

Security

- High-security area with 24/7 internal security service.
- Video surveillance is carried out in the terminal in compliance with GDPR requirements for personal data protection.
- Compliance with the International Ship and Port Facility Security Code (ISPS Code).
- Close cooperation with various municipal and state law enforcement and security authorities.
- Additional fencing options available for specific cargo.

Safety Requirements When Visiting the Port Terminal

To ensure the security of the port terminal and compliance with regulatory requirements, all visitors must follow the established access control procedures and safety rules. Below are the key requirements to observe when visiting **AS Stena Line Ports Ventspils** terminal. The full Access Control Regulations can be reviewed on-site at the terminal or upon request.

1. Access to the Terminal

Entry is permitted only through designated Access Control Points with a valid pass and an identity document (passport or ID card). Pass requests must be submitted at least **24 hours before the visit** via email:

security.ventspils@stenaline.com, office.ventspils@stenaline.com

or by mail to: **Plosta iela 7, Ventspils, LV-3601.**

[The pass application form is available here.](#)

2. Conduct and Safety Requirements

The terminal territory must comply with the rules of road traffic, internal order, fire safety and occupational safety, as well as the orders of the internal security service employees. When in the terminal territory, a reflective vest must be worn, and in cargo loading areas - also a safety helmet. Vehicles must be parked in the designated parking lots. Internal security service employees have the right to request at any time, but terminal visitors are obliged to present identification documents and obey the orders of the security service employees, including tests for the influence of alcohol, narcotics, psychotropic and toxic substances, otherwise, persons will not be allowed into the territory or may be immediately expelled from the port terminal territory.

3. Prohibited Items and Actions

It is prohibited to bring weapons, explosives, or ammunition (except service weapons). Alcohol, narcotic, psychotropic substances, and being under their influence are strictly forbidden. Passes may not be transferred to other persons, copied, or falsified.

4. Photo and Video Restrictions

Photography and filming within the terminal area are allowed only with prior approval from the terminal's Security Department.

5. Liability for Violations

Failure to comply with these rules may result in denial of access to the terminal, cancellation of passes, and administrative or criminal liability.