

Thank you for placing an order with Baked Blessings by Lisa. Found below is the our terms of service that you have agreed to. Please review and notify us of any questions.

- -You have chosen a specific date on our books. This date is your <u>PICK UP</u> date. While this date may have some flexibility within the same calendar week (Tuesday-Saturday), requests to change dates will be considered but <u>CANNOT</u> be guaranteed due to prior commitments. If you need to change a date, please notify us of that request immediately so we can make all attempts to accommodate your need for a change.
- -All hours are by appointment only.

Pickup hours are scheduled between the hours of:

- 2-6pm Tuesday-Friday
- 9-11am on Saturdays. As of 9/1/2023, our Saturday hours will be adjusted to 9-10am We do ask that these hours are noted as we cannot guarantee availability outside of those specified.

We are closed Sunday and Monday.

-With your order, you have requested products, quantities, event, theme and personalization. While this may be an estimate of order, please keep in mind that any changes to this information MUST BE RECEIVED by date we have specified. All pricing is not finalized until full order details have been received and we have finalized invoice for payment. If full details are not received from customer, we will use our discretion for design, colors and personalization and will

not be held accountable for any errors in such. We do our best to match colors/invites as

requested, but colors can vary based on many reasons outside of our control. Placing an order

with Baked Blessings by Lisa means that you agree that the colors may vary from inspiration

photos and invitations.

-All orders are custom made and a NON-REFUNDABLE deposit is required to secure your

order. Your deposit is due upon receipt. If not received within 48hrs, we reserve the right to

cancel the order request and the reserved date will be released. Once deposit is received, your

order is considered confirmed in our books. Remaining balance must be paid by the specified

date. All payments are NON-REFUNDABLE. Please do not pay your balance if you have not

fully confirmed your order details or quantities. If customer is unable to follow through on order

as initially submitted, cancels or fails to pay balance by due date, deposit is <u>FORFEITED</u> and

order is cancelled.

-Due to the nature of our business and the products/services that we provide, we do not offer

returns/refunds and ALL SALES ARE FINAL. Once products leave our bakery, we cannot be

responsible for any damage due to handling.

ALLERGY INFORMATION

We openly handle many ingredients including dairy, eggs, wheat, nuts and tree nuts. Many

products we use to make our sweets are manufactured in facilities that also process these

products. Due to this, please be advised that our products should not be assumed to be allergen

free and are not labeled as such.

© Baked Blessings by Lisa

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