

Cedar Valley's Promise
Quarterly Report FY21

Contractor: Family and Children's Council

Program Service: Coordinated Intake

Place a border around quarter you are reporting

1st Quarter July 1 - September 30

2nd Quarter: October 1 - December 31

3rd Quarter: January 1 - March 31

4th Quarter: April 1 - June 30

Due: October 20

Due: January 20

Due: April 20

Due: July 20

CVP funding expended will be retrieved from monthly claims submitted.

Please report any additional funding below from other sources that support the services CVP is supporting financially. Include the dollar amount and source. This may be reported at year end.

Other Funding Source:

Amount of Funding:

Source 1	\$	-
Source 2	\$	-
Source 3	\$	-
Source 4	\$	-

Output Measures:

# of Intakes Processed	126	159	204	
# of Families that Rec'd a Referral	48	63	76	
# of Intakes Referred to a Program or Service	48	63	76	

<p># of Families from Row 26 that Enrolled in a Local Program</p>	<p>13</p>	<p>13</p>	<p>20</p>	
<p>Reasons Reported for Not Enrolling</p>	<p>ely due to local programs and not yet providers and not yet providers</p>			
<p>Barriers Encountered</p>	<p>I have still been calling families on their hospital room phone during the pandemic. This can be challenging due to some families not answering the phone and not being able to leave a message for them. It has been a bit more difficult to engage families over the phone than it is in person as the face to face personal connection just isn't there. Also, several families I have made contact with were non-English speaking families. For those non-English speaking families, I have used the interpretation system the hospitals have available.</p>			
<p>Success Stories</p>	<p>Part of our coordinated intake program includes making follow up phone calls/emails to families who were interested in resources and/or provided contact information to our program. These phone calls are done about a month after initially speaking with the family to check on how the family is doing and if there are any resources they may be needing since going home from the hospital. While making several follow up calls, it came to my attention that several families were in need of addition items/resources. One mom said she had everything for baby but later shared she needed a pack n play for baby to have a safe place to sleep. Family and Children's Council was able to provide a pack n play for baby to sleep in. Another mom was not interested in resources in the community while at the hospital, but she did express interest a month later. I was able to complete a referral for her for home visiting.</p>			

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