

Privacy Policy for SRC School Driver App

Last updated: 19 June 2026

This Privacy Policy explains how Seaforth Radio Cars Ltd collects, uses, stores and protects personal information when drivers use the SRC School Driver App.

The SRC School Driver App is intended for authorised school transport drivers working with School Run Contracts. It is not a passenger app. The app is used to help drivers view, manage and complete school transport work, including school runs, route details, job updates, notifications and journey-related information.

By using the SRC School Driver App, you agree to the collection and use of information in accordance with this Privacy Policy.

Interpretation and Definitions

For the purposes of this Privacy Policy:

Application means the SRC School Driver App.

Company, We, Us or Our means Seaforth Radio Cars Ltd, 105 Bridge Road, L21 2PB.

Service means the Application and any related driver services provided through the Application.

Driver, You or Your means the individual using the Application.

Personal Data means any information that relates to an identified or identifiable person.

Service Provider means a third party who provides services on Our behalf, including app platform providers, dispatch system providers, hosting providers, technical support providers or other systems used to operate the Service.

Usage Data means information collected automatically when using the Application.

Information We Collect

When You use the SRC School Driver App, We may collect personal information that is needed to provide and manage school transport services.

This may include:

- Your name
- Your phone number
- Your email address
- Your driver or account login details
- Your licensing or driver identification details

- Vehicle information where required for transport operations
- Route, journey, booking and job information
- Job acceptance, completion and status updates
- Messages or updates sent through the Application
- Location information
- Device and usage information

Location Information

The SRC School Driver App may collect location information from Your device where this is required to provide driver app features.

Location information may be used to:

- Help allocate or manage school transport work
- Show Your position in relation to routes, passengers, pickup points or destinations
- Support routing and navigation
- Monitor the progress of active jobs
- Improve safety, reliability and service management
- Help investigate service issues, delays, missed pickups or route concerns

Location information may be collected while the Application is in use. Where the Application or device settings allow, location may also be used during active work periods or active jobs to support transport operations.

You can enable or disable location permissions at any time through Your device settings. However, disabling location access may affect the functionality of the Application and may prevent some driver features from working properly.

Usage Data

Usage Data may be collected automatically when You use the Application.

This may include:

- Device type
- Device operating system
- Unique device identifiers
- IP address
- App activity and diagnostic data
- Time and date of access
- App performance data
- Error logs or technical information

This information helps Us maintain the Application, improve reliability, resolve technical issues and support the safe operation of school transport services.

How We Use Your Personal Data

We may use Your Personal Data for the following purposes:

- To provide and maintain the SRC School Driver App
- To manage Your driver account
- To allocate, manage and update school transport work
- To allow You to view, accept or complete jobs
- To provide route, pickup, drop-off and journey information
- To send notifications about jobs, routes, changes or service updates
- To contact You by phone, email, SMS, app notification or other suitable communication method
- To support safeguarding, safety and service reliability
- To monitor punctuality, job progress and route completion
- To investigate service issues, complaints, incidents or delays
- To maintain accurate operational and contractual records
- To improve the Application and Our transport services
- To comply with legal, regulatory, safeguarding, insurance or contractual requirements

Driver Responsibilities

Drivers using the SRC School Driver App are expected to use the Application responsibly and only for authorised work purposes.

You should not share Your login details with anyone else. You should also ensure that any information visible in the Application, including passenger, route or journey information, is kept confidential and is not shared with unauthorised persons.

Because the Application may contain information relating to children, young people or vulnerable passengers, all users must treat information with care and follow any relevant safeguarding, confidentiality and data protection requirements.

Sharing Your Personal Data

We do not sell Your Personal Data.

We may allow authorised Service Providers to process information on Our behalf where this is necessary to operate the Application and provide transport services. This may include app platform providers, dispatch software providers, hosting providers, technical support providers or communication services.

We may also share information where necessary with:

- Local authorities
- Schools, colleges or social care establishments
- Safeguarding teams
- Transport commissioners
- Insurance providers
- Legal or regulatory authorities
- Emergency services where required
- Other parties where We are legally required or permitted to do so

Information is only shared where necessary for the operation, safety, management or legal compliance of the Service.

Retention of Your Personal Data

We will retain Your Personal Data only for as long as necessary for the purposes set out in this Privacy Policy.

We may retain driver, job, route, journey and communication records where necessary to:

- Provide and manage the Service
- Meet contractual requirements
- Comply with legal or regulatory obligations
- Resolve disputes
- Investigate complaints, incidents or safeguarding concerns
- Maintain insurance, audit or business records

Usage Data is generally retained for a shorter period unless it is needed for security, service improvement, technical investigation or legal purposes.

Transfer of Your Personal Data

Your information may be processed at Our operating offices and in any other places where Our Service Providers operate.

Where information is processed outside the United Kingdom, We will take reasonable steps to ensure that Your Personal Data is treated securely and in accordance with applicable data protection laws.

Security of Your Personal Data

The security of Your Personal Data is important to Us.

We use reasonable technical and organisational measures to protect Your information. However, no method of transmission over the internet or electronic storage is completely secure. While We work to protect Your Personal Data, We cannot guarantee absolute security.

Deleting or Accessing Your Personal Data

You may contact Us to request access to, correction of or deletion of Personal Data that We hold about You.

Please note that We may need to retain certain information where We have a legal, contractual, safeguarding, insurance or operational reason to do so.

To make a request, please contact Us using the details at the end of this Privacy Policy.

Disclosure of Your Personal Data

Business Transactions

If the Company is involved in a merger, acquisition, restructuring or sale of assets, Your Personal Data may be transferred as part of that process. We will take reasonable steps to ensure that Your data remains protected.

Law Enforcement

We may disclose Your Personal Data where required to do so by law or in response to valid requests by public authorities, such as a court, regulator, local authority, safeguarding body or law enforcement agency.

Other Legal Requirements

We may disclose Your Personal Data where We believe in good faith that this is necessary to:

- Comply with a legal obligation
- Protect and defend the rights or property of the Company
- Prevent or investigate possible wrongdoing
- Protect the safety of drivers, passengers, staff or the public
- Respond to safeguarding concerns
- Protect against legal liability

Children's Privacy

The SRC School Driver App is intended for authorised drivers only. It is not intended for use by children.

The Application may contain route or service information relating to children, young people or vulnerable passengers. Such information must only be used by authorised users for the purpose of providing school or social care transport services.

Links to Other Websites or Services

The Application may contain links or integrations with third-party services, such as navigation apps or communication services.

We are not responsible for the content, privacy policies or practices of third-party websites, apps or services. You should review the privacy policy of any third-party service You use.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time.

When We make changes, We will update the "Last updated" date at the top of this Privacy Policy. You are advised to review this Privacy Policy periodically for any changes.

Changes to this Privacy Policy are effective when they are posted.

Contact Us

If You have any questions about this Privacy Policy, You can contact Us:

Seaforth Radio Cars Ltd

105 Bridge Road

L21 2PB

Email: drivers@schoolruncontracts.co.uk

Phone: 0151 928 7000