

## Penetration Test Authorization Letter

This agreement is made as of \_\_\_\_\_, by and between: The Missouri Cybersecurity Center of Excellence (MCCoE), a MO company located at 524 N Boonville Ave, Springfield, MO 65806 and, \_\_\_\_\_, located at: \_\_\_\_\_; represented by \_\_\_\_\_; hereafter referred to as “the Client”.

MCCoE and the Client have agreed to the following terms and conditions regarding the security tests to be performed by MCCoE:

1. MCCoE will perform Security Testing and Social Engineering exercises – consisting of testing that will attempt to remotely identify security vulnerabilities and/or software configuration errors - on one or more computer systems owned and/or operated by the Client (the “tests”). Social Engineering will test employee’s response to attempted manipulation into divulging sensitive information through email or phone.
2. The details of Customer’s host IP addresses, ranges, URL or any other resource (referred as the “assessment scope”) are given in Appendix A of this document.
3. MCCoE is authorized by the Client to perform the tests on the following dates only, as given in appendix B of this agreement (the “dates”).
4. At any time during the tests, the Client can request MCCoE to promptly stop the tests.
5. MCCoE guarantees that it will perform the tests in a responsible and professional manner in accordance with the sector’s best practices and that it will use its best endeavor not to change or amend any applications, data, programs or components of the Client’s network or computer system (including hardware and software).
6. MCCoE does not offer any implied or express guarantees that the results of the tests will mean that the Client’s network is secure from every form of attack, as Internet Security is continually growing and changing matter.
7. The Client hereby guarantees that it has the legal right to subject the designated computer system to the aforementioned Security Assessment and that if it is not the owner of the computer system it has obtained such right from the legal owner of the system.
8. The Client will not hold MCCoE liable for any indirect, punitive, special, incidental, or consequential damage (including but not limited to loss of business, revenue, profits, use, data or other economic advantage) however it arises, whether for breach or in tort, even if MCCoE has been previously advised of the possibility of such damage.
9. The Client has the sole responsibility for adequate protection and backup of data and/or equipment used in connection with the tests and will not make a claim against MCCoE for lost data, re-run time, inaccurate output, work delays or lost profits resulting from the tests.
10. MCCoE will not divulge any information that has been disclosed between parties in relation to the tests. All results are confidential and will be treated as such.

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11. Confidential information can only be used for the purpose of the tests. Where disclosure to a third party is essential, the party wishing to disclose the information shall obtain prior written authorization to do so from the other party.
12. The Client will respond in a normal fashion when it detects the tests in its firewall logs, alert systems, etc. as it would do in case of a real security penetration; in order not to distort the results of the test. However, the Client agrees not to notify legal or public authorities of this penetration.
14. This agreement and appendixes constitute the entire agreement between parties related to the tests. No change, alterations or modifications shall be valid unless in writing, dated and signed by both parties.

**MCCOE**

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Title

\_\_\_\_\_  
Title

\_\_\_\_\_  
Date

\_\_\_\_\_  
Date

**Appendix A – Authorization of Resources**

The Client authorizes MCCoE to perform the agreed social engineering and vulnerability testing necessary to evaluate the security of the following Customer’s computer network resources:

(IP addresses, ranges, URLs or any other valuable resource)

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**Appendix B – Date and Time Window Authorization**

MCCoE is authorized by the Client to perform the tests on the following dates and time windows only, as following:

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