



Job Title: Manager in Training

About Us: California Hand Wash isn't just about cleaning cars – it's about elevating the entire car care experience. With our innovative conveyor-driven tunnel hand wash, premium ceramic coating services, and professional detail center, we're dedicated to providing top-tier service while maintaining the highest standards of safety and professionalism.

California Hand Wash is the result of a shared vision between local residents Jack Craig and Mathew Stoner, along with investor Kirt Lattanze. In June 2018, they embarked on their entrepreneurial journey by acquiring the former Executive Car Wash in Johns Creek, laying the groundwork for the first California Hand Wash location. Since then, we've expanded our reach, acquiring the former Hamilton Mill Car Wash in November 2020 and opening our newest location in Alpharetta in January 2024. We're excited about the future and are looking for select individuals to help us grow.

Join us on our journey and discover why at California Hand Wash *"It's Not Just A Car Wash, It's An Experience!"*™

Job Overview: As a Manager in Training, you will undergo comprehensive training to prepare you for a leadership role within our company. This program is designed to provide you with hands-on experience and exposure to various aspects of our business operations. You will work closely with experienced managers to develop the skills and knowledge necessary to succeed in a managerial position.

Key Responsibilities:

- Complete Learning Management System training sessions to learn about our company culture, policies, and procedures.
- Shadow experienced managers to gain insight into their daily responsibilities and decision-making processes.
- Assist with day-to-day operations in different departments, including sales, finishing, detail, quality control, cashiering and tunnel.
- Develop leadership skills by leading and managing teams under the guidance of experienced managers.
- Gain practical experience in training and mentoring new employees.
- Actively participate in performance evaluations and feedback sessions to track your progress and areas for development.

Qualifications:

- Minimum of 1-year relevant work experience in the car wash industry or related field.
- Willingness to learn and adapt to new challenges.
- 40 hours per week, including weekends, based on business needs, and on-call availability.
- Ability to work in hot/cold weather conditions and perform physical tasks as required.
- Valid driver's license and clean driving record for the past 24 months.
- Excellent communication skills, both verbal and written, with the ability to interact effectively with customers and team members.
- Commitment to operational excellence and a proactive entrepreneurial spirit.
- Strong leadership skills, with the ability to motivate and support team members to achieve success.
- Effective problem-solving skills, particularly in high-stress situations.
- Exceptional customer service skills, including dispute resolution and customer care.
- Comfortable working in a fast-paced environment and managing multiple tasks to accomplish goals.
- Basic computer skills, including Microsoft Word, Outlook, and Excel.

Benefits:

- Full-Time Position with Competitive Pay
- Monthly Cell Phone Allowance
- Up to 10 days (80 hours) of PTO (Paid Time Off) per year
- 7 Paid Holidays