

PLEASE READ BEFORE BOOKING

Private lessons are reserved exclusively for the student. Booking a lesson confirms acceptance of the policy below.

1 BOOKING & PAYMENT

Lessons are subject to coach and studio availability. A booking is confirmed only when the academy has approved the time and full payment has been received.

2 CANCELLATIONS

At least 24 hours' notice is required to cancel or reschedule. Lessons cancelled with less than 24 hours' notice, or missed without notice, are charged in full.

3 LATE ARRIVAL

Students should arrive ready to begin at the booked time. Late arrival will shorten the lesson; the session cannot run beyond the original finish time.

4 ACADEMY CHANGES

If the academy or coach must cancel, the lesson will be rescheduled or the payment credited. No additional compensation will be due.

5 HEALTH, SAFETY & ATTIRE

Please disclose injuries, medical conditions or additional needs before the lesson. Students must wear suitable dance or gymnastics clothing and follow all coach safety instructions.

6 PARENTS & PROGRESS

Parents must remain contactable and follow venue supervision rules. Private coaching supports individual progress, but no specific examination, competition or skill outcome can be guaranteed.

IMPORTANT

All cancellations and booking changes must be made through the academy office, not directly with the coach.

Coaches are not permitted to share their personal telephone numbers. Doing so may place their employment in jeopardy.

For updates or enquiries, please speak to the coach in person during the first five minutes of the lesson or at the end.

The academy reserves the right to update this policy when necessary. The current published policy will apply.