

# Website Terms & Conditions and Cookie Policy

Last Reviewed: November 2025 Last Amended: November 2025

These Terms & Conditions govern your use of the Under My Wing Care & Support Ltd website: www.undermywingcare.co.uk.

By using this website, you agree to these Terms & Conditions and our associated policies. If you do not agree, please discontinue use of the website.

## 1. About Us

Under My Wing Care and Support Ltd

Company No: 13007921

Registered Address: Suite 4, Carlton House, Gwash Way, Stamford, Lincolnshire, PE9 1XP

Email: info@undermywingcare.co.uk

Phone: 01780 481633

# 2. Website Use

You agree to use the website only for lawful purposes and in a way that does not infringe the rights of others or restrict their use of the website.

#### 3. Intellectual Property

All content, text, images, and materials on this website are owned by Under My Wing Care & Support Ltd unless otherwise stated. You may not reproduce, distribute, or use any content without our written permission.

## 4. Information on the Website

We make every effort to ensure that the information on our website is accurate and up to date. However, we make no warranties or guarantees regarding accuracy or completeness. Content is for general information only and should not be relied upon for care decisions without speaking to us directly.

# 5. Links to Third-Party Websites

Our website may contain links to third-party sites. These are provided for convenience only. We are not responsible for the content, policies, or services of those websites.

## 6. Liability

We are not liable for any loss or damage arising from your use of the website, except where required by law. This includes indirect, consequential, or incidental damages.

#### 7. Privacy

Our use of your personal data is governed by our Privacy Policy, available on our website. This includes how we collect, store, and process your information in compliance with the UK GDPR.

# 8. Cookie Policy

This website uses cookies to improve your browsing experience and analyse website performance.

#### What Are Cookies?

Cookies are small text files stored on your device when you visit a website. They help the site function properly and gather data about website usage.

## Types of Cookies We Use:

- Essential Cookies: Required for core website functionality.
- **Performance Cookies:** Help us understand how visitors use the site (e.g., pages visited, time on site).
- Functionality Cookies: Remember your preferences and improve user experience.

#### **Managing Cookies**

You can adjust your browser settings to block or delete cookies. Please note that disabling cookies may affect website performance and functionality.

# 9. Changes to These Terms

We may update these Terms & Conditions from time to time. Changes will be posted on this page with the updated date.

## 10. Contact Us

If you have any questions regarding these Terms & Conditions or our Cookie Policy, please contact us:

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