

## T&Cs for Riding is the New Driving Campaign

### 1. **General**

1.1 Bolt Operations OÜ, address Vana-Lõuna tn 15, 10134, Tallinn, Estonia, registry code 14532901 (hereinafter “Bolt”) is the provider of the ride credit prize for the campaign titled “**Riding is the new Driving**” (the “Campaign”).

1.2 The Campaign is organised and administered by independent third-party media partners (“Media Partners”) Winners will be selected by each Media Partner.

1.3 Bolt is not responsible for organising or conducting the Campaign. Bolt’s sole role is to provide the prize (the “Prize”) to each confirmed Winner as communicated by the respective Media Partner.

### 2. **Eligibility**

2.1 Participation in the Campaign is subject to the rules and eligibility criteria established by the relevant Media Partner. Bolt is not responsible for verifying eligibility or administering the entry or winner selection process.

2.2 Each participant must be at least 18 years old or have full legal capacity in their country of residence, unless otherwise determined by the Media Partner.

2.3 Employees of Bolt and their immediate family members are not eligible to receive the Prize.

### 3. **Prize**

3.1 Each Winner will receive ride credit in the value of **€100**, issued as follows:

- The Prize will be delivered as a **(1) promotional code**, worth €20 and can be used up to 5 times.

3.2 The Prize is not transferable, not exchangeable, and cannot be paid out in cash or any other form of reimbursement.

3.3 The Prize may only be used on Bolt’s ride-hailing or scooter rental services in the country where it is issued. It is not valid for Bolt Food or other services.

3.4 There are no hidden charges associated with claiming or using the Prize.

### 4. **Prize Usage Rules**

4.1 Promo Codes:

- a) Promo Codes are valid for 90 days from the date of issue.
- b) Promo Codes are for the personal use of the Winner only and must not be transferred or resold.
- c) If the cost of the ride is less than €20, the unused portion is forfeited.
- d) If the cost of the ride exceeds €20, the balance must be paid by the Winner using a payment method linked to their Bolt account.

4.2 Bolt reserves the right to cancel or deactivate any part of the Prize in cases of misuse, fraud, resale, or breach of [Bolt’s Terms of Service](#).

### 5. **Winner Confirmation & Delivery**

5.1 Each Winner will be selected and confirmed by the relevant Media Partner.

5.2 Bolt will deliver the Prize only after receiving official confirmation from the Media Partner, along with the necessary information to issue the Prize.

5.3 If the Winner does not respond to the Media Partner or Bolt within the time period specified by the Media Partner, the Prize may be forfeited.

5.4 Bolt is not liable for any delay, error, or failure in prize delivery due to incorrect or incomplete information shared by the Media Partner or the Winner.

## **6. Fair Use & Prohibited Activities**

6.1 The Prize is subject to Bolt's general **Terms of Service** and fair use policies. The Winner may not:

- a) Use the Prize for commercial, fraudulent, or illegal purposes;
- b) Share, sell, or transfer the Prize to others;
- c) Circumvent or manipulate the campaign process or Bolt's platform in any way.

6.2 Bolt reserves the right to cancel the Prize and/or suspend the user's account in the event of any breach.

## **7. Privacy**

7.1 Bolt will only process personal data necessary to deliver the Prize, including name, email address, and Bolt account ID. This processing is based on GDPR Article 6(1)(b) — performance of a contract.

7.2 Bolt may share personal data with Bolt group entities and third-party service providers (e.g. for IT, email delivery). If personal data is transferred outside the EU/EEA, such transfers will follow standard contractual safeguards or adequacy decisions, where applicable.

7.3 Participants have the right to:

- a) Access, correct or delete their personal data;
- b) Restrict or object to data processing;
- c) Withdraw consent (where applicable);
- d) Lodge a complaint with a supervisory authority.

7.4 For data-related questions or to exercise these rights, contact: **privacy@bolt.eu** or visit: <https://bolt.eu/en/privacy/data-subject/>

7.5 Personal data related to prize delivery will be retained for no longer than five (5) months after Prize delivery, after which it will be deleted or anonymised.

## **8. Changes and Force Majeure**

8.1 Bolt reserves the right to change these Terms at any time without prior notice if reasonably required by business, legal, or technical needs.

8.2 If the Campaign is affected by force majeure or any event beyond Bolt's reasonable control, Bolt may suspend or withdraw Prize delivery without liability.