

# Auburn Bath International

P.O. BOX 1288 Yucca Valley, CA 92286

Telephone # (760) 369-1196\*\*\*(800) 537-7239\*\*\*FAX # (760) 369-1197

E-mail- auburnbathintl@hotmail.com

www.auburnbathintl.com

## **REFINISH / REPLATING SERVICES**

We offer an OEM quality refinishing service, that allows us to take solid brass components and strip off the existing finish, and refinish it to the same standard of quality of the high end decorative field. Local platers are not held to this same standard, and do not go through the same process. We also add a clear protective coat for long term protection.

### **WHAT IS THE ADVANTAGE OF REFINISH VS REPLACE?**

The most difficult part of updating trim to existing valves is making sure they interchange. Most high end lines, made it specifically so you cannot just take another trim set, and fit it on to any valve. There are also different generations of the same valves and sets that change slightly over the years and do not all interchange without adaptation. By refinishing the existing pieces, it will look as good as new, in the original or new color finish, and you know for sure it will fit what is already installed eliminating the need to open up walls or replace any functional valves. Refinish is more cost effective than replacing with the existing trim with anywhere near the same quality today.

### **WHAT QUALIFIES FOR REFINISH?**

Any solid brass fixture, that is not a showerhead, hand shower or hose will usually qualify for refinish. These items do not, because we cannot guarantee they will seal properly again once disassembled and reassembled. Sometimes, we have no way of knowing if it is anything other than solid brass until being processed. If it happens to be pot metal, die cast, white metal castings etc, the refinish would require additional steps and cost.

### **NEW VS EXISTING COLOR**

We can guarantee colors, but we cannot guarantee the shade. Similar to paint, every batch may slightly vary in shade. It may not be the same due to changes over the years and the way items fade over time. This is especially true for living finishes like Oil Rubbed Bronze. Living finishes do not have the clear coat, and tend to fade quicker based on where the items are touched. Anything new vs existing will look drastically different. Even with new products, the colors vary from manufacturer to manufacturer and batch to batch.

### **WHAT IS THE PROCESS?**

Once received, everything must be stripped down in to pieces. Most people look at a handle and see Qty 1, where a handle is typically made of 2 – 4 pieces. Standard color finishes (Polished Chrome, Polished or Satin Brass, Polished or Satin Nickel, Oil Rubbed Bronze etc) usually have a 4 – 6 week turnaround time. Everything is based on the order in which it is received, and may take longer due to the number of jobs in line or other unforeseen circumstances. Any shade of gold, or a sample match may take longer. Once everything is refinished, we must reassemble everything to send back. Sometimes there is additional cost accrued during this step, which cannot be determined ahead of time.