

Auburn Bath International

P.O. Box 1288 Yucca Valley, CA 92286
Voice-760 369-1196 ~ FAX-760 369-1197
1-800-537-7239
www.auburnbathintl.com
E-mail address auburnbathintl@hotmail.com

Dear Valued Customer,

We at Auburn Bath International want to Thank You for your business we greatly appreciate your order and want to assure you that we will do everything we can to make sure your part is the correct one you need. If it is not the part you need then you may return it, unless it is a special order or a refinished item; most of these are non-returnable.

The part must be in the original packing, have no marks on it and is in original condition you received it in. It needs to be re-packaged carefully so that it will not roll or bang around in the return box. This is an expensive part and if it is damaged or lost on the return shipping you will be held responsible for the item. Please remember to insure your package to cover against loss.

Please call us for a return goods authorization (RGA) (760) 369-1196 before you send the item back. Customers may be charged a restocking fee of 25%. On all returned items sender will be responsible for the shipping charge and/or freight charges. **Package handling & freight is not refundable.**

No items will be accepted after 45 days and additional fees may apply to your return.

GUIDELINES FOR RETURNS

- CALL FOR RGA
- **PART MUST BE IN THE ORIGINAL PACKING**
- **NO MARKS ON ITEMS AND IN ORIGINAL CONDITION**
- INCLUDE A COPY OF YOUR INVOICE WITH THE ITEM
- PLEASE WRITE RGA ON OUTSIDE OF SHIPPING BOX

We appreciate your business

Thank You,

Auburn Bath International