



The OAS Process

At OAS, our focus is simple: transparency, communication, and exceptional customer service. The auto transport industry can unfortunately include unreliable brokers and misleading pricing practices, which is why we believe our clients deserve to know exactly what to expect throughout the shipping process. The outline below was created to provide clear expectations, honest communication, and peace of mind from booking to delivery.

1. Request Your Initial Quote

Start by submitting our *Quick Quote Form* with your shipment details.

We'll provide you with an estimated shipping range based on:

- Pickup & Delivery Locations
- Vehicle Type
- Trailer Type Requested
- Current Market Conditions
- Timing & Availability

Our goal is to provide realistic, competitive pricing with no hidden surprises.

2. Shipment Qualification & Client Consultation

Once you're ready to move forward, you'll complete our official *OAS Client Shipment Details Form*.

This secure form allows us to confirm:

- Pickup & Delivery Information
- Vehicle Details
- Scheduling Preferences
- Contact Information
- Special Transport Instructions

This ensures we have everything needed to coordinate your shipment properly.

3. Review Your Invoice & Shipping Agreement

After your shipment details are confirmed:

- We'll send your invoice via email
- You'll also receive our official OAS Client Agreement for review and signature





The agreement outlines:

- Shipping Terms & Expectations
- Insurance Information
- Carrier Requirements
- Scheduling Policies
- Important Shipping Guidelines

Your shipment is not officially scheduled until the agreement has been signed.

4. We Coordinate Your Shipment

Once your paperwork is complete, our office begins coordinating your transport.

Our team works to:

- Secure Appropriate Carrier
- Plan Efficient Routing
- Coordinate Scheduling
- Match Shipment with Proper Equipment

Every shipment is carefully reviewed to ensure the best possible transport experience.

5. Carrier Verification & Selection

Before assigning a carrier, OAS verifies:

- Active Operating Authority
- Insurance Coverage
- Safety & Compliance Records
- Carrier Performance History

We work only with properly vetted carriers that meet our standards for safety and professionalism.

6. Pickup & Delivery Scheduling

Once a carrier has been assigned, we'll provide:

- Estimated Pickup Timeframe
- Estimated Delivery Timeframe
- Shipment Status Updates





Please note that transport schedules are estimated and may be affected by:

- Weather
- Traffic
- DOT Regulations
- Mechanical Issues
- Route Conditions

We will always communicate updates as they become available.

7. Vehicle Pickup

At pick up the vehicle will be:

- Inspected By the Driver
- Documented on the Bill of Lading (including preexisting damage)
- Safely Loaded for Transport

We recommend removing personal belongings and documenting your vehicle's condition prior to pick up.

8. In Transit

While your vehicle is in transit:

- OAS Remains Available for Support & Updates
- Our Team Monitors Shipment Progress
- Communication Remains Open Throughout the Process

Our goal is to keep you informed every step of the way

9. Delivery

Prior to delivery, the driver will contact you to coordinate arrival.

At delivery:

- The Vehicle Will Be Inspected
- Final Paperwork Will Be Completed
- Remaining balance (if applicable) will be collected

We recommend inspecting your vehicle carefully upon delivery before signing the final Bill of Lading.





10. After Delivery

After delivery our office will reach out to confirm your shipment was handled with care. If there are any issues along the way, please let us know so we can address them accordingly. When the shipment is done and you feel comfortable that you have received outstanding service, we would greatly appreciate a 5-Star Google Review!

Why Clients Choose OAS

- ✓ Verified & Insured Carriers
- ✓ Transparent Communication
- ✓ Professional Shipment Coordination
- ✓ Reliable Nationwide Transport
- ✓ Personalized Customer Support

At OAS, we're committed to making your shipping experience smooth, safe and dependable from pickup to delivery.

If you have any questions or need to verify any part of your shipment, our team is here to help every step of the way.

ONLINE AUTO SHIPPER'S CONTACT INFORMATION

Phone: 469-588-2992 (call or text)

Emergency Only: 214-551-2147 (text)

Email: Info@OnlineAutoShipper.com

Thank you for choosing us—we appreciate the opportunity to handle your transport.

#GetShipped

