

[Name] [Address]

[Date]

Dear Mr / Mrs,

Thank you for choosing Lakeland Legacy to help honour the memory of your loved one through our ash-scattering service. This letter outlines the essential terms under which we provide our service. By entrusting us with your loved one's ashes, you agree to the following terms:

## 1. Authorisation:

By providing the ashes to us, you confirm that you have the legal right and authority to direct the scattering of these remains. You affirm that you have obtained consent from any other family members or beneficiaries of the estate who hold an interest in this matter.

# 2. Acknowledgment of Potential Risks:

While we take great care to perform each scattering with dignity and professionalism, various factors can impact the outcome of our services.

You acknowledge and accept the following potential risks:

- Environmental Factors: Water and weather conditions may affect the scattering or make it unsafe to proceed on the scheduled date. We reserve the right to reschedule if safety is a concern.

- Video and Equipment Limitations: We endeavour to capture quality footage for those observing from shore. However, factors such as water droplets on the lens, equipment failure, or low visibility due to environmental conditions may impact video quality.

## 3. Safety Priority:

The safety of our team and participants is our foremost concern. In circumstances where conditions are unsafe, we reserve the right to pause or reschedule the scattering. We will make every reasonable effort to fulfil the service at a time when safety can be ensured.

#### 4. Limitation of Liability:

By using our services, you understand and agree that, within legal limits, Lakeland Legacy is not liable for any loss, damage, or adverse outcomes associated with uncontrollable circumstances as described above.

#### 5. Confirmation of Agreement:

By engaging our services, you confirm that you have reviewed and accept these terms.

We appreciate the trust you place in us and are committed to providing a respectful and meaningful service to honour your loved one. Should you have any questions regarding these terms, please don't hesitate to ask us without any commitment to proceed.

Yours Sincerely,

Martin

Owner, Lakeland Legacy





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