

Please see below an extract from the council's website explaining how tenants can get discounts from over a 100 retailers.

## Housing Perks - cashback for tenants



Earlier this year, we launched a trial partnership with Housing Perks, an app which gives you access to offers and discounts at over 100 national retailers, including Sainsbury's, ASDA, Morrisons and Argos.

During the trial around 5,000 tenants downloaded the app, generating savings for these households of £17,722.

We can see how useful this app has been for many of our tenants, and so we are pleased to say that the trial has been a success - the app is here to stay.

### How it works

To get started with Housing Perks and enjoy discounts, follow these simple steps:

1. Download the app for free to your device available from the Apple app store or Google Play Store. [Download Housing Perks](#)
2. Sign up and select 'Birmingham City Council' from the drop-down menu.
3. Enter your payment reference number and your account will be registered to your address. You can find your payment reference number on your rent statement or on communications from us.
4. Buy a voucher with up to a 20% discount, the voucher will appear in seconds ready for you to use online or instore.

We know how challenging it can be budgeting and managing household bills - you can now switch on "[rent contributions](#)". This feature allows you to automatically apply the savings you make directly to your rent account.



### Free Confidential Debt Advice

Stepchange - [www.stepchange.org](http://www.stepchange.org)



National debtline - [www.nationaldebtline.org](http://www.nationaldebtline.org)

PayPlan - [www.payplan.com](http://www.payplan.com)



Christians Against Poverty - [capuk.org](http://capuk.org)

Money Advice Trust - [www.moneyadvicetrust.org](http://www.moneyadvicetrust.org)



## Holly Rise Newsletter December 2025

everybody needs good  
*Neighbours*

### Housing Manager's Message

Happy Hanukkah, Joyaux Noël, Feliz Navidad, Mutlu Noeller, Nollaig Shona Dhuit, God Jul, Wesolych Świąt, Happy Christmas.

As the festive season approaches, images of family gatherings, tables full of food and expensive gifts seem to surround us. However, the reality for many is very different. Take a few minutes to think back to your happy memories of this time of year. They're probably filled with moments of laughter when things didn't quite go as expected. When peculiar presents actually turned out to be the best ever. Perhaps, the best gift anyone can give is their time? It costs nothing in monetary terms, but is priceless in so many different ways.

The joy of Christmas should be in giving. The gifts most of us remember are of kindness, caring, sharing and spending time with family and/or friends. Many of us will struggle to recollect material gifts we used for 6 months or even not at all! As 2025 draws to a close, let's once again be thankful we're not living in a country torn by conflict, not knowing where our next meal is coming from or where we will spend the night. It may be raining, cold, money may be tight, but living in Birmingham's not so bad, is it?



Jane



You may have received an email from Birmingham City Council asking you to complete a survey on a new draft repairs policy. Please take some time to read and complete it. It will affect how the council manages tenant repairs for the next 10 years. If you haven't received it, please contact the office and I'll forward a link.



### Help! I need a repair

Please remember to report all repairs as soon as you become aware of them. Don't let a small inconvenience turn into a major nuisance.

Repairs can be reported:

To the office 9am - 5pm Monday

To the office 9am - 1pm Tuesday to Friday

Via telephone: 0121 441 1195

Via mobile: 07563 807 844

Via WhatsApp

Via email, [hollyrise@outlook.com](mailto:hollyrise@outlook.com)

Via website, [hollyrisehousingco-opltd.co.uk](http://hollyrisehousingco-opltd.co.uk)

Alternatively, please speak to a member of the tenant management committee.

Urgent "Out of Hours" repairs should always be reported directly to Birmingham City Council i.e. after 5pm and before 9am in the morning.