

AJPM Mission, LLC Shipping Policy

This document sets out the shipping policy that applies to customers that make a purchase at ajpmmission.com. If you have any questions, please contact Valerie at vtucker@ajpmmission.com.

Shipping Options & Delivery Costs

We offer the following shipping options - you will be asked to select a shipping method at checkout.

Domestic:

USPS Ground Advantage – Delivery in 2-5 business days for large envelopes and packages up to 70 pounds (includes tracking service)

USPS Priority Mail – Delivery in 1, 2, or 3 business days

International:

USPS Priority Mail International – Delivery in 6-10 business days

USPS Priority Mail Express International – Delivery in 3-5 business days

Order Processing Time

Ordinarily, orders will be filled within 2 business days of being placed. Products that were backordered will take longer to fill. If your order has not been shipped within 2 business days and it was not backordered, please email Valerie at vtucker@ajpmmission.com.

Delivery Address & P.O. Boxes

If you need to change the delivery address after placing an order, please notify Valerie at vtucker@ajpmmission.com as soon as possible. If your order has not yet been fulfilled, a change can be made; however, no changes will be made if your order has already shipped.

International Orders

Your package may be subject to import duties and taxes. You, as the customer, are responsible for paying those fees. We recommend that you check with your local customs office before placing an order on our website as these fees can sometimes be significant and we are unable to calculate these for you. Please email Valerie at vtucker@ajpmmission.com prior to placing an international order. AJPM Mission, LLC reserves the right to cancel and refund an order in the event that shipping will not be possible in your country/area.

Tracking Your Order

Once your order has been dispatched, we will send you a confirmation email with tracking information. You will be able to track your package directly on the carrier's website.

Returns, Refunds, and Exchanges

We want you to be completely happy with your purchase - please read our return & refund policy for detailed information about our processes.