

# Cyber Basics Toolkit

## ***What Is Cybersecurity in Transit?***

- Cybersecurity means protecting the systems that keep your agency running; from dispatch and AVL to fare collection and radios.
- A breach does not have to be sophisticated to cause damage; accidental deletions, phishing emails, or lost credentials can disrupt operations.
- Think of cybersecurity like vehicle maintenance: it is better to prevent problems than deal with a breakdown.

## ***First Steps You Can Take This Week***

- ☐ List your most critical systems. What services would immediately stop if they went offline?
- ☐ Make sure you know who supports each of these systems--internal or vendor--and how to contact them quickly.
- ☐ Back up your important data. Even a simple USB backup or cloud folder can help in an emergency.
- ☐ Ensure that at least one other person knows how to access this info if you are unavailable.

## ***Build Awareness Across Your Team***

- Talk about cybersecurity at staff meetings, no jargon needed.
- Print a short "What To Do If..." guide and post it near dispatch or workstations.
- Encourage your team to report anything weird such as strange pop-ups, locked files, or suspicious emails.

### ***Common Cyber Threats to Be Aware Of***

Phishing: Emails that try to trick you into clicking bad links or giving up passwords.

Ransomware: Malicious software that locks your files and demands payment to unlock them.

Unpatched Software: Systems that haven't been updated are more vulnerable to attacks.

### ***Resources to Help You Start***

Quick-Start Cyber Checklist

Top 5 Mistakes Small Transit Agencies Make

Free Peer Agency Network: Learn from others like you

Contact us at [info@cybrbase.com](mailto:info@cybrbase.com) if you need help getting started