

BEST WESTERN Hotel Rembrandt

Terms & Conditions of Contract

1. The rates, terms & conditional applicable to groups are conditional upon the deposit, balance of account and rooming list being received by the due date specified above, together with the minimum number of people arriving and departing together. The company reserves the right to review the tariff, or the booking status should any of these conditions fail to be met.
2. Single accommodation is limited and subject to availability. An additional premium may be imposed in the event of accommodation being occupied by less than the minimum occupancy levels agreed.
3. The balance of the account is payable no later than 14 days prior to the arrival date, we only accept cheques 21 days prior to arrival.
4. Your provisional rooming list must reach us no later than 4 weeks prior to arrival and your final rooming list must reach us no later than 14 days prior to arrival, at which time any unsold accommodation will be released back to the BEST WESTERN Hotel Rembrandt for re-sale. Any additional requirement thereafter will be provided subject to availability.
5. A non-refundable deposit of £300.00 is due one month after booking has been made. The booking / agreement becomes valid only after the BEST WESTERN Hotel Rembrandt has received the requests deposit / payment. The deposit is a booking fee and in the event of cancellation is **non-refundable**. If the group or any rooms cancel then the following charges will apply: -

More than 30 days prior to arrival	Loss of deposit
29 days – 25 days	50% of total amount
24 days – 20 days	60% of total amount
19 days – 15 days	75% of total amount
14 days – 0 days	100% of total amount

6. The BEST WESTERN Hotel Rembrandt reserves the right to terminate this agreement at any time by written notice to the person / operator named above without prejudice to any other right they may have, in the event that the person / operator named above fails to comply with any terms of the agreement.
7. Failure by the BEST WESTERN Hotel Rembrandt to enforce at any time of the provisions of this agreement shall not construed as a waiver of any of its rights not affect the validity of the agreement nor prejudice the company as regards subsequent action.
8. Once a reservation has been confirmed, all future amendments should be directed to the Reception Manager at the BEST WESTERN Hotel Rembrandt.
9. In order to ensure the suitability of accommodation and general facilities, details pertaining to handicapped or disabled members and requests for near accommodation must be given at the time of booking and confirmed in writing to the Reception Manager. The availability of rooms near facilities and wheelchair friendly are in high demand. We are therefore unable to guarantee any requests. Where a written request cannot be met, the Rembrandt will advise the organiser / operator in advance of the guest stay. The Rembrandt cannot accept liability of

costs incurred as a result of non-notification of requirements and such cost may be forwarded to the organiser / operator.

10. Should any member of your party be ill or disruptive on arrival or during their stay at the Rembrandt and/or be found to be carrying any infectious or contagious disease which is not classed as a disability they may be requested to leave immediately.
11. All tariffs shown are inclusive of VAT, at the appropriate rate which is correct at the time of going to press.
12. If this holiday is to be advertised in any way whatsoever, the Rembrandt request full details of any literature or advertisements which promotes the facilities and services being offered as part of the holiday contract. We cannot accept liability in the event of service/ facilities being advertised by the organiser, that have not been previously confirmed in writing with the Rembrandt as being available during the course of the holiday as detailed.
13. It is the responsibility of the group organiser / tour operator to ensure all members of the holiday party are aware of these special conditions of booking and as shown in the BEST WESTERN Hotel Rembrandt's current brochure.
14. Any guests within your party wishing to stay extra nights outside of agreed dates on contracts will be at the prevailing rates. Group reduced rates will not apply.