



ARE YOU AT RISK OF A FIRE IN YOUR HOME?

**COMPLETE YOUR FREE
ONLINE HOME FIRE SAFETY CHECK NOW**

To start your
online home fire safety check go to
<https://www.safelincs.co.uk/hfsc/wmfrhco>
or use the QR code



West Midlands
Fire Service

Did You Know?

You increase the risk of an electrical fire if you plug in a fridge, washing machine and tumble dryer into the same electric socket using an adaptor.



Always use different sockets for high usage electrical equipment. If you need to use an extension lead, always choose one with surge protection. They may be a little more expensive, but they will keep you safer.

Suffering from Insomnia?

Whilst you may not be able to sleep and cleaning seems like a good idea to tire you out, remember your neighbours may not have the same sleep issues as you.

A little light dusting, some de-cluttering, washing up by hand, ironing or taking a stock take of the fridge and cupboards, may be just what you need. However, your neighbours will not thank you for Hoovering, using the rubbish chutes or letting the main entrance door bang shut whilst you take the rubbish out at 3am !!!

Sleep deprivation is a key factor in road accidents, accidents at work and even domestic violence. Be a considerate neighbour and think before you act.

Be a binner not a blocker
Here's what you need to do

In the kitchen



Scrape all pots, pans and plates before washing up



Use strainers in your sink to catch leftovers



Reuse leftover food, including soups and sauces if you can't, put it in the bin



Once cool, scrape used oil/grease into a container and bin it

In the bathroom



Only ever flush pee, poo and toilet paper



Bag up and bin sanitary towels, tampons and applicators



Use a bin for items such as cotton buds, razors, dental floss and nappies



Bin all wipes (never flush) to avoid blocked drains

Garage Area Refurbishment

Tenants who rent a garage behind Claverdon House have finally been advised the long awaited refurbishment programme will begin on Monday, 18th August 2025.

The work will start at the far end of the block i.e. nearest Woodstock House. All tenants have been asked to clear their garages and to park elsewhere when their garage is being renovated so please be aware an already overcrowded car park may get even busier for a short while.

The TMO has also arranged for leaf, building and other debris to be removed from the Claverdon House end of the garage blocks. Two leaf mould bins will be placed in the far right hand corner to allow anyone using the area to help keep it clean and tidy, especially during the autumn.

If you think you would like to rent a garage, please apply on-line via your Brum account. Go to:

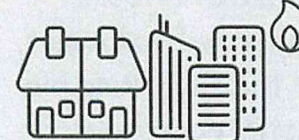
[Apply to rent a garage](#) | [Rent a garage from us](#) | [Birmingham City Council](#)

The location of these garages is:

Hollybank Road rear of Claverdon House
B13 ORD

You must be over 18 and living or working in Birmingham. If you are a council tenant, the rent will be £12.14 per week.

If you do not have a Brum account or access to the internet, please pop to the Holly Rise office for help,



Smell gas?
Call 0800 111 999
now for the Gas
Emergency Service



Think you look cool?
You may think you do,
but you stink ... Yuk !!!

No Fly Zone



In many cases, housefly infestations are often just a nuisance. However, houseflies can carry viruses and bacteria. These can make people and pets very unwell. Flies can spread:

- ⊗ food poisoning
- ⊗ cholera
- ⊗ E. coli
- ⊗ typhoid fever
- ⊗ dysentery
- ⊗ tuberculosis
- ⊗ eye infections

How to get rid of houseflies without using pesticide sprays:

- ✓ Put waste food in closed bins immediately. Do not leave on work surfaces, tables, etc.
- ✓ Tie bin bags and take to the outside bins. Do not leave outside front doors on walkways.
- ✓ Always close the lids on external dustbins.
- ✓ Clean waste bins in the home at least once a week. Use a citrus smelling cleaner e.g. Zoflora.
- ✓ Clean pet faeces/waste from your balcony straightaway. Sanitise the area with a lemon or lavender fragranced disinfectant.
- ✓ Have white/silver pots of basil, lavender, mint, marigold, tansy and/or bay leaf on your balcony. They smell nice and are useful for cooking. Flies don't like the smell. Pigeons don't like the reflective pots.
- ✓ Buy a Venus FlyTrap or Sundew plant and watch it trap and "eat" flies.
- ✓ Use citronella candles. The smell and the smoke irritate flies.
- ✓ Use fly screens at doors and windows.
- ✓ Hang a clear, plastic bag full of water outside, near doorways. It will reflect the light affecting a fly's ability to see properly.
- ✓ Put some cider vinegar with a drop of washing up liquid in a bowl or jar. Cover with cling film and pierce some small holes. Flies love the smell, will go into the bowl and become trapped as the washing up liquid inhibits their ability to fly.
- ✓ Don't litter as this attracts flies and other vermin such as rats and mice.

OUR WATER. ONE LESS THING TO WORRY ABOUT. FIVE WAYS WE CAN HELP.



The Big Difference Scheme
We can offer a reduction of water bills to any Severn Trent customer with a low household income. You can now also apply online!



Customer Assistance Scheme
Working with a partner organisation we can help with Income Maximisation by checking you're receiving the right income and reviewing your benefit eligibility. Debt Support and help with one household item can be offered.



Debt Support
We can match your monthly payments - in part or fully - to help bring down your account balance.



Bill Cap Scheme
If you're on a water meter and have three or more children under 19, or you have a medical condition that means you use more water, our Watersure scheme could help by capping your bills.



Water Direct
We can take the stress out of remembering to pay your bills by arranging to have your payments made directly from your benefits.

Whatever your situation, if you're worried about being able to pay your bill - get in touch today. To find out more about any of these schemes, scan this QR code.



Or go to www.stwater.co.uk or call us on 03457 500 500

We also have different ways to pay your bill such as spreading it over the year at no extra cost.

**SEVERN
TRENT**

WONDERFUL ON TAP