

KEEP CALL CENTERS IN AMERICA



Call center jobs are disappearing fast as corporations continue to offshore work, cut wages, and replace skilled professionals with AI—just to boost profits. If we don't push back, 150,000 more U.S. jobs could vanish by 2033. We can reverse this trend with the **Keep Call Centers in America Act**, which puts workers first by stopping companies from shipping our jobs overseas.

What the Keep Call Centers in America Act Will Do:

- Require 120-day notice before companies move call center jobs overseas.
- Create a public list of companies that offshore jobs—lasting five years.
- Cut off federal grants/loans to offshoring companies, with penalties for noncompliance.
- Prioritize U.S.-based companies in federal contracts.
- Allow customers to request a human or U.S.-based agent when AI or an offshored call center is used.
- Track job loss due to AI in federal call centers and report on offshored work.



**TELL YOUR SENATOR:
SUPPORT THE KEEP CALL CENTERS
IN AMERICA ACT AND PROTECT WORKERS!**

Scan the QR code or visit:
CWA.ORG/CALLCENTERS

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