



Privacy Policy – Under My Wing Care & Support Ltd

Last Reviewed: November 2025

Last Amended: November 2025

Under My Wing Care and Support Ltd (“we”, “our”, “us”) is committed to protecting your privacy and handling your personal information safely, fairly and transparently.

We are a company registered in England & Wales.

Company No: 13007921

Registered Address: Suite 4, Carlton House, Gwash Way, Stamford, Lincolnshire, PE9 1XP

Website: www.undermywingcare.co.uk

We are the data controller of any personal data you provide to us.

This Privacy Policy explains what information we collect, how we use it, and your rights under the UK General Data Protection Regulation (“UK GDPR”) and the Data Protection Act 2018.

1. Information We Collect

Information you provide to us:

You may give us personal information when you submit an enquiry, request information, or contact us through the website. This may include your name, email address, telephone number, address, and any additional details you choose to provide. We retain this information for up to 5 years.

Information collected automatically:

We may collect technical information such as IP address, browser type, operating system, and page interaction data. This helps us improve our website. Retained for up to 5 years.

Information from other sources:

We may receive your details via social media or other platforms where you interact with us.

2. Cookies

Our website uses cookies to improve your browsing experience. Details can be found in our Cookie Policy.

3. How We Use Your Information

We may use your information to respond to enquiries, provide services, send updates (with consent), improve our website, analyse usage, and prevent fraud. We will never sell your information.

4. Marketing Preferences

You may opt in to receive updates. You can unsubscribe at any time by emailing info@undermywingcare.co.uk or using the unsubscribe link in our emails.

5. Automated Decision Making

We do not use automated decision making or profiling.

6. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for their content or privacy practices.

7. Protecting Your Information

We use appropriate security measures to protect your data, although online transmission is not completely secure. If you have a password, you must keep it confidential.

8. Disclosure of Information

We may share your information with trusted partners, analytics providers, or where required by law.

9. International Transfers

We do not routinely transfer data outside the UK/EEA. If this becomes necessary, we will ensure appropriate safeguards are in place.

10. Your Rights

You may request access, correction, deletion, restriction, objection, or transfer of your personal data. Contact us at info@undermywingcare.co.uk.

You can also contact the ICO: <https://ico.org.uk/>

11. Contact Us

Under My Wing Care & Support Ltd
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Phone: 01780 481633
Email: info@undermywingcare.co.uk