

Cancellation Policy

Digital Recovery & Mental Health Centre

Session Cancellation Policy

To ensure that all participants have fair access to support, the Digital Recovery Centre asks that participants provide advance notice if they need to cancel or reschedule a session.

Participants are asked to provide at least 24 hours notice when cancelling or rescheduling a session.

Sessions cancelled with less than 24 hours notice may be considered a missed session.

If a participant misses three scheduled sessions without notice, they may be discharged from the program.

If a participant arrives late to a session, the session may still end at the originally scheduled time in order to respect the schedule of the program.

Participants who need to reschedule a session should contact the Digital Recovery Centre as soon as possible.