October is Dyslexia Awareness Month.

Some Famous Dyslexics

Steve Jobs • Benjamin Franklin • Agatha Christie
John Lennon • Hans Christian Anderson • Thomas Edison
Leonardo da Vinci • George Washington • Albert Einstein
Alexander Graham Bell • Harry Belafonte • Tom Cruise
Danny Glover • Cher • Whoopi Goldberg • Jay Leno
Henry Ford • Walt Disney • W. B. Yeats • Keanu Reeves
Richard Branson • Kiera Knightley • Edward James Olmos
Oliver Reed • Billy Bob Thornton • Tom Smothers
Robin Williams • Henry Winkler • Loretta Young
Ansel Adams • Ted Turner • Tommy Hilfiger • Pablo Picasso
Robert Rauschenberg • Nolan Ryan • Auguste Rodin
Andy Warhol • Charles Schwab • Magic Johnson
Muhammad Ali • Bruce Jenner • Greg Louganis
F. Scott Fitzgerald • Jackie Stewart • Winston Churchill
Andrew Jackson • Nelson Rockefeller • Gavin Newsom
Woodrow Wilson • John F. Kennedy • Thomas Jefferson

Dyslexia does <u>not</u> limit. Attitude does.



HOME REPAIR

Repairs should be reported as soon as you notice there is a problem. By doing acting quickly you'll potentially save time and feel less stressed/anxious. If you're not sure who to contact always speak to the TMO first.

To the office: 9am – 5pm Monday
9am – 1pm Tuesday - Friday
Via telephone: 0121 441 1195
Mobile: 07563 807 844
Via WhatsApp
Email: hollyrise@outlook.com
Via website: hollyrisehousingco-opltd.co.uk

Alternatively, please speak to a member of the resident management committee.

Urgent "Out of Hours" repairs should always be reported directly to Birmingham City Council on 0121 216 3330 *i.e. Saturday, Sunday, Bank Holiday, or after 5pm and before 9am in the morning.*

IMPORTANT NOTICE

September 2026

Dear Residents of Southam House

<u>Lift Maintance.</u>

This is to advise you that essential work is required on the lift of your block.

The lifts on the sites below will be out of service for the day to enable replacement of the main ropes.

They will be out of service from 8am and returned to service by 4pm on Thursday 19th November 2026.

Sorry for any inconvenience this has caused and thank you In advance for co-operation.

Derek Fellows
Housing Officer

Holly Rise Newsletter
October 2026

I ♥ GOOD NEIGHBOURS

Housing Manager's Message

It's now only 6 months until I retire. I shall be sad to leave as I've met some fabulous people. I'd never heard of a TMO, but as soon as I arrived I was converted. Tenants managing their own properties, knowing what they need, aware of what their neighbours need and freely giving up their time to try to make their community a caring, sharing, safe and compassionate place to live.

In 2027, all residents will be asked if they want to continue to voluntarily manage Holly Rise for another 5 years. I truly hope you will all vote YES.

As they say, *"fail to plan, plan to fail"* so now is the time for everyone to think about how they want Holly Rise to be managed in the future. Would you prefer to deal directly with the council or do you feel the TMO provides a more personal response and service? Would you consider taking a more active role by joining the committee next July? Would you, for example, consider taking over the role I currently hold? If you're not sure, why not come for a chat? Alternatively, you may know someone who is looking for a part-time role. If so, please give them the office number or email address.

Whilst you may not be interested in the job, you may have some ideas that would help Holly Rise to continue to support all its residents, so please let a current committee member or me have your thoughts. In December decisions will need to be made so the recruitment process can begin in the New Year. These will include putting together a job description, personnel specification, office opening hours, clear objectives, *etc.* This is your home so please make your thoughts known.

Jane



Retrofit Update

The office has finally reached a point where it can be "signed off" and work will soon begin on fitting the bathroom and kitchens into all the flats.

Whilst it has taken longer than expected to get to this point, those working on the project have tried to ensure the standard of workmanship has not been the slap-dash work that some residents have experienced in the past.

If you would like to visit the office to get an idea of what your retrofit will look like when finished, please do. Likewise, when they start to work in your home, please feel free to use the office facilities or just come along to get away from the dust, dirt, tools, materials and noise for a little while.

Everyone should have had a pre-start meeting when the process should have been explained and photographs taken of your home. If not, please contact:



Hefza
Customer Liaison Officer
07812 702 061

Additionally, you should receive 7 days notice of when they intend to start.

Please don't wait until then to start clearing your kitchen and bathroom. Jobs like this always take longer than you think.

In the meantime, if you've <u>not</u> confirmed the presence of a gas fire, use of a key safe box, pigeon infestation on your balcony or returned the chute survey to the TMO office, please do so by Friday, 16th October 2027. These are all intended to be a double check so that all residents receive comparable retrofit works.