



# MIKE N DEL PRADO

TECHNOLOGY LEADER

## CONTACT

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## EDUCATION

**Bachelor's Degree**  
UC Riverside, CA  
1999

## LANGUAGES

- English – Native
- Spanish – Native
- Italian – Basic
- Russian – Limited

## METHODOLOGIES

- Waterfall
- Kanban
- PRINCE2
- PMBOK
- SCRUM
- Six Sigma
- Agile

## EXPERTISE

- ERP Implementation
- Project Management
- Project Recovery
- Negotiations
- Cyber Security
- Global Leadership Services
- Business Transformation
- MSP and MSSP Mgmt.

## PROFESSIONAL OVERVIEW

As a seasoned technology leader with over 28 years of experience, I specialize in crafting innovative strategies that not only align with business goals but also drive significant ROI and operational efficiency. My expertise spans a diverse range of areas, including **ERP Implementation, Project Management, Project Recovery, Negotiations, Cybersecurity, Global Leadership Services, Business Transformation, and MSP/MSSP Management**—all focused on delivering long-term value to organizations like yours.

I bring hands-on experience across multiple ERP platforms, including Oracle, NetSuite, JD Edwards, SAP, PeopleSoft, and Workday. I've successfully led complex, large-scale ERP implementations across the U.S., Asia, Europe, and Latin America, ensuring that these projects align with strategic business objectives while being delivered on time, within budget, and with precision. Whether driving **executive team-building**, overseeing **vendor/resource management**, or leading **change management** initiatives, I ensure a smooth, collaborative execution that leads to sustainable success.

In addition to my ERP expertise, I have a strong track record in managing **cybersecurity initiatives**—helping organizations assess and strengthen their IT systems and security practices to safeguard against evolving threats. My focus is on ensuring that your systems are not only fully operational but also secure and resilient, empowering your organization to thrive in a digital-first world.

What sets me apart is my ability to combine **business transformation** and **global leadership** with a relentless focus on client needs. I've built and led high-performing teams, facilitated **smooth project transitions**, and created lasting global partnerships. Every engagement is grounded in delivering tangible outcomes that drive business success, optimize resources, and transform the way organizations operate.

I'm committed to bringing your vision to life—whether through a seamless **ERP implementation**, a **cybersecurity overhaul**, or empowering your organization to become more agile and future-ready. Let's work together to achieve your goals and unlock new opportunities for growth and efficiency.

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Skill Category	Specific Skills/Tools			
ERP Platforms	Oracle (EBS - Cloud)	NetSuite	JD Edwards (World – E1 9.2)	SAP (S/4 Hana)
	PeopleSoft	Workday	MS Dynamics	Infor
Software/Platforms	Adobe Experience Manager (AEM), Adobe Digital Asset Management (DAM), Adobe Campaign, Adobe Sites, Lawson, ADP Payroll, CMMS, Salesforce Commerce Cloud (Demandware), DeLink, Microsoft Dynamics (DX), Oracle CRM, SCM, Manhattan WMS, DSI (8.2, 9.0 API), Kofax Capture, Business Objects (BOBJ), Oracle BI (OBIEE), INSIGHT Software, WebMethods			
Development Tools/Languages	Java, Oracle Java, PL/SQL, RPG400, ERW, OMW, RDA, Business Services (BSSV), BPM, Oracle Service Bus (OSB), PeopleCode, ABAP, Python, C#			
Other Technical Skills	Microsoft Office Suite, Microsoft Project, Visio, SharePoint, BOX.com, Clarity, Agile/Scrum tools, RFID, EDI, Create!Form, Smartsheet, Jira, Monday.com			

Industry		
Manufacturing	Pharmaceuticals	Facility Management
Gaming/Casino	Health Insurance	Retail
Education K-12 & Higher	Consumer Goods	Mining
Food Manufacturing	Data Centers/Cloud Services	Agriculture
Renewable Energy	Media & Entertainment	Distribution
Real Estate/Construction	Fashion	Hotel
Tribal Gaming	Hospitality	Biotechnology

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Skill/Area	Specific Examples/Achievements
<b>Project/Program Management</b>	\$19M Oracle PeopleSoft ERP recovery (Clark County), \$1M+ vendor negotiation savings (Clark County, Lydian), 75% process time reduction (Ventura, Ready Pac), Agile/Scrum, PMO leadership, global project portfolios (>\$1M)
<b>Executive Advisory</b>	CIO/Interim CIO level support, strategic planning/road mapping, IT governance, organizational restructuring/transformation, change management, vendor/contract negotiation (\$1M+), budget optimization (85% expense reduction – Gold Resource Corp)
<b>Technical Leadership</b>	ERP implementation & stabilization, system integration, data migration (legacy systems), custom report/application development (Java, PL/SQL, RPG, Create!Form, ERW, etc.), cybersecurity framework implementation and audits, ITGC/SDLC/SOX compliance, cloud migrations
<b>Cybersecurity Management &amp; Strategy</b>	MSSP implementation (North Fork Rancheria), cybersecurity framework restructuring and audits (Gevo, Inc., Clark County School District), security policy development (Gold Resource Corp), production monitoring and quality control improvements (Gevo, Inc.), site security and surveillance implementation (Gold Resource Corp)
<b>Communication &amp; Collaboration</b>	Bilingual (Spanish/English) training development and delivery, executive presentations (Board, Media), global team leadership (on-shore, off-shore, near-shore), cross-functional collaboration, stakeholder management (international), mentorship
<b>Conflict Management</b>	Successfully navigated complex stakeholder environments (e.g., Lydian International, involving local mining operations, Armenian governmental bodies, and US corporate office). Resolved disputes and achieved consensus among conflicting priorities in project recovery scenarios (e.g., Clark County School District, School District of Lee County). Successfully negotiated with vendors to resolve disputes and secure favorable outcomes (e.g., Clark County School District - \$1M in remediation and support).
<b>Business Optimization</b>	Business process re-engineering, cost optimization, operational efficiency improvements, ROI analysis, compliance (SOX, HIPAA, PCI, USDA)

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## WORK HISTORY SUMMARY – LAST 9 YEARS

Client	Dates	Role
<b><i>North Fork Rancheria Casino</i></b>	April 2024 – Present	<b>Engagement Manager/Executive Advisor</b>
Cybersecurity MSSP and ERP implementation advisory and support for new Tribal Casino and Hotel		
<b><i>School District of Lee County</i></b>	April 2023 – April 2024	<b>Program Manager/Executive Advisor</b>
Led ERP and operational optimization and business transformation initiative		
<b><i>Gevo, Inc.</i></b>	May 2022 – March 2023	<b>Program Manager/Executive Advisor</b>
Compromised ERP Project Remediation. Cybersecurity and SOX 404 compliance audit management		
<b><i>Clark County School District</i></b>	March 2020 – Dec 2024	<b>Project Manager, Interim CIO, Executive Advisor</b>
Compromised ERP Project Remediation. Led all Information Technology initiatives as Interim - CIO, Cybersecurity Audit & security fortification, renegotiated vendor agreement to align with client expectations, selected and hired new CIO		
<b><i>Station Casinos</i></b>	April 2018 – March 2020	<b>Program/Project Manager</b>
Led ERP implementation and oversaw several major technology and transformation initiatives.		
<b><i>Lydian International</i></b>	March 2017 – April 2018	<b>Program/Project Manager</b>
Led multi-national/lingual/currency ERP implementation. Worked directly with country leadership to ensure statutory compliance.		
<b><i>INOAC</i></b>	Feb 2017 – March 2017	<b>Project Manager &amp; Techno-Functional Lead</b>
Cross Border ERP optimization provided multi-lingual training.		
<b><i>Gold Resource Corp</i></b>	Sep 2016 – Feb 2017	<b>Project Manager / Interim CIO</b>
Took Over Cross Border ERP implementation from previous implementer, led vendor negotiation and compliance initiatives, Designed Mine security protocols, amplified communications for remote area operations.		
<b><i>The Honest Company</i></b>	June 2016 – Sep 2016	<b>Senior Consultant/PM</b>
ERP implementation oversight, Sox 404 (ITGC) compliance standards, optimized change management practices, fortified integrations.		

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## WORK HISTORY – DETAIL

### **Engagement Manager/Executive Advisor**

*North Fork Rancheria Casino — North Fork, CA — Tribal Gaming Casino & Hotel*

**April 2024 – Present**

- Led strategic initiatives involving **comprehensive data migration projects**, including extensive experience in planning, executing, and managing large-scale data conversions, aligning closely with industry-leading practices. Directed the evaluation and selection of technology solutions, focusing on data integrity, validation, and successful system integration.
- **Facilitated and managed cross-functional workshops** and sessions to map complex legacy data structures to modern cloud-based solutions, overseeing transformation requirements and establishing detailed selection criteria for data extraction and migration. Ensured robust alignment of business needs with Oracle Cloud data structures and data migration tools.
- **Collaborated closely** with business analysts, stakeholders, and technical teams to analyze and define conversion requirements, data mapping strategies, and transformation logic, ensuring the accuracy, completeness, and integrity of data migrations. Developed comprehensive data validation procedures to verify migration success, minimizing risk and business disruption.
- Developed meticulous documentation of data conversion processes, including mapping rules, validation methodologies, and reconciliation procedures, providing transparency and clear communication across all project phases. Regularly communicated project status and progress to executive stakeholders, proactively managing and mitigating risks associated with data conversions.
- Demonstrated exceptional leadership by managing critical, high-priority conversion issues and escalations, providing decisive, effective resolutions aligned with strategic project goals. Coordinated rigorous testing and quality assurance activities, promptly resolving challenges to maintain tight project schedules and successful data migrations.
- Mentored and guided internal teams, fostering a culture of continuous improvement and knowledge sharing, staying current with **Oracle Cloud** best practices, and proactively recommending process improvements for enhanced efficiency and effectiveness in data conversion and operational practices.
- Ensured strict compliance with regulatory standards and industry best practices, actively participating in policy reviews and updates, significantly reducing risk exposure related to data security, privacy, and compliance with local, state, and federal guidelines.

### **Program Manager/Executive Advisor** (*Concurrent with Clark County School District*)

*School District of Lee County — Ft. Myers, FL — School District*

**April 2023 – April 2024**

- **Spearheaded the recovery and revitalization** of a critically compromised **PeopleSoft HCM/Payroll system**, diagnosing and addressing underlying technical issues that had disrupted payroll processing and human resources management. Implemented targeted **solutions** to restore system functionality, ensuring that **accurate payroll data** was processed on time. This recovery effort was pivotal in maintaining **employee trust** and ensuring **operational continuity**, while also improving the **performance and stability** of the system, ultimately supporting the district's broader HR and financial operations.
- Provided **high-level strategic advisory services** to the **District Superintendent** and **Chief Information Officer (CIO)**, playing a key role in shaping informed and effective decision-making processes. Leveraged extensive expertise in **education management**, **IT strategy**, and **organizational leadership** to offer actionable insights and recommendations. This advisory role was crucial in guiding IT initiatives that

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directly supported the district's long-term educational objectives, while ensuring alignment with immediate operational needs and priorities.

- **Orchestrated a comprehensive organizational transformation initiative**, strategically consolidating departments and restructuring leadership teams. This restructuring effort streamlined operations, eliminated **redundancies**, and fostered a more **agile and responsive organizational structure**. By ensuring **clear communication channels** and optimizing **resource allocation**, the initiative contributed to improved **operational efficiency**, **clearer decision-making**, and stronger alignment with the district's **strategic vision**.
- **Improved district-wide trust** in central office operations by advocating for **inclusive representation** and maintaining a dynamic, transparent presence across various **stakeholder groups**. Cultivated an environment of **collaboration**, **openness**, and **collective accountability**, ensuring that district leadership remained engaged with **staff**, **faculty**, and **community members**. This approach played a pivotal role in rebuilding trust, ensuring that all voices were heard, and fostering stronger buy-in and support for district-wide initiatives and goals.

### **Program Manager/Executive Advisor** (*Concurrent with Clark County School District*)

*Gevo, Inc. — Denver, Colorado — Renewable Energy*

**May 2022 – March 2023**

- **Led efforts to optimize and remediate a NetSuite ERP implementation** for one of the leading renewable chemical and advanced biofuels companies in the U.S. Focused on addressing system inefficiencies, ensuring **full compliance with industry regulations**, and improving **data accuracy**. The remediation efforts resulted in **enhanced operational efficiency**, better **data integration**, and **streamlined business processes**, enabling the company to meet regulatory standards and support sustainable growth.
- **Managed comprehensive change management initiatives** to support the organization's rapid growth. Focused on **building change readiness**, engaging stakeholders, and ensuring the seamless integration of new processes and technologies. Developed and executed **training programs**, **communication strategies**, and **user support structures** to facilitate smooth transitions and adoption across teams, boosting overall **operational agility** and minimizing disruption during periods of change.
- **Established and facilitated an executive steering committee** to guide the company's operational strategy, ensuring alignment with key **compliance** and **cybersecurity standards**. The committee played a pivotal role in overseeing the integration of **business objectives** with operational capabilities, driving decisions on **technology investments**, and ensuring the organization remained **compliant with industry regulations** and best practices.
- **Conducted thorough audits and restructured the company's cybersecurity framework**, identifying vulnerabilities and implementing scalable, effective security solutions. These efforts significantly improved **production monitoring**, **quality controls**, and overall **resilience against security threats**. The enhanced security posture safeguarded critical data and assets, ensuring **operational continuity** in a highly regulated and competitive industry.
- **Oversaw the implementation of a Computerized Maintenance Management System (CMMS)** across multiple business units, significantly improving **operational efficiency** and **asset management**. By optimizing maintenance planning and execution, the CMMS system reduced **downtime**, extended **equipment life cycles**, and improved **overall asset performance**, contributing to better **resource utilization** and cost savings across the organization.



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- **Developed and executed a comprehensive IT strategy** aligned with the company's business objectives and long-term growth plans. This strategy ensured **scalability**, improved **system performance**, and fostered **innovation** across IT operations. By aligning IT capabilities with business goals, the strategy positioned the company for **sustainable growth** and long-term success in a dynamic, fast-paced industry.
- **Spearheaded the migration to cloud-based solutions**, optimizing **cost efficiency** while enhancing **system reliability**, **performance**, and **accessibility**. The successful transition to the cloud enabled the company to scale operations more effectively, improve **disaster recovery capabilities**, and ensure that critical systems remained available and responsive to the company's expanding operational needs.

**Executive Advisor & Account Manager — April 2022 – December 2024**

**Interim-Chief Information Officer (CIO) — June 2021 – April 2022**

**Project Manager — March 2020 – June 2021**

*Clark County School District — Las Vegas, Nevada — School District*

- **Led a successful project recovery for a distressed \$19 million** Oracle PeopleSoft ERP/HCM/Payroll implementation, driving resolution of critical system issues, ensuring robust data validation, and achieving significant improvements in system performance. Delivered cost savings and enhanced operational efficiencies by identifying system weaknesses, implementing corrective actions, and realigning project goals with organizational objectives.
- Directed the validation and staging efforts for an upcoming Oracle implementation (scheduled for 2026/2027), **managing comprehensive data mapping, extraction criteria, and rigorous validation processes to ensure high data quality, readiness, and seamless integration into Oracle Cloud modules, particularly within the Supply Chain (Inventory, PO, OM) domains.**
- **Led the integration and optimization** of the SAP Financials platform, Infrastructure management, enhancing financial operations, reporting capabilities, and business intelligence. Spearheaded efforts to streamline processes, improve data accuracy, and reduce system redundancies, ensuring the platform supported the district's evolving needs and long-term goals.
- **Negotiated over \$1 million** in remediation efforts and continued support from the implementation partner, securing critical post-implementation resources, resulting in long-term system stability, enhanced performance, and cost savings for the district.
- **Reported directly to the Superintendent and COO**, providing strategic guidance on IT initiatives, data migration strategies, and ensuring alignment with the district's broader operational and educational objectives. Effectively communicated project status, data conversion progress, and critical milestones to senior stakeholders, enabling informed decision-making.
- **Implemented effective change management** strategies during system upgrades and new Oracle implementations, emphasizing end-user training, stakeholder communication, and proactive issue resolution to facilitate smooth adoption of new technologies and data management practices.
- Developed and implemented a tactical agile platform for operational support, **improving efficiency and responsiveness** to evolving project requirements, significantly benefiting data migration, validation, and integration activities for Oracle systems.
- Presented to board members, news media, and the public on the progress of recovery and implementation projects, clearly articulating complex data conversion and system validation activities, thus **ensuring transparency, stakeholder confidence, and organizational buy-in.**

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- Actively contributed to the steering committee for next-phase initiatives, including ERP/EPM, SCM, and HCM systems, **providing strategic insights on data migration approaches, mapping methodologies, and validation frameworks** essential for successful Oracle implementations.
- **Directed comprehensive data governance and integrity strategies**, overseeing robust data management, security, and efficient resource allocation, ensuring readiness for Oracle implementation and compliance with stringent data standards.
- **Led cybersecurity initiatives** focused on safeguarding sensitive data and establishing robust validation and security protocols to support Oracle ERP implementations, **enhancing overall cybersecurity posture** across IT infrastructure.
- Managed a diverse IT team, **fostering continuous improvement**, expertise in data conversion and migration processes, professional development, and performance excellence, preparing the team effectively for successful execution of upcoming Oracle initiatives.

### Program/Project Manager

*Station Casinos — Las Vegas, Nevada — Gaming Casino & Hotel*

**April 2018 – March 2020**

- **Managed multiple flagship projects** from inception through successful **vendor negotiation and selection**, implementation, transition, and ongoing support. Oversaw each phase of the project lifecycle to ensure timely delivery, adherence to scope, and alignment with organizational business objectives. Maintained a strong focus on **stakeholder communication, risk management, and continuous improvement**, ensuring project success and long-term sustainability.
- Collaborated closely with **senior leadership**, including the **Chief Information Officer (CIO)** and **Chief Financial Officer (CFO)**, providing **consistent and transparent reporting** on project progress, challenges, and milestones. Proactively addressed concerns, adjusted timelines when necessary, and ensured that key business objectives were consistently met, keeping projects aligned with broader **strategic goals**.
- **Key Projects:**
  - **Led the implementation of Oracle Cloud Human Capital Management (HCM)** system, driving significant improvements in **HR processes, talent management, and employee experience** across the organization. The system enabled streamlined HR operations, enhanced **data analytics capabilities**, and better alignment of workforce management with business goals.
  - **Spearheaded the deployment of a marketing platform** leveraging **Adobe AEM/DAM, Campaign, and Sites**, modernizing the organization's marketing operations and enhancing brand consistency across digital channels. The new platform improved **collaboration**, streamlined workflows, and enabled more effective **marketing campaigns** with measurable results.
  - **Directed the implementation of a new payroll system with ADP**, ensuring seamless, **accurate, and timely payroll processing**. The system improved payroll accuracy, **compliance, and reporting capabilities**, while reducing manual errors and administrative overhead.
  - **Managed the continuity of Lawson systems**, followed by a **strategic transition to Oracle**, resulting in enhanced **operational efficiency**. This transition involved detailed planning and **system integration**, improving overall system performance, reducing redundancies, and optimizing business processes.
  - **Oversaw a comprehensive accounting transformation**, including the implementation of ERP/EPM solutions using Oracle, optimizing **financial processes and reporting**. This



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transformation improved **financial decision-making**, strengthened **forecasting accuracy**, and streamlined **financial consolidation** and **close processes**.

- **Directed the implementation of Oracle Fixed Asset Management and accounting systems**, delivering robust **asset tracking**, **lifecycle management**, and **financial integration**. The new system provided **accurate asset reporting**, improved **asset tracking accuracy**, and enhanced **financial reporting capabilities**.

### Program/Project Manager

*Lydian International — Yerevan, Armenia — Mining*

**March 2017 – April 2018**

- **Led comprehensive project and program management efforts** for the successful implementation and integration of the **NetSuite ERP system** across various business functions, including **HR, maintenance, inventory, fixed assets, and payroll management**. Coordinated closely with cross-functional teams to ensure the system capabilities were aligned with organizational needs, delivering a fully integrated solution **on time** and **within scope**. Oversaw all stages of the project lifecycle,
- from **initial planning** and **system design** to **user acceptance testing** and **go-live**, ensuring **operational continuity** throughout the process.
- **Spearheaded the negotiation of a Master Service Agreement (MSA)** with a key vendor, achieving a **significant reduction in overall costs** and securing a **substantial refund on prepayments**. The negotiation also involved **streamlining vendor delivery processes**, resulting in **improved service levels**, enhanced **efficiency**, and stronger **vendor relationships**. This effort contributed to a more **cost-effective partnership** and increased **operational effectiveness** for the organization.
- **Effectively managed and balanced project budgets** across **three different currencies**, ensuring **seamless reconciliation** and **accurate reporting** throughout the project. Demonstrated expertise in navigating **complex international financial regulations**, accounting for **currency exchange fluctuations**, and ensuring **financial reporting** adhered to both **local** and **global compliance standards**. Maintained **budget integrity** by closely monitoring costs, implementing corrective actions when necessary, and providing **timely and accurate financial updates** to stakeholders.
- **Successfully migrated critical business data** from an outdated Armenian legacy financial system to the newly implemented **NetSuite ERP platform**. This high-stakes task required **meticulous planning**, detailed **data mapping**, and robust **testing** to prevent data loss and ensure **accuracy and integrity** of the transferred data. The migration significantly improved the company's **financial operations**, enhanced **reporting capabilities**, and laid the foundation for more **efficient financial decision-making** processes moving forward.
- **Collaborated extensively with local mining operations**, Armenian governmental bodies, and Lydian's **US corporate office** to ensure **smooth communication** and **coordination** throughout the project. This collaboration was key in maintaining **transparency**, ensuring **compliance** with both regional and US regulations, and aligning project objectives with broader organizational goals. The partnership fostered a strong working relationship between stakeholders in various regions and ensured the project's success through continuous **engagement** and **proactive issue resolution**.

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## Project Manager & Techno-Functional Lead- MFG

INOAC — Farmington Hills, Michigan / Monterrey, Mexico — Manufacturing (Automotive & Medical)

February 2017 – March 2017

- Conducted thorough analysis of manufacturing processes, identifying operational gaps, and redefining strategic roadmaps to enhance efficiency during the transition from **JD Edwards (JDE) to Oracle Cloud**. Emphasized detailed data mapping, validation practices, and seamless integration strategies, significantly improving operational performance, reducing costs, and enhancing production timelines.
- Served as the **primary liaison between U.S. and Mexico** operations, managing data migration and validation requirements during the JDE to Oracle Cloud transition. Ensured clear communication, alignment, and compliance with statutory obligations in both countries, strengthening cross-border data governance and operational consistency.
- Provided expert oversight of **IT General Controls (ITGC) and Software Development Life Cycle (SDLC)** compliance, specifically related to data management, migration, and validation practices for the Oracle Cloud implementation. Implemented rigorous compliance protocols and strengthened risk management processes, ensuring all IT projects met industry standards and regulatory requirements, enhancing overall IT governance.
- **Managed end-to-end implementation** phases of Oracle Cloud initiatives across critical business functions, including sales, procurement, shop floor management, plant maintenance, forecasting, and general accounting. Ensured comprehensive data migration, validation, and seamless integration from legacy JDE systems, delivering fully operational Oracle Cloud solutions aligned with business objectives.
- Led **detailed data migration** efforts for both master and historical data from JDE to Oracle Cloud, ensuring meticulous mapping, rigorous validation, and high data integrity standards. Successfully minimized disruptions and ensured smooth post-implementation system functionality, preserving data continuity and reliability for analytics and reporting.
- Developed **comprehensive strategies and project plans** for the JDE to Oracle Cloud transition, emphasizing clear timelines, precise data migration milestones, resource allocation, and risk mitigation. Collaborated extensively with cross-functional teams to deliver the project on time, within budget, and aligned with strategic objectives.
- Facilitated **advanced technical training** sessions focused on Oracle Cloud data structures, migration techniques, and report-writing skills, enabling internal teams to effectively transition from JDE. Enhanced technical competencies, reduced external dependency, and improved team efficiency, empowering staff to fully leverage Oracle Cloud systems for operational excellence.

## Sr Consultant / Interim CIO

Gold Resource Corp — Denver, CO & Oaxaca, Mexico — Mining

September 2016 – February 2017

## Information Systems

- **Cost Optimization and Strategy:** Developed and executed **cost-reduction strategies** that successfully reduced **Information Systems Operations expenses by 85%** while enhancing the efficiency and effectiveness of corporate solution delivery. Focused on **optimizing resource allocation**, improving **vendor management**, and identifying **process inefficiencies**, resulting in significant savings and a more streamlined IT operations framework.

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- **ERP System Management:** Spearheaded the **implementation and stabilization** of the **Oracle NetSuite ERP system**, ensuring seamless integration with existing business processes and ongoing system support. Collaborated closely with cross-functional teams to ensure smooth **data migration**, **user adoption**, and **post-implementation optimization**, enhancing **operational performance** and **financial reporting**.
- **Drove centralization** from Legacy (Tyler) to NetSuite.
- **Audit Leadership:** Led **IT General Controls (ITGC)**, **SOX 404**, and **Microsoft Volume Licensing Agreement (MS VLA) audits**, collaborating closely with auditors to ensure compliance with regulatory standards. Drove the development of comprehensive audit processes and ensured that all systems and processes adhered to industry **best practices**, reducing **risk** and improving **transparency** across IT operations.
- **Vendor Negotiations:** Negotiated with key vendors to **optimize service delivery** and minimize costs, ensuring that the company received **maximum value** from its external partnerships. Focused on strengthening **vendor relationships**, improving **contract terms**, and driving **cost-effective solutions** that aligned with the company's strategic goals.
- **Change Management:** Established and enforced **Best Practice Change Management standards** across IT and IS departments, boosting productivity and minimizing disruptions during system upgrades and transitions. Developed comprehensive **change management frameworks**, including **communication strategies**, **user training**, and **post-deployment support**, ensuring smooth adoption and ongoing system stability.
- **Policy Development:** Drafted and implemented operational, **security**, and **technical policies** aligned with audit requirements and industry compliance standards. Focused on enhancing **IT governance**, **data protection**, and **operational transparency**, ensuring that all policies supported both business goals and regulatory requirements.
- **Service Level Agreements (SLAs):** Created and enforced **IS operation Service Level Agreements (SLAs)** to ensure high performance, reliability, and accountability across all IT services. Defined **key performance indicators (KPIs)**, **service expectations**, and **performance standards**, which led to improved **service delivery** and stronger alignment with organizational needs.
- **System Administration:** Managed **system administration** and compliance for both **NetSuite** and **JD Edwards (JDE)** systems, ensuring the systems met **operational needs** and **compliance requirements**. Focused on maintaining **system stability**, optimizing system configurations, and supporting **end-users** to ensure high standards of **operational integrity** and **user satisfaction**.

### Information Technology

- **Infrastructure Restructuring:** Led the restructuring of **communication** and **network infrastructure**, enhancing organizational robustness and efficiency. Focused on improving **network scalability**, **reliability**, and **security** to support the company's growth and operational demands. This restructuring enabled **faster data flow**, reduced **downtime**, and supported **more secure connections** across the enterprise.
- **Site Security:** Oversaw **site surveillance** and implemented stringent **site security protocols** to safeguard company assets, intellectual property, and sensitive information. Worked with **security teams** to install **monitoring systems**, enforce **access controls**, and ensure compliance with **industry standards** for **data protection** and **physical security**.
- **Departmental Goals and Procedures:** Established clear **IT department goals**, **objectives**, and **operating procedures** to align with corporate strategy and drive operational excellence. Focused on improving **team performance**, ensuring alignment with business objectives, and fostering a culture of **continuous improvement** across the IT department.

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- **Investment Management:** Directed **IT project investment ROI analyses** and **risk assessments** to ensure informed decision-making and optimal resource utilization. Focused on prioritizing high-impact projects, mitigating risks, and maximizing **returns on technology investments**, ensuring that projects aligned with the company's **long-term strategic objectives**.

### General Management

- **Budget Management:** Developed and managed **IT/IS operational budgets**, ensuring **financial prudence**, strategic investment, and alignment with business priorities. Worked closely with finance and executive teams to create **accurate forecasts**, monitor **expenditures**, and identify **cost-saving opportunities**, helping ensure fiscal responsibility and the effective allocation of resources.
- **Disaster Recovery and Continuity:** Designed and executed a comprehensive **enterprise-wide disaster recovery** and **business continuity plan**, ensuring organizational resilience in the face of disruptions. Focused on ensuring **system recovery**, **data protection**, and **minimal downtime** in case of emergencies, thereby supporting the company's long-term operational continuity and risk management strategy.
- **Portfolio Management:** Managed a **portfolio of diverse IT projects** encompassing **ERP systems**, **system security**, **communication**, **operational safety**, **SOD/ITGC compliance**, and **hardware/software acquisitions**. Ensured the **timely delivery** and adherence to **quality standards** for all projects, balancing resources and priorities to meet both short-term needs and long-term strategic goals.

### Senior Consultant/PM

*The Honest Company* — Santa Monica, California — Consumer Goods (Personal Care, Wellness, & Household)  
June 2016 – September 2016

- **Business Continuity Support during ERP Implementation:** Provided **business continuity support** during the **implementation of the SAP ERP system**, ensuring seamless **system integration** and minimal disruptions to business operations. Focused on developing **contingency plans**, conducting **risk assessments**, and coordinating **cross-functional teams** to ensure that the transition was smooth and critical business processes remained uninterrupted during the ERP rollout.
- **Change Management and Best Practices Evolution:** Helped evolve **best practices** and **change control strategies** for the company, adapting processes to meet the evolving needs of the business. Developed and implemented **standardized change management protocols** to ensure smooth transitions and minimal disruption to daily operations as new systems, tools, and processes were integrated. These efforts led to enhanced **operational efficiency** and improved adoption of new technologies across the organization.
- **SOX ITGC Compliance:** Acclimated the business to **SOX ITGC standards**, providing guidance and support to ensure compliance with **Sarbanes-Oxley IT General Controls (ITGC)**. Led initiatives to integrate **ITGC best practices** into everyday business processes, conducted **training sessions**, and collaborated with **audit teams** to ensure the organization met all regulatory requirements and maintained robust internal controls.
- **eCommerce Solutions Improvement:** Led **root cause analysis** and **solution design** for **eCommerce solutions**, particularly with **Salesforce Commerce Cloud (Demandware)**. Identified system inefficiencies, collaborated with stakeholders to define **business requirements**, and designed solutions that improved the overall eCommerce experience. These efforts enhanced the platform's **performance**, **scalability**, and **integration** with other key business systems, improving **customer satisfaction** and **operational efficiency**.

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- **ERP Integration of Supply Chain and Warehouse Management:** Assisted in the overall **integration of Supply Chain, distribution, and warehouse management systems** into the **ERP framework**. Worked with cross-functional teams to ensure that **data flowed seamlessly** between systems, improving **inventory management, order fulfillment**, and overall **supply chain visibility**. This integration helped streamline operations and provided the business with **real-time insights** into supply chain performance.

### Senior Consultant

*Switch — Las Vegas, Nevada* — Data Centers, Telecommunications, & Cloud Services

**March 2016 – May 2016**

- **Timely Delivery of Oracle EBS Implementation:** Provided solutions to **time-critical deliverables** related to the **Oracle EBS implementation**, ensuring that key milestones were met on schedule. Collaborated closely with project teams and stakeholders to prioritize tasks, allocate resources efficiently, and resolve any issues promptly, ensuring that the **ERP system** was deployed successfully and on time. This enabled the organization to avoid potential delays and disruptions while maintaining momentum throughout the implementation process.
- **Project Strategy and Alignment:** Assisted in overall **project strategy**, contributing to the development and refinement of **project plans, timelines, and resource allocation**. Worked alongside leadership and cross-functional teams to ensure that the project's objectives were clearly defined and aligned with business goals. Provided strategic insights and guidance to mitigate risks, overcome challenges, and ensure the project's successful execution, ensuring the alignment of **ERP system** capabilities with the organization's long-term objectives.
- **Asset Location Matrix Design:** Designed a unique **asset location matrix**, optimizing the tracking and management of **physical and digital assets** across the organization. The matrix provided a comprehensive framework for locating, managing, and ensuring accountability for critical assets throughout their lifecycle. This system improved **asset visibility**, enhanced **operational efficiency**, and supported better decision-making in **asset allocation and utilization**.

### Portfolio Manager

*Comcast — Philadelphia, Pennsylvania* — Telecommunications Media Entertainment

**December 2015 – March 2016**

- **Portfolio Leadership and Global Project Delivery:** Spearheaded a portfolio of large-scale, high-impact global projects, encompassing **SAP-based implementations, system upgrades**, and comprehensive **IT transformations**. Managed the entire project lifecycle, from initial planning, resource allocation, and budgeting, to execution and final delivery. Ensured the successful deployment of complex technical solutions across multiple regions and business units, aligning cutting-edge technologies with strategic business objectives, and optimizing **enterprise systems** for global scalability and efficiency.
- **Global Team Optimization and Operational Efficiency:** Led the restructuring and optimization of a **global delivery team**, focusing on enhancing operational efficiencies and ensuring the effective execution of technical solutions. Implemented key process improvements, optimized **resource allocation**, and introduced **automation tools** to streamline project delivery and reduce manual interventions. Established robust operational frameworks to ensure all global teams adhered to industry best



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practices, **technical standards**, and corporate objectives. These efforts maximized **ROI** and ensured the seamless execution of projects, even across disparate geographies and business functions.

- **Strategic Project Oversight and Financial Stewardship:** Held primary responsibility for reviewing and approving multi-million-dollar initiatives, ensuring that projects were technically sound, aligned with **business strategy**, and within financial parameters. Provided **technical oversight** on major initiatives, particularly **SAP implementations**, **IT infrastructure improvements**, and **digital transformation projects**. Focused on evaluating the feasibility, cost-effectiveness, and scalability of each project, and ensured that the technological solutions deployed were in harmony with the organization's **long-term growth strategy**.
- **Cross-Regional Coordination and Team Leadership:** Managed the delivery of enterprise-wide technical solutions by coordinating **on-shore**, **off-shore**, and **near-shore teams** across multiple regions and time zones. Applied **Agile methodologies** and **project management tools** to foster collaboration, ensure adherence to deadlines, and maintain high-quality standards. Oversaw the alignment of cross-functional teams, driving project momentum while facilitating continuous improvement and **technical excellence** throughout the process.
- **Client Negotiations and Strategic Consultations:** Led **client-level negotiations** and strategy development, collaborating with senior executives and key stakeholders to define project scope, set expectations for deliverables, and agree on timelines and budgets. Acted as a critical liaison between internal teams and clients, ensuring that **contract terms** were well-defined and aligned with overall business objectives. Provided valuable insights on **SAP technology** solutions, helping clients maximize the impact and value of their IT investments. These strategic consultations resulted in improved **customer satisfaction**, fostered **long-term partnerships**, and contributed to the overall success and profitability of the projects.

### ERP Functional & Training Lead

*Werner Company — Juarez, Mexico & Greenville, PA — Manufacturing (Ladders, Light Duty Equipment)*

**July 2014 – November 2014**

- **Global ERP Implementation and Post-Go-Live Support:** Led a comprehensive portfolio of **ERP-related initiatives**, focusing on **post-Go-Live support** and **system optimization** for Werner Co.'s global manufacturing and distribution operations. Managed the entire lifecycle of the **JD Edwards (JDE) E1** system, ensuring its seamless integration into business processes and the continued performance of the system across multiple business units. Drove the alignment of system capabilities with **business needs**, resulting in improved **operational efficiency**, **enhanced reporting**, and **data-driven decision-making** across the organization.
- **Post-Go-Live Support and System Optimization:** Spearheaded **post-ERP Go-Live support efforts**, troubleshooting technical issues, optimizing workflows, and delivering immediate solutions to critical system challenges. Worked closely with cross-functional teams to ensure minimal disruption to business operations, maintaining high **system availability** and uninterrupted functionality. This proactive approach ensured the continued success of the ERP system and contributed to high **user satisfaction** and **system reliability** across Werner Co.'s global operations.
- **Custom Training Development and Delivery:** Designed and implemented a suite of **custom Spanish-language training materials** tailored to Werner Co.'s unique operational needs. Developed and delivered both **on-site training** sessions and **training videos** to empower **Spanish-speaking employees** to fully leverage the ERP system. This initiative played a key role in **increasing user adoption**, improving **system**



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**proficiency**, and ensuring smooth **system transitions** across multilingual teams, significantly enhancing overall **employee engagement** with the new technology.

- **JDE E1 9.1 Forecasting Module Configuration & Training:** Led the configuration and training of the **JDE E1 9.1 Forecasting Module**, ensuring the setup of **12 distinct forecasting methods** to match business requirements. Coordinated with key stakeholders to define the system parameters and configurations, ensuring the accurate representation of **forecasting** processes within the system. This effort directly resulted in **improved forecasting accuracy** and **inventory management** across production lines, leading to a more **efficient supply chain** and **reduced operational costs**.
- **Data Validation and Forecasting Optimization:** Conducted in-depth **database analysis** to ensure the accurate calculation of **forecasting data** using the **Exponential Smoothing with Trend and Seasonality** method. Designed and implemented **pivot tables** and **chart validation tools** in **Excel** to directly validate the system output and assess its accuracy. This rigorous validation process ensured that the **forecasting results** were reliable, leading to more accurate production planning and enhanced operational efficiency in the company's manufacturing and distribution processes.

### Global Portfolio Manager (EMEA)

*Mallinckrodt Pharmaceuticals — St. Louis, MO / Turkey / Czech Republic / Netherlands / Qatar / EMEA — Pharmaceuticals*

**September 2013 – June 2014**

- **Leadership of EMEA ERP Implementation Portfolio:** Led a comprehensive portfolio of **ERP implementation projects** across the **EMEA** region (Europe, Middle East, and Africa), ensuring the seamless deployment of enterprise solutions that aligned with **global strategy** and business objectives. Directed the entire project lifecycle, from planning through deployment, collaborating with cross-functional teams and business leaders to guarantee successful **system integration** and **business process optimization** across diverse regions. Played a pivotal role in streamlining operations and ensuring that the global system model was effectively localized for the EMEA region.
- **ERP and Bolt-On Solution Design & Delivery:** Directed the design, customization, and successful delivery of both **ERP** and **bolt-on software solutions**—including integration of **DSI 9.0 API with JD Edwards**—to meet the evolving needs of the business. Ensured that all software solutions complied with **organizational standards** and best practices, which significantly improved **operational efficiency** and streamlined critical processes across regions. These efforts not only addressed immediate needs but also contributed to the long-term scalability and adaptability of Mallinckrodt's enterprise solutions.
- **Global Team Management & Collaboration:** Managed a geographically distributed team consisting of **offshore (India), US, and European** members, ensuring seamless collaboration and efficient communication across multiple time zones. Provided **technical oversight** and guidance to the team, ensuring the delivery of high-quality solutions that adhered to both **regional requirements** and global best practices. Played a key role in fostering a culture of **collaboration** and **excellence** within the team, overcoming challenges related to diverse regional needs and maintaining alignment with organizational goals.
- **Global Enterprise Alignment and Optimization:** Partnered closely with the **Global Enterprise Management Team** to ensure that the ERP solutions were aligned with the company's **global model**, driving consistency and process standardization across regions. Focused on optimizing **system performance** and improving **business operations** in multiple markets, ensuring that business processes were **efficient** and **scalable**. Worked to identify areas for continuous improvement, contributing to a

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global IT strategy that enabled Mallinckrodt's growth and operational effectiveness in a competitive international landscape.

- **Cross-Regional Stakeholder Management:** Worked closely with **key stakeholders** across the **EMEA** region, including local business units, IT teams, and senior leadership, to align technical solutions with **business objectives**. Led discussions to identify local challenges and developed tailored solutions to meet regional requirements while ensuring alignment with the broader global strategy. This approach ensured **successful project outcomes** and increased stakeholder satisfaction across all impacted regions.

### Technical Strategy Lead

*Molina Healthcare — Long Beach, California — Health Insurance*

**August 2013 – September 2013**

- **Optimized Technical Strategy:** Partnered closely with senior leadership to assess, refine, and evolve the **technical strategy** for the **JD Edwards EnterpriseOne (JDE E1)** systems, ensuring alignment with both short-term project deliverables and long-term business objectives. Developed and executed comprehensive technical **roadmaps** that addressed current system needs while anticipating future demands, fostering **innovation**, **efficiency**, and scalability in Molina's IT infrastructure. This strategic focus drove **sustained growth** and operational excellence across the organization.
- **Strategic IT Guidance:** Provided expert **consulting** and **strategic guidance** on IT systems, advising on best practices related to system architecture, software selection, and implementation. Spearheaded initiatives aimed at **enhancing system performance**, reducing operational costs, and ensuring greater **scalability**. These efforts positioned the company for continued **growth** by enabling a robust and adaptable IT environment that supported both immediate operational needs and future expansion goals.
- **Advanced Technical Support & Troubleshooting:** Delivered expert-level **technical support** for complex **JDE E1** system issues, providing resolution to critical challenges that affected day-to-day operations. Collaborated with **cross-functional teams** to perform in-depth root cause analysis, identifying and addressing system disruptions promptly. These efforts minimized **downtime** and optimized system availability, ensuring **business continuity** and supporting operations in the highly regulated healthcare environment.
- **Operational Efficiency & System Optimization:** Led initiatives to **streamline processes** aimed at improving system **efficiency**, **performance**, and **reliability**. Regularly analyzed system **performance metrics**, pinpointing areas for improvement and driving targeted **optimizations** that led to measurable reductions in system errors, enhanced **user experience**, and increased overall operational **efficiency**. These efforts not only enhanced the technical performance of systems but also contributed to a more efficient organizational workflow.
- **Change Control Leadership:** Led the team in ensuring adherence to rigorous **Change Control procedures**, enforcing best practices for all modifications to JDE E1 systems. Established and mentored teams in **documentation**, **testing**, and **approval** processes to ensure compliance with internal policies and regulatory requirements, including **HIPAA**. Developed standardized protocols for the tracking, approval, and implementation of changes, mitigating risk, and preserving **system integrity** while ensuring regulatory compliance.
- **Compliance & Industry Best Practices:** Championed the implementation of industry **best practices** for system updates, upgrades, and maintenance. Developed and enforced comprehensive guidelines for **patch management**, **version control**, and **backup processes**, ensuring that all system updates and modifications

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aligned with **internal standards** and **regulatory compliance**. This approach minimized disruption to daily operations while enhancing system security and performance.

- **Cross-Functional Collaboration & Project Leadership:** Worked collaboratively with both **functional** and **technical teams** to understand evolving business needs and translate them into effective system configurations and solutions. Played a pivotal role in **project scoping, resource allocation, and risk management**, ensuring all initiatives were executed on time, within budget, and aligned with organizational goals. Enhanced interdepartmental cooperation, which resulted in better-managed projects and more efficient workflows.
- **Regulatory Assurance & Data Security:** Ensured continuous **compliance** with **healthcare industry regulations**(HIPAA), focusing on secure data management practices and regular auditing procedures. Provided technical leadership in the implementation of **secure access controls** and **user permissions** to minimize potential vulnerabilities. Proactively worked to maintain compliance across all systems, helping Molina Healthcare navigate complex regulatory environments and uphold its commitment to data security and privacy.

### Sr. Project Manager - Assessment and Project Recovery

*Golden State Foods — Irvine, California — Food Distribution*

**July 2013 – August 2013**

- **Executive Leadership Reporting:** Directly reported to the **CIO**, providing strategic oversight and regular updates on the status of critical ERP-related initiatives. Ensured alignment of project goals with organizational priorities, delivering key insights on project health, risks, and resource needs to senior leadership.
- **Project Assessment & Solution Strategy:** Led a comprehensive assessment of a **failing flagship project**, identifying underlying issues, and developing a clear **solution strategy** to bring the project back on track. Analyzed the project's root causes, pinpointed inefficiencies, and proposed actionable solutions that addressed both technical and operational challenges.
- **Risk Management & Dependency Identification:** Identified and mitigated key **risk factors** and project dependencies that were impacting the success of concurrent initiatives. Worked with cross-functional teams to ensure these risks were managed proactively, allowing for smoother project execution and preventing delays.
- **ERP Project Oversight:** Provided oversight and direction for multiple, **concurrent ERP-related projects**, including **ITGC (IT General Controls)**, **Data Optimization**, and **WMS (Warehouse Management System)** initiatives. Ensured seamless coordination between these projects, aligning resources, timelines, and deliverables to meet organizational objectives.
- **WMS Transition Strategy:** Led the strategic transition from **Manhattan WMS** to the **DSI RF solution**, overseeing all planning, testing, and execution. Managed the system migration to ensure business continuity, optimize operational workflows, and improve warehouse efficiency.
- **Change Management Framework:** Developed and **enforced a companywide change management approach** that was previously non-existent. Created a structured framework to manage the human side of change, including **training, communications, and stakeholder engagement**, fostering a smooth transition during system upgrades and new implementations.
- **Project Planning & Communication:** Drafted and maintained key project documentation, including the **Project Plan**, **OMC (Organizational Change Management) Plan**, and **Organizational Communication Plan**. Ensured that all stakeholders were aligned with the project's goals, timeline, and expectations, promoting transparency and clear communication throughout the process.

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- **Architecture Solution Strategy:** Strategized and developed a **new architecture solution** to optimize system performance, scalability, and business integration. Worked with technical teams to design a robust and future-proof architecture that could support the company's growing needs and evolving business environment.
- **Resource & Vendor Management:** Managed **resources** and **vendor relationships**, ensuring that project deliverables were met on time and within budget. Negotiated with vendors, assessed capabilities, and allocated resources effectively to meet project goals and ensure the highest quality of service delivery.
- **Documentation Repository Implementation:** Led the **implementation of a BOX.Com documentation repository**, creating a streamlined, centralized platform for project-related documents. This improved collaboration, data management, and document accessibility across teams and stakeholders.
- **Test Strategy & Training Management:** Developed and implemented a comprehensive **test strategy and planning**, including the creation of **OATs (Operational Acceptance Tests)** training. Ensured all team members were properly trained and equipped to execute test plans, validating system functionality and user readiness for go-live.

### Sr. Project Manager

*Dole — Thousand Oaks, California / Costa Rica/ LATAM— Agricultural/Food Distribution*

**March 2013 – July 2013**

- **Global ERP Upgrade Discovery & Scope Design:** Led the **discovery and scope design** for Dole's end-to-end **P2P (Procure to Pay)** and **R2R (Record to Report)** processes as part of a **global ERP upgrade** to **EnterpriseOne 9.1**. Managed the requirements gathering phase, ensuring that all key business functions were included and aligned with the global project goals. Defined project scope, timelines, and resource requirements to set the foundation for a successful ERP upgrade.
- **Global PMO Coordination:** Operated within a **Global PMO (Project Management Office)** environment, working alongside global project teams to ensure standardization of processes, methodologies, and best practices. Coordinated efforts across multiple geographies, aligning regional and global objectives while maintaining the focus on successful delivery.
- **ERP WMS & DSI Integration:** Managed the integration of the **DSI 8.2 platform** with ERP and **Warehouse Management System (WMS)**, ensuring smooth data flow between systems. Worked to streamline supply chain and inventory management processes, improving operational efficiency and system interoperability across regions.
- **Software Functionality Review & Justification:** Conducted a thorough analysis of **existing software** and its functionalities, justifying the need for specific capabilities and identifying potential areas for improvement. Assessed the gaps between the current system and the desired future state, facilitating a smoother ERP transition and implementation.
- **Release Comparison & Presentation:** Created and presented a **Release Compare presentation** between **World** and **E1 9.1**, highlighting key functional changes, system enhancements, and new capabilities. Provided stakeholders with a clear understanding of what to expect from the upgrade and how it would impact business operations.
- **LATAM Project Workshops Facilitation:** Moderated **LATAM (Latin America)** project workshops across multiple countries, including **Costa Rica, Ecuador, Chile, Peru, Honduras, and Guatemala**. Engaged local teams to identify specific regional needs, concerns, and requirements, ensuring that project goals were customized to each site's business processes and challenges.
- **Change Management Strategy for LATAM:** Drafted, translated, and presented a **Change Management strategy** tailored for all **Latin American sites**. Ensured that all employees understood the impact of the

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ERP upgrade, fostering acceptance and minimizing resistance. The strategy included clear communication plans, training schedules, and support structures for smooth adoption of the new system.

- **Functionality Presentations:** Created detailed **functionality presentations** to demonstrate key features and benefits of the **EnterpriseOne 9.1** upgrade. These presentations were designed to educate stakeholders across the organization, ensuring a clear understanding of how new functionality would improve business operations.
- **GAP Analysis for P2P Processes:** Led a **GAP analysis** for **P2P processes** and functionality in both the **US** and **Latin America**, identifying discrepancies between existing workflows and the new system's capabilities. Developed recommendations for process optimization, ensuring the upgraded ERP system fully supported regional and global business needs.
- **OATS (Operational Acceptance Testing) Design:** Designed the **OATS** for the new system implementation, developing detailed test scripts, criteria, and schedules for user acceptance testing. Coordinated cross-functional teams to ensure all test cases were executed successfully, confirming that the new system was operational and met business requirements before go-live.
- **SharePoint Administration Support:** Provided **SharePoint Admin Support**, assisting in the setup, management, and optimization of the SharePoint environment for project collaboration. Streamlined document management and facilitated better communication among project teams, ensuring the smooth sharing of critical project materials across regions.

### Project Manager

*RLJ Entertainment — Springfield, Maryland — Media & Entertainment*

**Feb 2013 – March 2013**

- **Project Ramp-Up Support:** Provided **shadow support** to the assigned project manager during the **project ramp-up** phase, assisting with initial planning, stakeholder alignment, and resource allocation. Gained hands-on experience with project management processes, ensuring a smooth transition into full project leadership.
- **MS DX Project Planning:** Drafted a comprehensive **Project Plan** and **Work Breakdown Structure (WBS)** for the **Microsoft Dynamics (MS DX)** implementation, outlining key deliverables, timelines, resources, and dependencies. Ensured the project plan accurately reflected the project scope, milestones, and critical path for successful deployment.
- **Stakeholder Scope Presentation:** Developed and presented the **scope presentation** to key stakeholders, ensuring alignment on project objectives, deliverables, and timelines. The presentation served as a foundation for transparent communication, helping stakeholders understand project goals and expectations.
- **Off-Site PMO Support:** Provided overall **off-site PMO (Project Management Office)** support, assisting in various project coordination tasks such as monitoring project progress, tracking deliverables, and updating status reports. Acted as a liaison between project teams and leadership to ensure alignment and address issues as they arose.
- **Oracle CRM Implementation:** Played a key role in the **Oracle CRM (Customer Relationship Management)** system implementation, assisting in planning, configuration, and deployment. Ensured that the system was successfully integrated with existing business operations, helping streamline customer management processes and improve sales and marketing efforts.



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## Project/Program Manager

*Philips — San Jose, California — Manufacturing / Semiconductor*

**May 2011 – Jan 2013**

- **Leadership of Multiple Projects:** Led a diverse portfolio of high-impact projects, including **ERP (JDE Edwards) Upgrade**, **EDI (Electronic Data Interchange) integration**, **SharePoint optimization**, **Business Intelligence (BI)**, **Department of Entry (DOE) regulatory time entry system**, **Automated email routing**, **Infrastructure optimization**, **SalesForce.com integration**, **Global Software solutions**, **Nocturne**, and **Oracle GRC (Greenlight Technologies)**. Managed all phases from planning to execution, ensuring alignment with business objectives and strategic initiatives.
- **Governance Support:** Provided **governance** to the **Project Management Office (PMO)**, ensuring that project methodologies, practices, and standards adhered to organizational goals and delivered consistent results. Supported the continuous improvement of PMO processes and project delivery frameworks.
- **Business Optimization:** Partnered with key stakeholders on **business optimization** initiatives, driving **business process optimizations**, **master data remapping**, and the development of a robust **change management** strategy. Focused on **SOX compliance monitoring** and implementing **best practices** in IT, while standardizing **documentation design** and retention policies to support regulatory requirements.
- **Change and Transition Management:** Responsible for overseeing **change and transition management** for multiple global initiatives, including **Global ERP**, **BI**, and **SalesForce.com (SFDC)** projects. Led the adoption and implementation of new systems and processes, ensuring minimal disruption during transitions.
- **CNC Support Team Guidance:** Provided technical leadership and strategic direction to the **CNC support team**, ensuring they were equipped with the knowledge and resources to support the ERP systems and IT infrastructure.
- **P&L Design Support:** Contributed to **Profit and Loss (P&L) design**, helping ensure that project financials were in line with budget expectations and organizational goals.
- **Change Control Process:** Developed and established a formal **change control process** to manage project modifications and ensure proper documentation, testing, and approval of changes to systems and processes.
- **SharePoint and KPI Dashboard:** Designed and implemented a **SharePoint Dashboard** and **KPI presentation suite**, providing real-time insights into project performance, resource utilization, and key business metrics.
- **Iterative Development Framework:** Strategized and implemented the **RUP (Rational Unified Process)** iterative software development framework, ensuring a structured approach to software delivery with flexibility for evolving project needs.
- **Resource Allocation and Budget Management:** Managed **resource allocation**, **budgeting**, and **task management** to ensure project objectives were met on time, within scope, and within budget. Led cross-functional teams to optimize resource utilization and drive project success.
- **Risk Management:** Led **risk management** efforts, identifying potential project risks, developing mitigation strategies, and ensuring the successful management of project timelines and budgets.
- **Data Warehouse Strategy:** Developed and executed both **short-term and long-term plans** for the **data warehouse**, ensuring a scalable and sustainable data architecture for business analytics and decision-making.
- **Vendor Negotiations:** Negotiated with **software and solution vendors** to secure the best pricing, terms, and long-term commitments for software and services, ensuring maximum value for the organization.
- **Business Optimization & Chart of Accounts Restructure:** Contributed to the **business optimization initiative**, including the **chart of accounts restructure** in relation to system and reporting dependencies.



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- **Clarity & SharePoint Management:** Managed the **Clarity** and **SharePoint** sites for project tracking, resource management, and document storage, ensuring the seamless flow of information across teams and stakeholders.
- **RFSmart & IQ4Bis Interface Upgrade:** Strategized and managed the **upgrade of RFSmart, IQ4Bis, JetForm, and DocPath** interfaces to the new ERP system, ensuring smooth data integration and system functionality.
- **SOD Initiative Management:** Led the **Segregation of Duties (SOD)** initiative by implementing **Oracle Access Controls** and **Greenlight SOD rule monitoring**, ensuring compliance with regulatory standards and reducing risks.
- **SOX Compliance Support:** Supported the **SOX review** and helped design the **IRGC remediation strategy**, ensuring compliance with financial reporting and regulatory standards.
- **Global Resource Teams:** Managed resource teams located in **San Jose, Malaysia, and Singapore**, ensuring effective collaboration and timely delivery of global project initiatives.
- **Oracle BI Implementation:** Managed the **Oracle BI (OBIEE)** implementation, including:
  - Collaborating with the infrastructure team to ensure **best practice architecture and performance design**.
  - Leading the implementation of **financial analytics** with a custom **POS interface**.
  - Managing **multiple data mart implementations** and **validation initiatives** across **supply chain, order management, and manufacturing** analytics.
  - Spearheading the interface between **SalesForce.com (SFDC)** and **Oracle BI**, enhancing data integration and reporting capabilities.
  - Implementing **Surf BI Dashboards** on **iPad devices**, enabling real-time decision-making for business leaders.
- **OBIEE & SOA Integration:** Integrated **OBIEE** with **SOA (Service-Oriented Architecture)**, enabling business users to directly invoke business processes (**BPEL workflows**) from **OBIEE Dashboards** and receive automated alerts. Led the development of **report automation** and **alert delivery** processes, facilitating real-time updates and analysis.
- **ERP Migration to SAP:** Managed the **ERP migration** from **JDE Edwards** to **SAP**, overseeing the entire migration process, ensuring data integrity, and maintaining system continuity throughout the transition.

### Sr. Consultant

*WIRECO — Prairie Village, Kansas & Kirksville, Missouri — Manufacturing / Engineering / Distribution*

**Jan 2012 – May 2012**

- **Disaster Recovery Initiative Support:** Provided **hands-on support** and strategic direction for the **disaster recovery initiative**, ensuring the continuity of critical business operations and minimizing potential disruptions in case of system failures. Led efforts to establish recovery processes and infrastructure that ensured resilience across key IT systems.
- **High Availability Guidance:** Delivered **expert guidance** in troubleshooting and resolving **High Availability (HA)** issues, particularly with **I-Tera on DSI 8.2 servers**. Ensured that the servers remained operational and maintained critical uptime, mitigating risk to business operations and improving overall system reliability.
- **Vertex Interface Troubleshooting:** Identified and resolved **Vertex interface** issues within the **ERP system**, enhancing the accuracy and efficiency of tax calculations and reporting. Collaborated with cross-functional teams to address technical challenges, ensuring seamless integration between the ERP system and external tax solutions.

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- **Solution & Strategy Meetings:** Actively participated in **solution design** and **strategy meetings**, contributing technical insights and innovative approaches to system optimizations, business process improvements, and IT strategy. Worked closely with stakeholders to align technology solutions with organizational goals, ensuring successful project outcomes and long-term efficiency.

### Sr. Project Manager

*SBM Corp. — McClellan Park, California — Facility Management / Services*

**June 2011 – Jan 2012**

- **Implementation Partner Assessment & Guidance:** Conducted a comprehensive **assessment of the implementing partner**, analyzing their performance and providing **go-forward guidance** to ensure project success. Evaluated **committed versus actual deliverables**, identified any **budget discrepancies**, and updated the project plan to align with real-time progress and organizational goals.
- **Budget Management & Tracking:** Led the creation and implementation of a **weekly ERP budget tracking facility**, comparing **budgeted versus actual expenditures** to maintain financial oversight and keep the project within budget. Ensured that any deviations were identified early, allowing for timely corrective actions and preventing cost overruns.
- **PMO Structuring & Leadership:** Structured and **led the Project Management Office (PMO)** to ensure effective project governance, resource allocation, and adherence to timelines. Established key performance indicators (KPIs) for team performance, risk management, and overall project success.
- **Successful ERP Project Wind-Down:** Managed the **successful wind-down of the ERP implementation project**, ensuring that all remaining deliverables were completed on time, within budget, and to the client's satisfaction. Focused on finalizing system integrations, documentation, and knowledge transfer to ensure long-term success post-implementation.
- **Project Documentation Oversight:** Responsible for **managing the project documentation** delivery from the **implementing partner**, ensuring that all necessary materials were submitted accurately and in compliance with organizational standards. This included final reports, user guides, and technical documentation.
- **Liaison to CIO:** Served as a **direct advisor to the CIO** on all ERP-related matters, providing strategic insights, recommendations, and updates. Acted as the primary point of contact for executive-level discussions related to project risks, progress, and outcomes.
- **Resource & Deliverable Management:** Tasked with tracking **project budgets, deliverables**, and ensuring the alignment of resources. Managed both **implementation partner** and **client resources**, ensuring all team members were on task, focused, and committed to achieving project goals.
- **Change Management & Communication:** Implemented a **tailored change management** strategy and **communication plan** to ensure smooth transitions for stakeholders and end users. Focused on reducing resistance to change, increasing adoption, and ensuring all parties were informed throughout the implementation lifecycle.
- **BI Tool (BOBJ) Integration:** Managed the **Business Intelligence (BI) Tool** integration team, overseeing the integration of **BusinessObjects (BOBJ)** with the ERP system. Ensured that reporting and analytics were seamlessly integrated, delivering actionable insights and improving decision-making across the organization.

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## Project Manager

*Alexandria Real Estate Equities — San Diego, California — Real Estate / Builder*

Sep 2010 – May 2011

- **Technical Solution Design:** Designed and implemented a **custom technical solution** tailored to the specific requirements of the client, ensuring alignment with business goals and technical capabilities. Collaborated with stakeholders to ensure the solution met all functional and operational needs across multiple departments.
- **Development Team Leadership:** Led the **development team** in addressing modification requirements, ensuring that all **customization solutions** were delivered on time and met client expectations. Worked closely with the team to resolve any technical challenges, ensuring the delivery of high-quality solutions.
- **Deliverable Timeline Management:** Managed **project timelines** for key deliverables, coordinating with internal teams and external vendors to ensure that all milestones were met according to schedule. Proactively identified potential delays and mitigated risks to keep the project on track.
- **Strategic Collaboration with Leadership:** Worked closely with the **Corporate Controller** and **VP of Construction** to develop business solutions related to **financial systems, organizational change management, and communication and training planning**. Focused on aligning technology solutions with business strategies, improving operational efficiency, and supporting long-term business objectives.
- **User Training:** Led the design and delivery of **user training sessions**, ensuring that end-users were fully equipped to utilize new systems effectively. Topics included:
  - **Job Costing**
  - **Contract Billing**
  - **Contract Management**
  - **Change Management**
  - **Procurement**
  - **JDE Foundation**
  - **Subcontract Management**
  - **Accounts Payable**
- **Functional Design Documentation:** Developed **functional design documentation** to outline the system's capabilities, specifications, and business requirements. Ensured the documentation was clear, comprehensive, and aligned with client expectations for seamless implementation.
- **Change Management System Design:** Designed and managed a **Change Management system** to review and track the details of change requests associated with contracts. Streamlined the change request process to enhance workflow efficiency, minimize disruptions, and ensure clear communication among stakeholders.
- **Client Representative for INSIGHT Software Implementation:** Acted as the **client representative** for the **INSIGHT Software implementation**, ensuring that the software solution was delivered according to client specifications and integrated successfully with existing systems.
- **Test Script Design for CRP Validation:** Designed and executed **test scripts** for **CRP (Conference Room Pilot) validation**, ensuring that system functionality was thoroughly tested before final implementation. Collaborated with cross-functional teams to verify that the solution met all business requirements.
- **Functional & Technical Specification Documentation:** Created **functional and technical specification documents**, ensuring clear communication between business stakeholders and the development team. Provided detailed specifications to guide system customizations and configurations to meet client needs.
- **Collaboration with Technical Development Team:** Worked closely with the **technical development team** to ensure that customizations were executed to meet client specifications. Provided ongoing support and feedback to ensure that the final solution was both technically sound and aligned with business goals.

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## Sr. Manager of Special Projects

*Illumina — San Diego, California — Bio-Medical technologies Manufacturing, Biotechnologies*

**June 2010 – Aug 2010**

- **Special Projects Management:** Managed and provided strategic oversight for **special projects** related to finance, distribution, and manufacturing operations for a leading bio-technology manufacturer. Coordinated short-term, complex initiatives, ensuring alignment with business goals and timely delivery of critical milestones.
- **Enterprise System Transition:** Led the successful transition of **manufacturing, planning, procurement, and warehouse operations** from a **spreadsheet-based management system** to a fully integrated **enterprise system**. Migrated teams from a **card-based inventory status and ordering system** to a **real-time supply and demand reporting** and **MRP ordering system**, significantly improving operational efficiency and inventory control.
- **Design and Implementation of Pull System:** Designed a **pull system** and **back-flush inventory management system**, developing and presenting a **proof of concept** to senior management. Secured approval, coordinated the implementation, and provided hands-on support through the testing and training phases.
- **Engineering Change Management System:** Developed a **proof of concept** for an **engineering change management system** with **automated workflow approvals**. Designed the system to streamline change requests, improve version control, and ensure compliance with internal standards. Presented to senior management and guided the implementation process.
- **System Design and Implementation Support:** Presented **system designs** and **proof of concept models** to senior leadership, followed by the **implementation, testing, and training** of new systems. Assisted in **project management** activities, ensuring successful execution and integration across departments.
- **Fixed Assets Multi-Currency Restatement:** Designed and implemented a **multi-currency restatement** solution for **fixed assets**, integrating the restatement process with the **XA ledger** to ensure accurate financial reporting across global operations.
- **Functional Design Documentation:** Managed the creation and delivery of **functional design documentation** to guide development teams and ensure that all system modifications met business requirements. Maintained detailed records to support ongoing improvements and future upgrades.
- **Transportation Module and Carrier Interface:** Coordinated and **blueprinted** the **transportation module** and **carrier interface**, optimizing the logistics process and ensuring seamless integration with existing systems. Ensured the solution adhered to industry best practices and met operational needs.
- **Compliance with USDA Standards:** Ensured all systems and processes were aligned with **USDA standards**, particularly in areas related to bio-manufacturing and distribution, to ensure regulatory compliance and product safety.
- **Automated Deferral Process Design:** Designed a blueprint for automating the **Deferral Process** in **EnterpriseOne**, enhancing financial tracking and reporting by streamlining previously manual processes and ensuring more accurate and timely data.
- **Carrier Delivery Confirmation EDI Process:** Designed and **blueprinted** the **carrier delivery confirmation EDI process**, ensuring the accurate tracking and confirmation of shipments and aligning with the company's supply chain goals.
- **Development Resource Management:** Managed and mentored development resources assigned to projects, fostering a collaborative environment that encouraged innovation, problem-solving, and the efficient delivery of high-quality project outcomes.

# MIKE N DEL PRADO

## TECHNOLOGY LEADER

- **Agile Project Management:** Followed **Agile management** and **documentation methodologies**, ensuring that projects were completed in iterative cycles with continuous stakeholder feedback, regular progress updates, and quick adaptation to changes in requirements.

### ERP Project Manager

*Westfield — Century City, California — Real Estate Development/Management/Builder*

**Feb 2010 – June 2010**

- **Leadership and Reporting:** Reported directly to the **Global IT Director** and **CIO**, providing leadership and strategic guidance to ensure the successful execution of a critical ERP project within a structured **PMO** environment.
- **Procure-to-Pay (P2P) Automation:** Led the **Procure-to-Pay (P2P) Invoice Document Scanning Interface** project, focusing on the integration of **metadata** and **image scanning** for invoice processing. Designed and executed the **Invoice Process Automation** using **OCR functionality** (Optical Character Recognition) and a **custom ERP application workflow**, significantly reducing manual processing time and improving invoice accuracy.
- **Software Management:** Managed the implementation and integration of **Oracle EnterpriseOne 8.12**, **Kofax**, and **MS SharePoint (MOSS)** for improved document management, workflow automation, and collaboration. Ensured seamless interaction between these systems and stakeholders.
- **Third-Party Integration:** Architected the integration of **third-party applications**, including **digital copiers** and **multifunction peripherals** with **Kofax Capture** via **Service Oriented Architecture (SOA)**, utilizing **web service connectors** to streamline data flow and improve operational efficiency.
- **Project Process Flow Leadership:** Directed the project's **process flow** from design to execution, overseeing all aspects of the project lifecycle and ensuring that timelines and deliverables were met while maintaining a high level of quality.
- **Business Requirement Analysis:** Collaborated closely with the **Customer Service department** to analyze **business requirements** for **P2P automation**, ensuring that the implemented solutions aligned with business objectives and improved operational efficiency.
- **Vendor Development Oversight:** Monitored and guided the **vendor development team**, ensuring that their work adhered to project timelines, quality standards, and technical specifications. Fostered clear communication with vendors to resolve issues promptly and maintain project momentum.
- **ERP and Facilities Integration:** Oversaw the integration of ERP solutions with key facilities management systems. Managed the implementation of **P2P**, **Accounts Payable (AP)**, **Accounts Receivable (AR)**, and **Service Oriented Architecture (SOA)** using tools such as **BPM 11gR1**, **Oracle Service Bus (OSB)**, and **Business Services (BSSV)**, which enhanced system flexibility and scalability.
- **Vendor Negotiation and Cost Management:** Negotiated deliverable timelines and cost terms with **third-party vendors** (Microsoft, Speak Teach, Oracle, Kofax), ensuring project cost control and adherence to budget while maintaining high-quality outcomes.
- **Test Case and Script Development:** Created, monitored, and presented detailed **test cases** and **scripts** to ensure comprehensive testing of all implemented systems, verifying that the solutions met business needs and functioned as expected.
- **Agile Scrum Leadership:** Led **daily scrum meetings** to ensure that all team members were aligned on project goals, tasks, and timelines. Conducted **periodic stakeholder meetings** to report on progress, discuss challenges, and adjust strategies as needed.



# MIKE N DEL PRADO

## TECHNOLOGY LEADER

- **Project Management Software Utilization:** Utilized various project management tools, including **MS Project, Visio, PowerPoint, Clarity, Excel, Word, and SharePoint**, to track progress, manage timelines, and communicate project status with stakeholders effectively.
- **Negotiation and Vendor Relationship Management:** Managed relationships with **third-party vendors**, ensuring clear expectations, timely delivery, and high-quality service throughout the project lifecycle. Effectively negotiated terms, timelines, and costs to ensure project success.

### Sr. Project Manager

*Harper Collins Publishing — New York City, New York & Scranton Pennsylvania — Publishing*

**August 2008 – Feb 2010**

- **Leadership and Reporting:** Reported directly to the **Director of IT, Sr. VP of Information Technology, and Chief Technology Officer (CTO)**, ensuring alignment between project goals, business objectives, and IT strategies for high-risk initiatives.
- **Project Delivery and Budget Management:** Successfully managed multiple **fixed-bid projects**, ensuring that they were completed **on schedule and under budget** while maintaining high standards of quality. Drove overall project delivery, overseeing **change and transition management** for seamless execution.
- **Stakeholder Engagement:** Served as the primary point of contact for **customers, users, and stakeholders** on high-risk projects. Led **Agile/Scrum teams** to ensure timely project delivery and alignment with business needs, fostering continuous communication and collaboration across all project stakeholders.
- **CTO Collaboration:** Coordinated with the **CTO** to manage IT business and technical operations, ensuring smooth execution of key IT initiatives and alignment with broader business strategies.
- **CRM System Design and Implementation:** Assisted in the **architecture design and implementation** of a new **Customer Relationship Management (CRM)** system, optimizing processes and improving customer engagement across departments.
- **Tax System Validation:** Led the **validation** of the **Vertex Tax System** interface with **Computron**, ensuring the integrity and accuracy of tax calculations for financial reporting and compliance.
- **Custom Reporting Management:** Managed the **Computron custom report suite** for the **JD Edwards E1** implementation, overseeing the design and delivery of custom reports to meet the organization's specific business needs.
- **Business and Data Analysis:** Conducted extensive **business and data analysis** to ensure that all implemented systems met the organization's requirements, improving overall data accuracy and operational efficiency.
- **Database Administration Support:** Provided ongoing **guidance and support** to the **Database Administration (DBA)** project team, ensuring the proper configuration, performance, and security of critical databases.
- **Vendor Management and PMO Support:** Supported **vendor management** within the **PMO**, overseeing vendor relationships and ensuring that all vendors adhered to project timelines, quality standards, and budget constraints.
- **Executive-Level Documentation:** Created **executive-level documentation and business plans** for senior leadership, ensuring transparent communication on project progress, milestones, and risks.
- **Interface Management:** Worked with various key interfaces, including **JD Edwards (JDE), Vertex, Warehouse Management System (WMS), Computron, Oracle SOA, and Oracle Service Bus (OSB)**, to ensure seamless integration and data flow across systems.



# MIKE N DEL PRADO

## TECHNOLOGY LEADER

- **ERP Reporting Project:** Led the **ERP (JDE E1 8.12) reporting project**, overseeing the design, development, and delivery of over **300 reporting requirements**, ensuring that reports aligned with organizational needs and compliance standards.
- **Financial Reporting Strategy:** Acted as the **Sr. Liaison** between **Finance** and **IT**, collaborating with the **Sr. VP of Finance** to **strategize financial reporting** requirements and deliver high-quality financial reporting solutions.
- **Financial Tax Reporting System:** Served as the **senior advisor** and decision-maker for the implementation of a **Financial Tax Reporting system**, resulting in a significant **80% improvement in fiscal month-end performance**.
- **Compliance Oversight:** Coordinated **financial system audits** to ensure that all applications, reports, and processes complied with **PCI** and **SOX** regulations, ensuring the organization met all regulatory requirements for financial reporting.
- **Offshore Development Management:** Managed the **offshore development team**, ensuring timely delivery of tasks, effective communication, and adherence to quality standards throughout the project lifecycle.
- **Transportation Logistics Reporting:** Oversaw the implementation of the **carrier and transportation logistics reporting suite**, providing the organization with valuable insights into supply chain and transportation performance.
- **Vertex Sales Tax System Enhancement:** Directed the **enhancement** of the **Vertex Sales Tax system** interfaced with the **JD Edwards E1** financial ERP system, improving tax calculation accuracy and efficiency.
- **Administrative Leadership:** Managed **day-to-day administrative tasks** and **quality assurance** for deliverable software, ensuring that all project deliverables met the organization's standards for performance, reliability, and security.
- **General Ledger Consolidation:** Acted as the **key administrator** for the **accounting General Ledger consolidation**, ensuring that all accounting systems and financial reports were integrated and streamlined for accuracy and efficiency.
- **Team Mentorship and Guidance:** Led a **technical consulting team**, mentoring **client IT staff** and ensuring that all resources were effectively utilized to meet project objectives and deadlines.
- **Functional Specifications and Test Case Development:** Reviewed and provided feedback on **functional consultant specifications**, ensuring that all specifications aligned with business requirements. Created detailed **test cases** and **test scripts** to validate the accuracy and functionality of all implemented systems.
- **Report Design and Programming:** Designed and programmed several **complex financial reports** and **interactive applications**, delivering user-friendly solutions that enhanced financial reporting capabilities.
- **CNC and Technical Support:** Served as an advisor to the **CNC** and **technical teams**, providing guidance on **build and deployment protocols** and **system/user security controls**, ensuring smooth deployments and secure system operations.
- **Data Warehousing Architecture:** Assisted in the development of the **data warehousing architecture**, ensuring the proper integration and functionality of the warehouse for improved data analytics and reporting.
- **Project Assessment and Team Building:** Performed a thorough **assessment** of the existing implementation efforts and project status. Conducted interviews and selected a new project team to take over the predecessor's consulting staff, establishing new **discovery guidelines** and project goals.

# MIKE N DEL PRADO

TECHNOLOGY LEADER

## Implementation Manager

*Paul Mueller Company — Springfield, Missouri — Manufacturing, Chemical & Industrial Equipment*

**April 2008 – August 2008**

- **ERP System Implementation:** Led the implementation of **Oracle Enterprise One 8.12** on a **Windows platform**, ensuring successful deployment and integration of key modules including **HR, Payroll, Benefits, and Procurement** to streamline business operations.
- **Business Requirements Analysis:** Collaborated with the **HR department** to conduct a thorough analysis of business requirements, ensuring that system configurations met the department's needs for payroll, benefits, and other HR processes.
- **Module Implementation & Configuration:** Oversaw the **Procurement Module** implementation, configuring the system to improve procurement processes, reduce inefficiencies, and optimize the supply chain management across the organization.
- **Functional and Technical Specifications:** Designed and documented **functional and technical specifications**, ensuring all system configurations were aligned with business goals and requirements, and facilitating smooth system integration and customization.
- **Training and Knowledge Transfer:** Developed and delivered comprehensive training sessions for **planning, procurement, engineering staff, and management** on a range of topics including **production planning, engineering change management, new product introduction to manufacturing, and Sales & Operations Planning (S&OP)**. Also covered **best practices, ERP MPS/MRP basics**, and effective management techniques to optimize system utilization.
- **Business Process Re-engineering:** Worked closely with cross-functional teams to initiate **business process re-engineering** and alignment with the new ERP system. Developed **high-level and detailed business process flowcharts**, improving clarity and efficiency across procurement, planning, and engineering functions.
- **Process Improvement and Supply Chain Optimization:** Led efforts in **supply chain procedure development**, implementing best practices for procurement, production, and inventory management to optimize business performance.
- **System Testing and Optimization:** Directed the **testing of ERP systems**, ensuring the modules were configured to meet the business requirements and addressing any issues that arose during testing. Developed and enforced **barcoding requirements** and other necessary adjustments for system optimization.
- **Project Planning and Vendor Management:** Assisted in **project planning** and management, including evaluating and selecting suitable vendors for system implementation. Worked closely with vendors to ensure system requirements were met and timelines were adhered to.
- **Documentation:** Produced **functional and technical design specification** documentation, creating a clear and organized framework for the project and ensuring the team had the necessary resources for ongoing support and future upgrades.

## Director of Financial Systems / Sr. Manager of Financial Systems *(Concurrent with Pacific Rim Mining Corporation)*

*BCBG MAXAZRIA — Los Angeles, California / Montreal, Canada — Fashion, and Retail*

**August 2007 – April 2008**

# MIKE N DEL PRADO

## TECHNOLOGY LEADER

- Led the **Global ERP implementation**, ensuring clear communication between **executive management** and the project team, leveraging **Agile/Scrum methodologies** for efficient and timely project delivery.
- Managed the **balance upload project** for BCBG Europe and Asia, ensuring data readiness for consolidation to support global financial reporting.
- Oversaw the implementation of the **ERP financial system** for **BCBG Canada**, ensuring seamless integration and consistency with corporate financial practices.
- Co-managed **Call Center operations**, optimizing financial and operational workflows to improve performance and meet business goals.
- Resolved **InterCompany Accounting** issues, specifically focusing on **AR/AP**, **Multi-Currency** handling, and **Sales Update processes**, ensuring accurate financial data and reporting.
- Led **business requirements gathering** across all departments and business units, producing **functional specifications**, **technical specifications**, and overseeing the entire project execution lifecycle.
- Designed and developed a **SharePoint-based project and resource management system**, improving project tracking and resource allocation across the organization.
- Managed **vendor relationships** for financial system projects, ensuring timely delivery of third-party solutions and compliance with project requirements.
- Developed and enforced **IT policies** and procedures to ensure compliance with **PCI (Payment Card Industry)** and **SOX (Sarbanes-Oxley)** regulations, mitigating security risks and ensuring organizational compliance.
- Established and enforced “**Best Business Practice**” guidelines for the **Financial Systems** and **IT departments**, driving operational excellence and continuous process improvements.
- Managed the creation and delivery of **year-end GAAP financial statements**, ensuring adherence to accounting standards and regulatory requirements.
- Assisted the **Retail IT department** with various **eCommerce** projects, ensuring smooth system integration and functionality.
- Led the integration of **JDE (EnterpriseOne) 8.10 Financials** for **BCBG Europe and Asia**, overseeing system compatibility and data migration for the upcoming fiscal year.
- Negotiated with **third-party vendors** and managed project deliverables, ensuring effective execution of financial systems initiatives.

### *Project Leadership and Coordination:*

Led key projects, including:

- **Warehouse Inventory Management**
- **POS Sales Tax Interface**
- **Store Construction & Fixed Assets Management**
- **AR Loss Prevention & Plant Maintenance**
- **CAPEX and Risk Management**
- **SAP Integration & CDM**
- **Service Channel Interface with JDE**
- **Budgeting & Budget Caps in JDE**
- **Inventory Consolidation & Procurement**
- **SO/PO Processing & System Security**
- **ACH (Electronic Payment Transfer) & Create!Form Check Formatting with MICR**

### *Team and System Management:*

# MIKE N DEL PRADO

## TECHNOLOGY LEADER

- Managed the **financial systems project team**, ensuring the recruitment of **top-tier resources** to meet project requirements and deliverables.
- Directed the implementation of **SAP FI, CRM, and Plant Maintenance modules**, ensuring successful deployment and system optimization.
- Oversaw **iSeries Security, Configuration, and Disaster Recovery** initiatives to ensure secure, reliable system performance and business continuity.
- Led **system/CNC administration**, including **system security** and data management for critical financial applications.
- Managed **help desk operations** related to **financial systems**, ensuring swift resolution of issues and high user satisfaction.
- Oversaw the integration of the **HR Module** with the **EnterpriseOne system**, improving recruitment processes, applicant tracking, and budget management.
- Ensured **BI integration** and data integrity, enhancing business intelligence and decision-making processes across the organization.
- Led the design of **Crystal Reports** and managed the offshore development team for **JDE and SAP projects**, ensuring project quality and timely delivery.
- Administered **salary management** and **compensation workbench** processes, ensuring alignment with company goals and employee compensation standards.

### *Financial Software Administration and Integrity:*

- Managed the **administration and integrity** of key financial software, including:
  - **EnterpriseOne (JDE)**
  - **SAP Financials Integration**
  - **CRM Design Management**
  - **Business Objects (BOBJ)**
  - **GL Inquiry Software (Insight Software)**

### **JDE Finance/Technical Instructor & Project Manager**

*Pacific Rim Mining Corporation — Vancouver, Canada — Mining*

**May 2007 – August 2007**

- **ERP System Implementation & Instruction:** Delivered expert training on **PeopleSoft Enterprise One 8.12** (on **Windows platform**) for core financial modules including **AP (Accounts Payable)**, **GL (General Ledger)**, **HR (Human Resources)**, **Job Costing**, and **Foundations**. Conducted all training in **Spanish** for the **El Salvador** project team, ensuring seamless system adoption in the local language and providing hands-on support to ensure effective usage.
- **Consolidations Module Configuration:** Configured the **Consolidations module** to manage a **multi-country, multi-currency** environment, ensuring smooth financial operations across diverse geographies. Oversaw key configurations, including **Distributions**, **Business Areas**, and **Consolidation Areas**, ensuring accurate financial reporting for operations spanning multiple countries.
- **Custom Reporting & Business Operations:** Directed the creation of **custom financial reports** to align with local business needs and **El Salvadorian** regulatory requirements. Tailored **AP, HR, and GL** reports to meet the legal and tax reporting standards set by the **El Salvadorian** government, ensuring compliance while maintaining financial transparency.

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## TECHNOLOGY LEADER

- **Training & Documentation:** Developed and delivered bilingual **training sessions** (in **Spanish** and **English**) to ensure that the project team was fully equipped to utilize the ERP system. Created and translated **functional, technical, and training documentation** to ensure clear understanding for both local staff and executives, aligning all stakeholders on project expectations and system usage.
- **Cross-Cultural Liaison:** Acted as a primary liaison between the **Vancouver headquarters** and **El Salvadorian executive staff**, facilitating communication, managing expectations, and ensuring alignment on **project objectives, timelines, and technical requirements**.
- **Regulatory Compliance:** Created and formatted **AP check, HR, and GL reports** to comply with local **El Salvadorian government regulations**, ensuring adherence to **tax and financial reporting** standards while aligning with local laws and business practices.
- **Data Implementation Support:** Supported the **data implementation** phase, ensuring a smooth migration of financial data, system configurations, and ensuring the integration was seamless, thereby setting the project up for successful ongoing operations.

**Technical Lead** (*Concurrent with the American Achievement Corporation*)  
*Westmoreland Coal Company — Lone Tree, Colorado — Energy / Mining*  
**March 2007 – May 2007**

- **PeopleSoft Technical Development:** Led technical development for **PeopleSoft** on the **Windows platform**, overseeing key modules including **Payroll, HR, Financials, and Accounts Payable**. Played a crucial role in ensuring the system met the specific needs of the mining and energy industries.
- **Enterprise One Payroll Reporting:** Designed and developed **Enterprise One Employee Payroll reports** using **Create!Form**, ensuring compliance with business requirements for payroll reporting. Custom reports were tailored for accuracy and aligned with company policies and regulatory requirements.
- **Sr. Create!Form Technical Developer:** Served as the **Sr. Create!Form developer**, leveraging **Create!Form** to design and implement key technical solutions for payroll processing and financial reporting, enhancing the overall functionality and performance of the PeopleSoft system.
- **Java Interface Project:** Led a **Java interface project**, working closely with technical teams to integrate **PeopleSoft** with other enterprise systems, ensuring smooth data exchange and synchronization between disparate platforms for improved operational efficiency.
- **Check Printing & MICR Alignment:** Developed **check printing** solutions through **Create!Form** with **MICR alignment**, ensuring that printed payroll checks met industry standards and were fully compliant with the requirements of the new business unit.
- **Direct Deposit Vouchers:** Created **Direct Deposit Vouchers** using **Create!Form**, enabling seamless payroll processing for the new business unit while ensuring all deposits and records were accurately maintained and formatted to meet business needs.
- **Legacy to E1 Consolidation Reports:** Functionally specified and developed reports to consolidate legacy system data into **EnterpriseOne (E1)**, ensuring smooth data migration and integration. These reports enabled the company to transition from legacy systems to a more modern ERP solution with improved accuracy and efficiency.



# MIKE N DEL PRADO

TECHNOLOGY LEADER

## ERP Instructor

*American Achievement Corporation — Austin, Texas — Consumer Goods & Distribution*

**Feb 2007 – April 2007**

- **Foundation Systems Instruction:** Delivered comprehensive training on key foundation systems in **EnterpriseOne (E1)**, covering a wide range of topics essential for navigating the software. Topics included:
  - **Technology Overview** and system navigation
  - **Table Design and Record Management**
  - Using **Help Online** and defining **program versions**
  - **Import/Export data**, and **A/R Overview**
  - **A/P Overview, General Ledger (GL) Foundation Overview, and PO Processing Overview**
  - **SO Foundations Overview and EnterpriseOne email process**Ensured that students fully understood the core functions and capabilities of the ERP system to perform everyday tasks.
- **Development Tools Training:** Provided in-depth instruction on key **development tools** used within **EnterpriseOne (E1)**, such as:
  - **Development Cycle Overview, Form Design, and OMW Basics**
  - **Media Objects, Processing Options, and Universal Table Browser**
  - **Report Design, Error Messages, and UDC Overview**
  - **Menu Design, Performance Tips, and Business Views**
  - **CNC for Developers, Data Dictionary Design, and Event Rule Design**
  - Introduced **Table Design, Next Numbers Overview**, and best practices for development and customization.
- **Functional Area Instruction:** Provided detailed instruction on the functionality of core modules, including **AP (Accounts Payable), AR (Accounts Receivable), GL (General Ledger), Payroll, and Distribution Manufacturing**. Ensured that students gained hands-on experience to apply concepts effectively within the distribution and manufacturing context.
- **E1 Security Evaluation:** Conducted an **E1 Security Evaluation**, emphasizing the importance of role-based security within the system and how to set up and manage security permissions effectively.
- **Reports and Event Rules Breakdown:** Delivered step-by-step breakdowns of key **reports and event rules**, guiding students through their creation, management, and troubleshooting.
- **Interactive Training:** Facilitated both **trainer-led** and **independent exercises**, allowing students to reinforce their learning through practical application and real-world scenarios.

## ERP Instructor

*W.L. Gore & Associates — Landenberg, Pennsylvania — Manufacturing*

**Dec 2006 – Feb 2007**

- **Training & Instruction:**  
Delivered comprehensive training on JD Edwards EnterpriseOne (E1) modules, focusing on both foundational concepts and advanced technical skills. Covered topics including:
  - **RDA Overview**
  - **Event Rules Overview**
  - **Level Breaks and Grand Totals**
  - **Conditional Sections**



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## TECHNOLOGY LEADER

- **Advanced Table I/O**
- **Proof/Final Functionality**
- **Report Interconnects**
- **Utilization of Work Files**
- **Smart Fields**
- **Custom Reports**
- **Interactive Applications Overview**
- **Financial Reporting Concepts**
- **CNC Admin Techniques Overview**
- **Security Protocols**
- **Curriculum Design & Coordination:**

Coordinated the creation and execution of the training curriculum and schedule, ensuring a structured and thorough learning process for participants. Tailored materials to meet the specific needs of students, delivering content in an easily digestible format.
- **Training Documentation:**

Developed and created comprehensive training documents and materials to support instructional delivery. Ensured all resources were clear, concise, and aligned with the curriculum, assisting students in both classroom learning and self-guided study.
- **System Preparation & Environment Setup:**

Prepared the system environment for student use, ensuring that all necessary configurations were in place for practical exercises. Ensured a smooth and functional setup for the hands-on portions of the training, allowing students to engage directly with the software.
- **Interactive & Practical Exercises:**

Led step-by-step breakdowns of reports and event rules, providing clear demonstrations and explanations of each process. Facilitated both trainer-led and independent exercises, allowing students to practice the material and gain hands-on experience with the ERP system.
- **Student Engagement & Support:**

Provided ongoing support during exercises, offering guidance and clarification as needed. Focused on ensuring that students fully understood concepts and could apply them to real-world scenarios, increasing their confidence and competence with the system.

### **Sr. Developer/Business Analyst**

*Earl Scheib — Los Angeles, California — Paint & Automotive Services*

**Oct 2006 – Dec 2006**

- **Technical Support & Report Writing:**

Provided technical support for PeopleSoft EnterpriseOne 8.10, focusing on financial report writing and optimizing system performance. Collaborated with key stakeholders, including the CFO, to design and implement reports for financial oversight, particularly related to MCU cost analysis.
- **System Configuration & Optimization:**

Configured system settings for optimal performance, ensuring efficient operation and data management. Focused on configuring DBCS settings on client machines to enable smooth SQL queries and reporting functionalities. Worked closely with the Director of IT to align system configuration with business needs.
- **Project Management & Builds:**

Assigned by the Director of IT to take over a project previously managed by an external consulting

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## TECHNOLOGY LEADER

company. Led project builds and deployments, ensuring smooth integration and delivery of critical system updates.

- **Cross-Departmental Collaboration:**

Coordinated with the CFO to design a system for MCU cost oversight, leveraging PeopleSoft capabilities to ensure the accurate tracking of financial data. Assisted the Director of IT and Controller with future project planning, contributing insights into system improvements and enhancements.

- **Payroll Reconciliation:**

Led payroll reconciliation efforts, ensuring accurate and timely processing of payroll data. Coordinated closely with finance and IT teams to resolve discrepancies and ensure compliance with company policies.

- **Telecommuting & Remote Development:**

Occasionally worked remotely, demonstrating flexibility in supporting the business's needs while maintaining communication with the team and managing development tasks.

### **Project Manager/Technical Lead** (*Concurrent with the Ventura Entertainment Distribution*)

*Ready Pac — Irwindale, California — Food, Agriculture, Distribution*

**Nov 2005 – Jan 2006**

- **Post-Implementation Support & Team Leadership:**

Led a team of 12 consultants during the post-implementation phase of the OneWorld/E1 8.11 system, providing critical support for business unit integration projects. Managed the integration of various systems and business functions, ensuring the smooth transition to the new ERP system.

- **Development & System Optimization:**

Assisted with the development and analysis of both World and OneWorld applications, creating custom solutions to meet specific business requirements. Worked closely with the CNC team on system performance and user security tasks, ensuring optimal system functionality and data protection. Enhanced JDE OneWorld performance, reducing processing time by 70%.

- **ACH & Automation Projects:**

Managed the **Automated Clearing House (ACH)** project, facilitating seamless **Electronic Payment Transfers**. Automated the warehouse "Line Split Routing" process to streamline operations, improving overall efficiency and accuracy in warehouse management.

- **Program & Reporting Development:**

Developed a custom **OneWorld Program** to integrate with **Dream Writer** and **FASTR World Programs**. Created custom **OneWorld to World Call 'C' Business Functions** and wrote **RPG programs** to ensure compatibility with these programs, facilitating seamless business operations.

- **Project Management & Documentation:**

Managed multiple projects, including the integration of financial systems from legacy systems to OneWorld. Provided functional and technical documentation for the 8.11 implementation, ensuring smooth preparation for the following year. Managed project timelines, budget planning, and resource allocation, ensuring that all objectives were met within scope and on schedule.

- **Remote Development & Support:**

Provided occasional remote development support, leveraging telecommuting to address technical challenges and ensure continuous project progress.

- **Chart of Accounts Restructuring:**

Led the restructuring of Ready Pac's Chart of Accounts to accommodate new business units, ensuring financial reporting and system configuration were aligned with evolving business needs.

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## TECHNOLOGY LEADER

- **Consulting & Troubleshooting:**

Assisted both business and technical consultants with complex system issues, leveraging expertise to resolve challenges and ensure the success of the project. Acted as the financial consultant for the **G/L, A/P, A/R, and F/A** modules, providing guidance and troubleshooting support.

### **Technical Lead** (*Concurrent with the Ventura Entertainment Distribution*)

*Memorex — Santa Clara, California — Consumer Electronics Manufacturing*

**July 2005 – Nov 2005**

- **ERP Upgrade Assistance & Application Development:**

Provided technical support for the **Oracle ERP upgrade**, contributing to the smooth transition and enhanced functionality of the system. Assisted with **application and UBE (Universal Batch Engine) development**, optimizing business processes and automating tasks to ensure efficient operations.

- **Remote Development & Technical Support:**

Offered **occasional remote development support** through telecommuting, ensuring that critical tasks and project deadlines were met despite distance challenges. This allowed for flexibility and ensured continued progress on key project deliverables.

- **Interface & Database Management:**

Led the **Optio interface integration** with **JDE (JD Edwards)**, facilitating the seamless communication between systems. Also managed **Oracle Database administration**, ensuring that the databases were performing optimally and secure.

- **PL/SQL & Java Development:**

Developed custom **PL/SQL** scripts and applications to meet specific business requirements. Applied **Java development skills** to enhance system functionality and integrate various applications, streamlining workflows across the enterprise.

### **Project Manager/Technical Lead**

*Ventura Entertainment Distribution — Thousand Oaks, California — Entertainment / Distribution*

**Jan 2005 – Oct 2006**

- **Post-Implementation Development & Enhancement:**

Led **Post OneWorld XE implementation**, overseeing ongoing **development and system enhancements** to ensure optimal functionality. Specialized in **Finance and Distribution modules**, including **GL (General Ledger), AP (Accounts Payable), AR (Accounts Receivable), Fixed Assets, Distribution, and Job Costing**.

- **Agile Practices Implementation:**

Introduced **agile methodologies**, utilizing tools such as **burn down charts** and **retrospectives** to track project progress, identify trends, and promote continuous improvement within the team.

- **User Group Interaction & Business Requirements:**

Collaborated directly with **user groups** to gather detailed **business requirements**, ensuring that the **JDE** solution met both functional and technical needs. Worked closely with **end-users** to ensure system improvements aligned with day-to-day operations.

- **Leadership in Security & Compliance:**

Assisted the **IT Administrator** with **CNC tasks**, including configuring **security rules** to protect system

# MIKE N DEL PRADO

## TECHNOLOGY LEADER

data. Worked with **PCI** and **SOX auditing teams** to ensure compliance with relevant financial regulations.

- **Performance Enhancement:**

Configured and optimized **JDE OneWorld** for enhanced **performance**, reducing processing time by **75%** and improving overall system speed and efficiency. Ensured that **production environment security** was appropriately configured and maintained.

- **Documentation & Specifications:**

Created **functional** and **technical specification documentation**, setting clear guidelines for system use and customization. Developed **standards of business practice** to ensure consistency in **JDE** and **IT** practices across the organization.

- **Project Management & Deployments:**

Managed **project promotions, builds, deployments, and data refreshes** between environments, ensuring all projects were completed **on time, within budget**, and to the highest quality standards.

- **Training & Knowledge Transfer:**

Led **user training** in **OneWorld/EnterpriseOne** development and functionality. Created comprehensive **training materials** and facilitated hands-on **Create!form** development and training for employees.

- **Reporting & Custom Development:**

Developed and ran **AS400 SQL reports**, created **CL, RPG, and DSPF programs** on the **AS400**, and customized **Create!form** reports to meet business needs. Contributed to the development of **functional specifications** for all **financial reports**.

- **Job Costing & Financial Reporting:**

Managed the **implementation of the Job Costing module**, including system setup for **financial reporting** and **job costing**. Delivered training for the new module and facilitated its smooth integration into the business processes.

- **RFID Integration & Warehouse Management:**

Supported the implementation of **OneWorld XE Inventory** and **Warehouse Management** systems, incorporating **RFID**(Radio Frequency Identification) technology to streamline inventory management and improve operational efficiency.

- **Legacy System Transition:**

Led the **implementation of JDE financials** from legacy systems, ensuring smooth data migration and enhanced reporting capabilities. Created **system workflows** for **AP, AR, and GL** processes to standardize financial operations.

### Software Programmer

*Amcor Sunclipse — Lombard, Illinois — Manufacturing / Services*

**Nov 2004 – Jan 2005**

- Contributed as a key member of the team responsible for the seamless conversion to JD Edwards EnterpriseOne 8.10, ensuring efficient migration and system optimization.
- Led the creation and enhancement of advanced reporting solutions in JD Edwards EnterpriseOne 8.10, delivering customized reports to meet business-specific needs.
- Provided ongoing modifications and customization support for the JD Edwards system, ensuring its alignment with evolving business processes and requirements.
- Developed and delivered complex warehousing and inventory management reports, enhancing operational insights and decision-making capabilities.

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- Collaborated directly with users and functional personnel to gather requirements, troubleshoot issues, and ensure the system met business objectives and end-user expectations.

### **Senior Programmer/Business Analyst**

*Fleetwood — Riverside, California — Home Builder / Mobile Home Builder*

**July 2004 – Nov 2004**

- Led the development of JD Edwards OneWorld reports and applications across Manufacturing, Distribution, and Financial modules, collaborating closely with business analysts to define requirements and ensure effective solutions.
- Designed and developed custom Work Order to BOM Inventory Comparison forms, tables, business functions, and reports, optimizing workflows and data accuracy for the organization.
- Utilized ERW, OMW toolset, and RDA to enhance and maintain existing UBEs (Universal Batch Engines) and interactive applications, improving system performance and user experience.
- Supported the functional and technical setup of Sales, Distribution, Inventory, and Manufacturing modules, ensuring seamless integration and operational efficiency.
- Spearheaded the creation of batch and interactive applications to replace legacy systems, modernizing processes and reducing inefficiencies.
- Played a key role in the integration of DC LINK Radio Frequency Identification (RFID) technology into the JD Edwards OneWorld system, enhancing tracking and inventory management capabilities.
- Delivered functional and technical setup for complex Financial, Distribution, and Manufacturing programs, meeting tight deadlines across multiple client plants.
- Developed comprehensive functional and technical documentation, providing clear instructions for system implementation and future troubleshooting.
- Created detailed training documentation for ODA (Open Data Access) to empower end-users and ensure smooth system adoption.
- Conducted light Oracle 9i PL/SQL programming, contributing to the optimization of database operations and supporting business logic.
- Assisted in the development of WebMethods applications, enabling improved system integration and data exchange between disparate platforms.

### **Lead Software Developer**

*Sony Pictures Entertainment Corp — Culver City, California — Film & Television, Digital Content, Studio Facilities, and Entertainment Product Development*

**April 2000 – Jul 2004**

- Authored and edited technical materials and manuals for both technical and non-technical users, ensuring clear and accessible documentation for various audiences across the organization.
- Coordinated and scheduled the use of RES legacy resources within Sony Pictures, optimizing resource allocation and project timelines for various development initiatives.
- Successfully migrated World Financial, Manufacturing, and Distribution Legacy Applications (version 5.3) into the coexisting World/OneWorld 7.33 release, ensuring smooth integration and operational continuity during the transition.



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## TECHNOLOGY LEADER

- Debugged and optimized COA (Chart of Accounts) and Multi-currency configurations, ensuring compliance with accounting standards and improving financial transaction handling.
- Designed and developed the "Sales Incentive Application," now in active use by CTHE, streamlining the process for managing and tracking sales incentives across the organization.
- Developed several Financial and Manufacturing ERW (Enterprise Report Writer) applications, enhancing reporting capabilities and operational efficiency.
- Played an integral role in the OneWorld Implementation Team, designing and modifying OneWorld XE in-line data entry and validation applications, as well as developing ERW reports and replacing FASTR financial reports.
- Assisted in the successful implementation of international payment processing, expanding the company's global financial capabilities and ensuring cross-border payment compliance.
- Developed the Incentive Sales Data Collection and Payment Calculation application in RPG400, including several online and report programs to automate and streamline incentive processing.
- Wrote numerous conversion programs in RPG400 to facilitate the transition from JD Edwards World 5.4 to the OneWorld compliant database, ensuring data integrity and compatibility across systems.
- Converted several legacy RPG400 programs to be fully compliant with the new JD Edwards database structure, ensuring continued functionality and reducing technical debt.
- Collaborated directly with end-users to gather requirements and create functional specifications, ensuring that development aligned with user needs and business goals.

### **Business Analyst/Developer/Project Lead**

*RES Corp — Various Locations — Consulting*

**Aug 1996 – April 2000**

- Managed AS400 resources for multiple RES projects, overseeing resource allocation and project delivery for various clients, including Sony Pictures, Tylie Jones, Holy Cross Medical Group, and others.
- **Client:** Western Pacific Housing (now D.R. Horton). Led the effort to integrate OneWorld Toolset with non-OneWorld files, enabling seamless report development within the OneWorld environment. This initiative reduced the need for separate training efforts on World reporting tools and helped train users on the more cost-effective and feature-rich OneWorld Report Writer.
- Streamlined reporting processes by transitioning from World reporting tools to OneWorld, cutting down on RPG programming costs and introducing additional functionality that was unavailable in World.
- Developed a OneWorld program to facilitate the integration of Dream Writer and FASTR World Programs, ensuring smooth interoperability between systems.
- Created a OneWorld to World Call 'C' Business Function Program to support legacy systems, ensuring backward compatibility and smooth functionality across platforms.
- Developed RPG programs to comply with the new system requirements, ensuring robust data processing and compatibility with the updated reporting framework.
- Produced comprehensive functional and technical documentation to support in-house training initiatives, enhancing team productivity and knowledge transfer for future system maintenance and upgrades.

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TECHNOLOGY LEADER

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## CIVILIAN ASSIGNMENT

*Civilian Contracted Military officer academy Instructor*  
**1995 – 1995**

## UNITED STATES NAVY

**1990 – 1995**

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## COMMUNITY INVOLVEMENT

**CHARLIE-MIKE FOUNDATION** - <https://charliemikefoundation.org>

### **Founder & President**

Connecting veterans with skilled local resources committed to creating a personalized path for their successful transition as they embark on their next mission. We are dedicated to addressing both veterans' and the broader community's needs by fostering partnerships, providing resources, and creating opportunities for growth and development across various areas.

**RARE Scholarship** - <https://www.rareaward.org>

### **Founder & President**

The R.A.R.E Award was established by Executive Option, in partnership with the Charlie-Mike Foundation, to recognize exceptional and resilient high school seniors who demonstrate outstanding commitment to excellence both inside and outside the classroom. Through this collaboration, the Charlie-Mike Foundation supports the Las Vegas community by hosting the RARE Award, allowing eligible students within the Clark County School District (CCSD) to apply for a \$10,000 scholarship.

## PERSONAL ACCOMPLISHMENTS & INTERESTS

- **Spartan Race** – Competed in multiple events from 2021 to the present
- **Tough Mudder** – Participated in several events from 2021 to the present
- **Boxing** – Former Instructor certified by the California Athletic Commission
- **Running** – Maintain and average of 20 miles per week
- **Mentoring** – Utilizing my experience and background to guide and develop future leaders
- **Culinary Arts** – Passionate about cooking and exploring diverse cuisines, continuously refining my culinary skills through hands-on experience and recipe experimentation.