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We strive to provide  
high quality programs  
in the family support  
field by constantly  
innovating,  
collaborating, and  
advocating for families.

## CONTACT US

If you would like further  
information about our services or  
would like to make an Application,  
please get in touch.



Ballarat



0417 491 728 - Andrea



[www.indigofamilyconnections.com.au](http://www.indigofamilyconnections.com.au)

## ABOUT US

The Contact Service is a safe and  
supportive space allowing family  
members to have supervised contact visits  
with their child/ren in order to develop or  
maintain meaningful relationships.  
Our service is a member of the Australian  
Children's Contact Services Association.

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More Information :  
[www.indigofamilyconnections.com.au](http://www.indigofamilyconnections.com.au)

# Indigo

Family  
Connections



Children's Contact  
Service



## FEES

<b>INTAKE</b>	\$165 per parent
<b>SUPERVISED VISIT</b>	Weekday \$130 per hour Weekend \$160 per hour
<b>FACILITATED CHANGEOVER</b>	Weekday \$20 each way Weekend \$30 each way

Indigo Family Connections Children's Contact Service is a Fee for Service program as we do not receive government funding. Full payment of Fees is required prior to service provision.

Please contact us for information regarding Court Reports, Affidavits, Subpoenas and Court Appearances.

## SERVICES

Our Contact Service is a fee for service program that offers:

### Supervised Contact

Centre Based Visits are usually scheduled as 2 hour fortnightly visits. As each family's needs are different, we are happy to discuss alternatives.

### Community Based Supervised Contact

In cases where the family is not able to attend the centre, we may be able to schedule supervised visits in the community. Please contact us to chat about your needs..

### Facilitated Changeovers

Facilitated changeovers can be scheduled from our centre. We aim to be as flexible as possible, so please let us know how we can support you.

- Child focused approach
- Qualified and experienced professional staff
- Trauma informed practice
- A safe and secure environment
- Privacy and Confidentiality
- Support with parenting practices
- Factual Observations and Reports

## SERVICE HOURS

Monday	Closed
Tuesday	Closed
Wednesday	4.00pm - 7.00pm
Thursday	4.00pm - 7.00pm
Friday	Closed
Saturday	9.30am - 6.00pm
Sunday	By Appointment

NEUTRAL

SUPPORTIVE

SAFE

We acknowledge the Traditional Owners of the land on which we work and acknowledge their continuing connection to land, waters and community. We pay our respects to the people, the cultures and the Elders past, present and emerging.

