit, reproduce, display, distribute, and promote the authorized material in connection with our journalism, subject to any written conditions we accept.

We may preserve or disclose a submission when reasonably necessary to comply with law or legal process, address an imminent safety concern, investigate abuse, or protect rights. We will exercise editorial judgment and consider source and victim safety, but no absolute confidentiality promise exists unless agreed in writing.

8. Accounts, comments, and newsletters

If account or comment features are enabled, provide accurate information, protect your credentials, and promptly report suspected unauthorized use. You are responsible for activity under your account to the extent permitted by law. We may moderate, refuse, remove, or restrict content or accounts that violate these Terms or create legal, safety, security, or editorial risks.

Newsletter subscription is voluntary. Marketing email will provide an unsubscribe method. Unsubscribing from marketing does not prevent nonmarketing messages about a purchase, request, account, security issue, or legal matter. Delivery is not guaranteed and may be affected by email providers or spam filters.

9. Advertising, sponsors, and affiliates

The Website may contain advertising, sponsorships, brand partnerships, or affiliate links. Sponsored or paid relationships will be disclosed as appropriate. If you use an affiliate link, we may earn a commission at no additional cost to you. Compensation does not guarantee favorable coverage and does not give a partner control over case selection, reporting, corrections, or editorial conclusions.

Third-party claims, offers, products, and services are the third party's responsibility. Unless expressly stated, an advertisement or link is not our warranty or endorsement. Review the seller's terms, privacy policy, and product information before acting.

10. Reader support, campaigns, and investment information

10.1. Voluntary reader support

Reader support is optional and is not required to access ordinary reporting. A contribution does not purchase editorial influence, ownership, a subscription, a charitable receipt, or a promise that a particular story or project will be completed. Unless we expressly state otherwise in writing, contributions are not charitable donations and may not be tax-deductible. Cash App, Venmo, or another provider may impose separate terms, fees, and dispute procedures.

10.2. Crowdfunding and project timelines

A crowdfunding campaign or special project may have its own description, goals, budget, rewards, refund terms, and estimated dates. Those campaign-specific terms control. Project dates are good-faith estimates, not guarantees, and may change because of funding, research, records access, production, platform review, legal review, safety, staffing, or other circumstances. If a material schedule change occurs, we will use reasonable efforts to publish a clear update explaining the revised target dates and the status of any promised deliverables.

10.3. Investment information

General statements about growth plans, fundraising, or an opportunity to contact us are informational only. Nothing on the Website is an offer to sell, or a solicitation of an offer to buy, any security or investment product. Any lawful offering would be made only through definitive materials provided to eligible recipients and subject to applicable law. Do not rely on Website statements as investment, legal, accounting, or tax advice; consult your own advisers.

11. Merchandise and orders

The Website's merchandise checkout is temporarily closed. Current #TRUECRIMESTORY911™ products are offered through the #TRUECRIMESTORY911™ Etsy shop at https://truecrimestory911.etsy.com. When you follow our link and purchase there, you transact with our shop on Etsy's marketplace. Review each listing's price, processing and shipping details, and return and exchange terms before ordering. Etsy's checkout, payment, case, and privacy terms also apply. These Website Terms do not replace the Etsy listing or shop policies.

For an order placed directly through the blog before its merchandise checkout closed, the checkout terms that applied at the time of purchase continue to govern that order, subject to applicable law. These direct-order provisions do not apply to purchases completed on Etsy. If you need help with an Etsy order, use Help with order in your Etsy account to message our shop; Etsy's case process may be available if the issue is not resolved.

For a prior direct blog purchase, returns, damaged items, and refunds are governed by the direct-purchase Return and Refund Policy applicable at the time of purchase, except where mandatory law provides greater rights. For an Etsy purchase, consult the Etsy listing and shop terms shown for that transaction and contact our Etsy shop through Etsy's order-help tools.

12. Third-party services

The Website may link to, embed, or depend on third-party websites and services, including marketplaces, payment and reader-support platforms, social networks, video players, search tools, advertising or affiliate partners, email services, and spam-prevention tools. We do not control their availability, content, security, accessibility, or practices. Your use of a third-party service is governed by its own terms and privacy policy. A link does not imply endorsement unless we expressly say so.

13. Corrections, privacy, and copyright

13.1. Corrections and responses

A request concerning a factual statement in an article should follow our Correction Policy. Include the article title and URL, the specific statement at issue, and reliable supporting material. We do not promise removal of accurate reporting solely because it is unfavorable, but we review supported claims of factual error.

13.2. Privacy

Our handling of website-user information is described in the Privacy Policy. Privacy rights may be subject to legal exceptions for journalism, public records, free expression, fraud prevention, and recordkeeping.

13.3. Copyright concerns

If you believe material on the Website infringes your copyright, email info@truecrimestoryblog.com with the subject “Copyright Notice” and provide: (1) identification of the copyrighted work; (2) the exact Website URL and description of the disputed material; (3) your name and contact information; (4) a good-faith statement that the use is not authorized by the owner, its agent, or law; (5) a statement that the notice is accurate and that you are the owner or authorized to act; and (6) your physical or electronic signature. We may remove or restrict material while reviewing a sufficiently detailed notice and may forward the notice to the person who supplied the material.

14. Availability and changes to the Website

We may add, change, suspend, archive, or discontinue Website content or features at any time. We do not guarantee uninterrupted access, compatibility with every device, preservation of any submission, or continued availability of a particular article, campaign, product, link, or account feature. We may use maintenance windows, security controls, rate limits, and other reasonable restrictions.

15. Disclaimers

TO THE FULLEST EXTENT PERMITTED BY LAW, THE WEBSITE IS PROVIDED “AS IS” AND “AS AVAILABLE.” WE DISCLAIM IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, AND ANY WARRANTY ARISING FROM COURSE OF DEALING OR USAGE OF TRADE. WE DO NOT WARRANT THAT THE WEBSITE WILL BE UNINTERRUPTED, COMPLETELY SECURE, ERROR-FREE, OR FREE OF HARMFUL CODE, OR THAT EVERY SOURCE, LINK, PRODUCT DESCRIPTION, OR DEVELOPING REPORT WILL BE COMPLETE OR CURRENT.

Nothing in these Terms limits an express written product warranty, a remedy in the Return and Refund Policy, or a consumer right that cannot lawfully be waived. Our commitment to correct verified factual errors is described in the Correction Policy.

16. Limitation of liability

TO THE FULLEST EXTENT PERMITTED BY LAW, WE AND OUR OWNERS, CONTRIBUTORS, EMPLOYEES, CONTRACTORS, LICENSORS, AND SERVICE PROVIDERS WILL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE, OR CONSEQUENTIAL DAMAGES; LOSS OF PROFITS, REVENUE, DATA, GOODWILL, OR OPPORTUNITY; OR HARM ARISING FROM THIRD-PARTY CONDUCT, EVEN IF ADVISED THAT SUCH HARM WAS POSSIBLE.

TO THE FULLEST EXTENT PERMITTED BY LAW, OUR TOTAL AGGREGATE LIABILITY ARISING FROM OR RELATING TO THE WEBSITE OR THESE TERMS WILL NOT EXCEED THE GREATER OF (A) THE AMOUNT YOU PAID DIRECTLY TO US FOR THE PRODUCT OR SERVICE GIVING RISE TO THE CLAIM DURING THE 12 MONTHS BEFORE THE EVENT OR (B) US$100. THESE LIMITS DO NOT APPLY TO LIABILITY THAT CANNOT LAWFULLY BE LIMITED, INCLUDING AS APPLICABLE FOR FRAUD, WILLFUL MISCONDUCT, GROSS NEGLIGENCE, OR PERSONAL INJURY CAUSED BY US.

17. Indemnification

To the extent permitted by law, you agree to defend, indemnify, and hold harmless the Website operator and its owners, employees, contributors, contractors, and licensors from third-party claims, losses, liabilities, and reasonable costs arising from your unlawful misuse of the Website, your submitted material, or your material breach of these Terms. This provision does not require a consumer to indemnify us for our own negligence, misconduct, or violation of law.

18. Governing law and disputes

These Terms are governed by the laws of the State of Texas, without regard to conflict-of-law rules, except that mandatory consumer protections of your home jurisdiction continue to apply when they cannot be waived. Before filing a nonemergency dispute, each party agrees to send a written description of the issue and requested resolution and allow 30 days for a good-faith effort to resolve it. This informal step does not prevent either party from seeking urgent injunctive relief or meeting a legal filing deadline.

Any court proceeding must be brought in a state or federal court in Texas that has proper subject-matter and personal jurisdiction, unless applicable law gives you a nonwaivable right to proceed elsewhere. These Terms do not require arbitration and do not waive any nonwaivable right to participate in a class or representative action.

19. Suspension and termination

We may restrict or terminate access to an account, comment feature, transaction, or other Website feature when we reasonably believe you violated these Terms, created a security or safety risk, infringed rights, or acted unlawfully. Provisions that by their nature should survive—such as intellectual property,

disclaimers, liability limits, indemnification, dispute terms, and rights concerning submissions—remain effective after termination.

20. General terms

If any provision is found unenforceable, it will be limited or removed only to the minimum extent necessary, and the remaining provisions remain effective. A delay or failure to enforce a provision is not a waiver. You may not assign these Terms without our written consent; we may assign them in connection with a financing, reorganization, sale, merger, or transfer of the Website or business. These Terms and any incorporated or transaction-specific terms are the entire agreement about their subject matter and replace prior website-use terms on that subject.

21. Changes to these Terms

We may update these Terms to reflect changes in law, Website features, transactions, or business practices. The revised Terms will show the effective or last-updated date. Material changes will apply prospectively, and we will provide additional notice when required. Continued use after revised Terms take effect constitutes acceptance to the extent permitted by law.

22. Contact us

Questions about these Terms may be sent to:

True Crime Story Blog
Operated by True Crime Story911 Media Group
Email: info@truecrimestoryblog.com
Mail: 2341 West Northwest Highway, #540292, Dallas, Texas 75220, United States
https://truecrimestoryblog.com

For prior purchases completed directly through True Crime Story Blog, send eligible return requests to refunds@truecrimestoryblog.com under the direct-purchase Return and Refund Policy. For Etsy orders, visit https://truecrimestory911.etsy.com and use Help with order in Etsy.