

Gentle Ramirez

They/Them/Theirs | [linkedin.com/in/gentleramirez](https://www.linkedin.com/in/gentleramirez) | github.com/ramirezg-web

EDUCATION

New York University College of Arts and Science, New York, NY

Expected Graduation May 2022

Bachelor's Degree: Africana Studies, Web Programming and Applications, Creative Writing. GPA: 3.771/4.000

Honors: Dean's Honor List (Fall 2019-Spring 2020)

Harvard University, Cambridge, MA

2020

Certificate: CS 50: Introduction to Computer Science

PROFESSIONAL EXPERIENCE

JP Morgan Chase & Co | New York, NY

Incoming Launching Leaders Fellow | Internal Audit Data Analytics Summer Analyst

June 2021-August 2021

- Incoming Summer Analyst

Software Engineering Virtual Internship Experience

June 2020 - July 2020

- Boosted functionality by pitching 3 solutions for client-side web applications to display a graph that automatically updates as it gets data from the server application saving 10 work-hours per month.
- Used Perspective, Python3, and TypeScript to revamp data chart feeds for traders to monitor new trading strategies

Advanced tech skills & tools: Python3, TypeScript, Perspective, Front End Web Development, Data Visualization

Twitter | San Francisco, CA

June 2020 - August 2020

#TechProud Cohort Participant and #BattleOfTheCamps Cohort Participant

- 1 of 50 students chosen from 1,000+ applicants offered to participate in a two-day interactive program designed for second-year Computer Science students focused on professional and technical development and Twitter's first ever virtual hackathon.
- Organized 30+ to do tasks between a team of 6 using Trello and ensure developers knew needed to be built and at what time in realtime
- Collaborated with a team of 6 and back-end developed 1 Twitter bot using TwitterAPI, Tweepy, Google News, Python3 and Java8 that connects users and circulates mutual aid efforts, and abolitionist readings to encourage liberation centered conversations and practices.

Selected Achievements: Winner of the "Twitter for Everyone" Category, 3rd place winner in the #ReadySetCode challenge.

Advanced tech skills & tools: Python 3, Java 8, Swift, XCode, Object-C, TwitterAPI, Google News-API,

HBO Kunhardt Films | New York, NY

June 2020 - August 2020

Archive and Production Intern

- Improved transparency by effectively completing 15 research projects on Barack Obama's presidency and evaluated 100 events between 2008-2016 which assessed how implemented healthcare policies affected 30,000,000 Americans.
- Crafted 100 alternative ways to document Barack Obama and his policies to weave narratives that center decolonization.
- Pitched 5 editing projects and presented 10 overviews to the production and editing team increasing the ways in which the documentary examines the conditions of possibility for materializing new geographies of freedom.

New York University's Bobst Library Computer Center | New York, NY

July 2019 - May 2020

Lead Helpdesk Student Assistant

- Diagnosed top 10 issues and created recommendations for patrons preventing future interruptions at 12+ NYU departments through comprehensive research and analysis of 30,000+ user feedback records
- Slashed department costs 30% by negotiating pricing and fees for third-party vendors while ensuring the enhancements of services
- Troubleshooted hardware and software technical issues for 100 clients daily, maintained 600+ comprehensive records of issues, performed 400+ system tests and updates daily which decreased recurring issues, and service interruptions by 40% as measured by servicelink.
- Executed office administrative services including telephone coverage for appropriate resolution in addition to maximizing office productivity through proficient use of appropriate software applications.

Advanced tech skills & tools: Imaging, Adaptive Technology, RMA, Aeon, Pharos, Library IT Technician

LEADERSHIP EXPERIENCE

Gentle R. Poetry | New York, NY | [Gentleramirez.com](https://gentleramirez.com)

Jan 2019 - Present

Founder

- Full-stack web developer responsible for a secure, visually appealing website from scratch for spoken word artist Gentle Ramirez.
- Improved the number of sales of published work by 40% every 4 months through successful marketing strategies to increase the average time on page by 50%
- Implemented Twitter API, Facebook API, and google analytics to increase and monetize website traffic by 20%.
- Increased number of show bookings by 50% by incorporating user feedback every month to improve website experience
- Created 1 monthly online survey and analyzed reports of site engagement to diagnosed poorly performing pages

Other Professional Development: Goldman Sachs 2020 Possibilities Summit, JP Morgan Chase & Co 2020 Corporate & Strategy Diversity Summit, Prep for Prep Contingent XXVI, D.E. Shaw Connect 2020 PIMCO Rewriting the Code Virtual Summit, Tech @ PIMCO, Bright Network

SKILLS

Technical: Data Entry, Project Management, Information Technology, Cybersecurity, Photoshop, FileMaker Pro, HTML, CSS, Python,

Certifications: Adult and Pediatric First Aid/ CPR/ AED Certified, New York State Mandated Reporter

Languages: Conversational Spanish, Sign Language (limited).