



## **Safeguarding Statement (Adults & Children)**

### **Zennex Care Ltd**

Zennex Care Ltd is committed to safeguarding and promoting the welfare of adults at risk and children. We recognise our responsibility to protect individuals from abuse, neglect, and exploitation when supplying staff to care settings.

Safeguarding is everyone's responsibility. All workers supplied by Zennex Care Ltd are expected to act in a way that protects service users, upholds dignity, and always maintains the highest professional standards.

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### **Scope**

This statement applies to all agency workers supplied by Zennex Care Ltd across care homes and other care settings. Zennex Care Ltd operates as a care staffing agency and does not provide regulated care services.

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### **Responsibilities**

Zennex Care Ltd is responsible for:

- Safer recruitment and vetting of staff
- Ensuring workers understand safeguarding responsibilities
- Acting promptly on safeguarding concerns raised

Client services remain responsible for:

- Care planning and day-to-day supervision
  - Local safeguarding policies and procedures
  - Reporting concerns to relevant authorities where required
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## **Safeguarding Practice**

All workers supplied by Zennex Care Ltd are expected to:

- Treat service users with dignity and respect
- Remain alert to signs of abuse or neglect
- Follow the client's safeguarding procedures
- Report safeguarding concerns immediately

Safeguarding concerns may include physical, emotional, sexual, financial, discriminatory, or organisational abuse, neglect, domestic abuse, or exploitation.

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## **Reporting Concerns**

Any safeguarding concern must be reported immediately to:

- The client's manager or safeguarding lead, and
- Zennex Care Ltd

Workers must not investigate concerns themselves or promise confidentiality.

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## **Recruitment, Training & Monitoring**

Zennex Care Ltd operates robust recruitment and compliance processes, including enhanced DBS checks (where required), Right to Work verification, references, and safeguarding training appropriate to role. Ongoing monitoring is in place to support continued compliance.

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## **Confidentiality**

Safeguarding information is handled sensitively, shared on a need-to-know basis, and managed in line with UK GDPR and data protection legislation.

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