



## JERSEY DIPS SWIM THERAPY Terms & Conditions

Jersey DIPS Swim Therapy **MEMBERS** can use the Mont a l'abbe therapy pool during its opening times.

### **Opening Hours**

<b><u>Day</u></b>	<b><u>Time</u></b>	<b><u>Location</u></b>
<u>Monday</u>	<u>4.30pm to 6pm</u>	<u>Mont a l'abbe School</u>
<u>Wednesday</u>	<u>4.30pm to 6pm</u>	<u>Mont a l'abbe School</u>

The pool is closed on local bank holidays and during the Christmas holidays. Christmas holiday closure will be communicated nearer the time

### **Entrance to the School**

Entrance to the School is by the wheelchair access ramp which is located to the right hand side of the front door of the School.

It is security locked therefore a volunteer will be there to let you in.

### **Parking**

Parking is permitted in the school car park, which is free of charge. There is limited parking by the entrance we use to access the school.

People visiting and using the facilities park at their own risk and we or the School take no responsibility.

### **Lifeguard**

Jersey DIPS Swim Therapy employs a lifeguard to supervise the pool sessions. The lifeguard will be suitably qualified and will have, as a minimum, the aquatic therapy shallow pool rescue award (**ATSPRA**).

If no lifeguard is available, the pool session will be cancelled and you will be notified accordingly.

### **Pool Sessions**

Pool sessions are held over a 30 minute timeslot starting at 4.30pm. Last entry into the Pool is at 5.30pm. Due to the temperature of the pool, we suggest that the individuals use the pool for no longer than 30 minutes.

The maximum number of members in the pool at any one time is 10 members.

The lifeguard reserves the right to decide to have less than the maximum number of members in the pool in any one session but never more than 21.



## **JERSEY DIPS SWIM THERAPY**

### **Terms & Conditions**

#### **Registration**

**Only members of Jersey DIPS Swim Therapy may use the pool.**

Upon arrival, the member should sign in with the registration volunteer and pay their session fee.

Control of admission to the pool is down to the registration volunteer in charge of the pool session.

The volunteer in charge of admission has the right to refuse entry on reasonable grounds.

#### **Applying for Membership**

Any person over the age of 18 who requires water therapy to enhance their active daily living can apply for membership and should request a copy of the membership form from [membership@jerseydips.com](mailto:membership@jerseydips.com) or a hard copy can be picked up during our opening hours at our registration desk.

The membership form must be completed and signed by the applicant and then must be countersigned by their referral practitioner. The form must be sent to the Membership Secretary with the membership application fee, who will process your application and confirm your membership.

Jersey DIPS Swim Therapy does not provide care assistants. Where a member requires assistance with changing, getting in and out of the pool or during their time in the pool they should arrange for a carer (family, friend or professional carer) to accompany them. The carer is required to fill in a membership form but no membership fee or pool session fee is charged.

The information provided by members and carers on their membership forms is required by the Charity for the purpose of administration. This information will be securely disposed of when your membership is terminated.

The Jersey DIPS Swim Therapy Committee has the right to refuse membership, or an individual's membership may be suspended and/or terminated if the Committee reasonably considers such refusal, suspension or termination to be in the best interest of the Charity and its Members.

#### **Charges**

Membership Application Fee is £25.00

Cost per Pool Session is £3.00

The Charity reserves the right to change the membership fee and cost per session following a General Meeting of the Members. Members will be notified accordingly.

Payment for membership fee can be made by Cash, Cheque or Bank Transfer. Cost per pool session can be made by Cash only at present (we will be introducing electronic payments in due course).

#### **Membership Induction**

Upon becoming a member, member's will be shown where the changing room, showers and pool is. The member should be made aware that the changing room, shower area and pool could have wet floors and care should be taken when using these areas. If walking sticks or canes are being used by



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### **Terms & Conditions**

members the appropriate feral should be used to minimise the risk of slipping and this is the responsibility of the member.

There are benches that can be sat on whilst changing, a disabled toilet and railings within the pool side to get in and out of the pool.

#### **Members illness**

1. Members with infections should not use the pool.
2. Members with diarrhoea must not swim - then, and for 48 hours afterwards.
3. Members who have been diagnosed with cryptosporidiosis<sup>i</sup> must not swim for 14 days after diarrhoea has stopped.
4. Members must not attend the pool session if they are Covid-19 positive, or if they have tested positive for Covid-19 during the 10 days prior to the session and have not had two consecutive negative lateral flow tests from day 6 of testing positive.
5. Members experiencing any symptom(s) of Covid-19 listed on the gov.je website, must not attend the session.
6. Members are encouraged to take a lateral flow test before attending each pool session.

#### **Pre-swim hygiene**

1. Pre swim showers are provided and members should use them before using the pool.
2. Toilets, wash hand basins and hand soap are provided in the poolside changing rooms and should be used before showering and use of the pool and each time a member uses the toilet.

#### **Swimming Session Dress Code**

1. Appropriate Swim Wear should be worn in the pool at all times.
2. The Registration Volunteer or Lifeguard reserves the right to deny access to the pool if the swim wear is deemed inappropriate.

#### **Renewing Membership**

We will provide you with a re-enrolment letter for the next year's membership offering you the opportunity to renew for the following term. This will be sent out in December and must be returned by 31 January of the next year.

Please note that if payment for a renewal is not received before the deadline date, then you may be required to complete the full membership form that requires a referral practitioner confirmation you are fit to use the pool.

#### **Changing and Moving Pool Session**

You may request a change of time or day for your pool session and we will accommodate your request, provided a space is available.



## JERSEY DIPS SWIM THERAPY Terms & Conditions

### **Pool Closure and Cancelled Pool Sessions**

1. In the event of a closure, we will make every attempt to contact our members as soon as possible.
2. We shall use the phone number and email you have provided on the membership form to contact you.
3. We may also provide closure information on our Facebook page and website [www.jerseydips.com](http://www.jerseydips.com).

### **Cancellation of Membership**

1. If after becoming a member you wish to cancel, you may do so by contacting the membership secretary in writing. The membership application fee is non refundable.
2. Your membership will automatically be terminated if you have not completed and returned your re-enrolment letter within 1 month of it being sent to you.

### **Communication**

1. We like to encourage communication and welcome the discussion and points of issues to be raised with our volunteers and staff.
2. If necessary, the registration volunteer will arrange a suitable time for you to speak directly with the Chair.
3. The Registration Volunteer, lifeguards will be the people to resolve any poolside issues. Any problems regarding this should be conveyed through them.

### **Safeguarding**

We have safeguarding officers on the committee, any concerns to be emailed to the Chair who will review and correspond appropriately as per our safeguarding policy which can be accessed by our website.

<sup>i</sup> Cryptosporidiosis is a diarrheal disease caused by microscopic parasites, *Cryptosporidium*, that can live in the intestine of humans and animals and is passed in the stool of an infected person or animal. Both the disease and the parasite are commonly known as "Crypto."