

Support Worker Job Description

Hours: 2 hours per week **Days:** At their discretion

Salary: Voluntary

Line Manager: House Manager

Role and Responsibilities:

We will provide the following Care, Support or Supervision to the Licensee whilst residing at the property:

Life Skills:

- 1. General counselling and support.
- 2. Providing life skills training to the licensee in maintaining the property and curtilage in an appropriate condition.
- 3. Assisting the licensee with shopping and errands.
- 4. Advising and supervising the licensee on the use of domestic equipment and appliances.
- 5. Advising or assisting the licensee in dealing with relationships and disputes with neighbours.

Managing a Licence:

- 1. Assisting with the security of the dwelling because of the needs of the licensee.
- 2. Assisting with maintaining the safety of the dwelling because of the needs of the Licensee.
- 3. Advising and supervising the licensee on the use of their own domestic equipment and appliances.
- 4. Assisting with arranging minor repairs to, and servicing of, the licensee's own domestic equipment and appliances.
- 5. Providing and maintaining emergency alarm and call systems in relation to the provision of care, support, or supervision to the licensee.
- 6. Responding to emergency alarm calls, where such calls relate to the provision of care, support, or supervision to the licensee.
- 7. Advising or assisting the licensee in dealing with benefit claims and other official correspondence relevant to sustaining occupancy of the dwelling.
- 8. Other support that enables the licensee to live independently and to fulfil their potential in the community.

Managing Money:

1. Advising or assisting the licensee with personal budgeting and debt counselling.







Meaningful Activity:

1. Assisting the licensee to engage with individuals, professionals, and other bodies with an interest in the welfare of the licensee.

Wellbeing: Physical, Emotional, Mental and Spiritual Health:

- 1. Arranging adaptations to enable the licensee to cope with disability.
- 2. Cleaning of licensee's bedroom.
- 3. Physical; Emotional; Mental and Spiritual Health.

Social and Family Networks:

- 1. Controlling access to the licensees dwelling.
- 2. Encouraging social intercourse and undertaking welfare checks on the licensee.
- 3. Arranging social events for the licensee.

Resettlement:

1. Advising or assisting with the resettlement of the licensee enabling move on into sustainable independent living.

Paperwork:

- 1. To update the support plan of the licensee.
- 2. To update the contact log of the licensee.



