

Terms and Conditions

Last Updated: 02/18/2025

Peak Mobile Services (“we,” “us,” “our”, “Peak”). By using our mobile oil change services (“Services”), you agree to these Terms and Conditions. Please read them carefully before scheduling or using our Services.

1. Acceptance of Terms

By accessing or using our Services, you agree to be bound by these Terms and Conditions. If you do not agree to these terms, you may not use our Services.

2. Inclement Weather

- Oil changes are best performed in dry weather. To protect the driveways, roads and surfaces we service on, we may reschedule an appointment if the surfaces are deemed too wet to service on. There will not be any fees for rescheduling due to weather.

- Peak reserves the right to cancel or reschedule due to inclement weather at any time.

3. Scheduling and Appointments

- Appointments must be scheduled through our website, phone, or other approved methods such as Instagram.

- Customers are responsible for providing accurate vehicle information and location details.

- Rescheduling or cancellations must be communicated at least 24 hours in advance. Failure to do so may result in cancellation fees if cancelled up to 24 hours prior.

4. Pricing and Payments

- Pricing for Services is listed on our website and is subject to change without notice.

- Payment is due prior to or at the time of service via approved payment methods, including credit card, debit card, or other methods specified on our website.

- Additional charges may apply for services requested beyond the standard oil change, such as windshield wiper replacement, batteries, and so on.

5. Customer Responsibilities

- Ensure safe and legal access to your vehicle at the scheduled location.

- Provide accurate information about your vehicle’s make, model, year, and condition.

- Remove any personal items from your vehicle that may obstruct our technicians.

- Ensure vehicles have no prior damage or issues impeding a service by Peak.

6. Cancellation and Refund Policy

- Customers may cancel their appointment with no penalty if done 24 hours or more prior to the scheduled time.

- A cancellation fee may be enforced if made less than 24 hours in advance, except in cases of emergency at our sole discretion.

7. Liability

- We are not liable for damages or issues caused by pre-existing conditions or defects in the vehicle serviced.

- Our service technicians inspect and verify each vehicle before use. Peak is not liable for any prior damaged or faulty parts related to the vehicle serviced. By using our service you acknowledge that any damage or fault that may occur following a service Peak is not liable for.

- Our liability is limited to the cost of the Services provided, including any service fees and/or additional services provided at time of service.

- Customers are responsible for appropriately handling their vehicles between services. Peak is not liable for any cosmetic, mechanical, or electronic damage that might occur between services.

8. Force Majeure

We are not responsible for delays or cancellations due to events beyond our control, including but not limited to weather, accidents, or equipment failure. Additionally, any faulty mechanical parts or stripped/damaged drain plugs may result in stoppage of work and/or cancellation/rescheduling.

9. Privacy

We respect your privacy. Any personal information collected is used purely for scheduling, contact, and the service itself. All information collected will be used in accordance with our Privacy Policy, available on our website.

10. Governing Law

In the event of a dispute, both parties will agree to arbitration and/or mediation before proceeding with any further action. These Terms and Conditions are governed by the laws of the state where Peak Mobile Services operates. Any disputes shall be resolved in the appropriate courts of that state. By accepting this document, you agree to be bound by these terms and conditions.

11. Changes to Terms

We reserve the right to update or modify these Terms and Conditions at any time. Changes will be effective upon posting to our website. Continued use of our Services constitutes acceptance of the revised terms.

12. Contact Us

For questions about these Terms and Conditions, please contact us at:

Peak Mobile Services

Email: Peakmobileservice@gmail.com

Phone: (385) 985-3775

Website: Peakmobileservice.com