ABOUT US

Cox Automotive is striving to break the automotive repair shop "mold." Christian owned and operated by John and Melissa Cox. Cox Automotive differentiates itself from other similar businesses in the area by specializing in complete mechanical and auto body repairs of both foreign and domestic automobiles.

This includes both minor and major mechanical repairs, general mechanical maintenance, collision repair, Safety, Emissions, and Enhanced Safety Inspections, and notary and motor vehicle title and registration processing. "All services are performed under the critical understanding that the customer must be treated as we would expect to be treated ourselves."

IT'S THE LAW! Steering Customers to Truth

"Insurer Steering" is an illegal practice that occurs when an automobile insurance company tells a consumer which body shop to use for repairs following an accident. Steering can be blatant ("Joe's Collision Shop is so inept they couldn't get wet if they camped for three days in a rainforest. Go to one of our preferred shops instead") or steering can be subtle ("We cannot get an appraiser out to see you for a couple of weeks, but you can take your vehicle to our Direct Repair Center now.") Some of our own customers have even heard the following:

- That shop isn't on our list.
- If you have it fixed there, the repairs won't be guaranteed.
- You'll have to pay the difference.
- Claims take longer if you use them.

The above statements are misleading and no matter how it is padded, insurer steering seeks to dictate where you have your automobile repaired. The truth is, you don't have to listen. *Remember*, YOUR CAR-YOUR CHOICE. *IT'S THE LAW!*

For assistance with an insurance claim please call 724-253-4973.







3235 Hadley Road Hadley, PA 16130 724-253-4973

www.CoxAutomotiveCo.com

Enhanced Inspections & R-Titling

EXECUTE: KEYS TO YOUR AUTOMOTIVE REPAIR...

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Enhanced Inspections

In January 2007 the Pennsylvania Department of Motor Vehicles amended the PA State Inspection Program and began mandating PA State Enhanced Vehicle Safety Inspections for vehicles for which "**Branded Titles**" are to be obtained. These include: Street Rod. Collectible. Reconstructed, Recovered Theft, Recovered Flood, Modified, and Specialty Constructed Vehicles. This specific inspection also applies to changes in Gross Vehicle Weight (GVW) and to Mobile Homes.

For vehicle owner's seeking a branded title, Cox Automotive will perform an Enhanced Vehicle Safety Inspection and complete the proper documentation. Once the documents are available, applications for title and registration (if applicable) can be filed at Cox Automotive or another agent of choice.

At Cox Automotive, depending on the brand of title to be issued, the Motor Vehicle Applications are then processed online via our Online Registration Services or manually and then forwarded directly to Penn-DOT for final processing (see below for explanations).

- Pennsylvania Certificates of Salvage are eligible for online processing. Registration/Plate can be immediately obtained or transferred at Cox Automotive. Title received within 5-7 days.
- Out-of-State Certificates of Salvage and all Certificates of Origin applications must be forwarded to PennDOT for processing and registration. Registration, with plate, will be forwarded to customer directly from department. Title, registration, and plate received within 3-6 weeks*.
- Out-of-State Certificates of Title with a **Branded Status** are eligible for immediate Registration/Plate, which can be obtained or transferred at Cox Automotive. Title received within 3-6 weeks*.
- NO Certificate of Title, Salvage and/or NO **VIN Tag**— applications must be forwarded to PennDOT. Registration, with plate and VIN tag, if applicable, will be forwarded to customer directly from department. Title, registration, plate, and VIN Tag (if applicable) received within 3-6 weeks*.

*PennDOT allows up to 90 days for processing.



Proof of ownership (Certificate of Salvage, Title, or Origin) – for homemade trailers no document is required

- Bill of Sale (VIN Specific)
- Receipts and/or Certificate of Title from parts vehicle for all applicable repairs (For homemade trailers this includes metal, lumber, axles, lights, and all other items used to assemble trailer. If physical receipts are not available, a written statement *may* provide sufficient evidence.)
- MV-41 Completed if a PA replacement VIN tag is required
- Retention Letter from Insurance Companu (for insurance buy-back scenarios)
- Weight slip with correct unladen weight of truck or trailer (Resources: Sand and gravel plants, recycling facilities, feed mills, or other. (Required for all out of state transactions, homemade trailers, and some PA trucks & manufactured trailers. Not applicable to passenger cars.)
- Detailed description of how the vehicle was configured and assembled, on separate 8.5x11 sheet of paper for all Specialty Constructed (including homemade trailers), Collectible, Street Rod, & Modified Vehicles
- Kit Manufacturers Instructions for all assembled kits (applies to both trailers and automobiles)
- Current PA Driver's License (for all applicable parties – front and back copy of each)
- Statement from previous owner for vehicles completed prior to purchase
- **Proof of Insurance** If using the titling services at Cox Automotive, proof of insurance is required (excludes trailers). Additional notary, titling, & registration fees will apply.

FAQS

- Reconstructed Vehicles must be restored to their original operating condition as designed by the vehicle manufacturer and must conform to the original manufacturer's specs and appearance. This includes (but is not limited to) air bags, seat belt/ restraint systems, emissions components,
- All airbag dash lights must be "out" before an Enhanced Inspection can be completed. While we can attempt to correct this at our facility, often only a Dealer can clear codes associated with airbag deployment/ replacement.
- A trailer with a VIN tag cannot be considered a Homemade Trailer.
- Mud flaps are required on some trucks.
- Following an Enhanced Inspection, all vehicles (with exception to some trailers) must undergo regular safety & emissions* inspections (*emissions where applicable)

Cox Automotive Offers COMPLETE NOTARY SERVICES

- Titles Plates

- trations

Online with PennDot...Instant Results