

Angela Luwanhe SAMUEL

Institute for Public Management & Governance
Department of Management
WU Vienna University of Economics and Business
Welthandelsplatz 1, 1020 Vienna, Austria

Phone: +65 8385-0982
Email: angela.samuel@wu.ac.at
Web: www.angela-samuel.com
ORCID  [Google Scholar](#)

Education

WU Vienna University of Economics and Business , Austria Ph.D. in Economics & Social Sciences (Major: Public Management) Dissertation: <i>Navigating the Complexities of Collaborative Governance</i>	2026 (expected)
American University , Washington, D.C., USA Visiting Scholar (invited by Prof. Kenneth J. Meier) Supported by the International Communication Award – Austrian Research Association	2026 (Spring)
Geneva Graduate Institute , Switzerland Master in International Affairs (M.I.A.)	2019
University of Vienna , Austria B.A. in Political Science Exchange Semester, University of Melbourne, Australia (2015–2016)	2017

Research and Teaching Interests

Primary Interests: Public Management, Collaborative Governance, Citizen Evaluations
Secondary Interests: Cross-sector Collaborations, Accountability, Urban Governance

Publications

- [1] Samuel, A. L., Feeney, M. K., & Willems, J. (2026). [Who Is Accountable? How Citizens Attribute Success and Failure in Cross-Sector Collaborations](#). *Public Administration*, 1–14.
- [2] Samuel, A. L., Dinhof, K., & Willems, J. (2026). [Reframing Urban Livability through Stakeholder Salience: A Citizen-Centered Model](#). *Urban Studies*, 00420980261464858.

Working Papers

- [1] “Too Much of a Good Thing? The Paradox of Institutional Contexts in Public-Private Partnerships”.
 - Preparing for submission at *Public Management Review*
- [2] “When Schools Change Hands: How Shifts in Sector Identity Affect Citizen Engagement”.
 - Data collection & analysis; preparing first draft

Work in Progress

- [1] “To Choose or Not to Choose: How Organizations Decide to Collaborate”, with K. Meier
 - Developing conjoint experiment, about to field soon
- [2] “Mapping Sector Bias in Public Administration: A Systematic Review of Conceptualizations Directions, and Antecedents”
 - Designing and conducting a PRISMA-based systematic literature review on sector bias in public governance
- [3] “From Comment to Commitment: Variation in Municipal Follow-Through on Citizen Proposal”
 - Developing a study of proposal uptake using platform-generated data from open-source participation systems

Other Publications (not peer-reviewed)

[1] Knassmüller, M., Samuel, A. L., Willems, J. (2023). “Strengthening the Resilience of the Public Administrations After COVID-19 with the Common Assessment Framework. Case Study of the Vienna Department of Women’s Affairs (MA 57)”. *OECD Policy Report*.

Research Presentations & Conferences

- “Reframing Urban Livability through Stakeholder Salience: A Citizen-Centered Model”, Workshop on Behavioral Insights and Collaborative Governance for Sustainability, Singapore Management University, Singapore, August 2026.
- “When Schools Change Hands: How Shifts in Sector Identity Affect Citizen Engagement”, Public Management and Research Conference, Washington, D.C., USA, June 2026.
- “Too Much of a Good Thing? The Paradox of Institutional Contexts in Public-Private Partnerships”, Brown Bag Seminar, DPAP, American University, Washington, D.C., USA, April 2026.
- “Too Much of a Good Thing? The Paradox of Institutional Contexts in Public-Private Partnerships”, American Society for Public Administration Conference, Los Angeles, USA, March 2026.
- “Unpacking Failure: A Mixed-Method Analysis of Institutional, Governance, and Political Barriers in Public-Private Partnerships”, International Conference on Public Policy, Chiang Mai, Thailand, July 2025.
- “Unpacking Failure: A Mixed-Method Analysis of Institutional, Governance, and Political Barriers in Public-Private Partnerships”, Public Management and Research Conference, Seoul, South Korea, June 2025.
- “Citizen Voices in the City: A Stakeholder Salience Approach to Urban Governance”, Lien International Conference on Good Governance, Singapore, August 2023.
- “Blame and Praise: Are Sectors Perceived Differently When It Comes to Failure and Success”, Public Management and Research Conference, Utrecht, the Netherlands, June 2023.
- “Who Contributes to Successful Urban Governance? Empirical Evidence from the Most Livable City in the World” (presented by co-author), Academy of Management Conference, Seattle, USA, August 2022.
- “Who Contributes to Successful Urban Governance? Empirical Evidence from the Most Livable City in the World”, Public Management and Research Conference, Phoenix, USA, May 2022.
- “Wien – Die lebenswerteste Stadt der Welt: Wer ist dafür verantwortlich und wer darf mitgestalten?”, WU Anniversary Fund of the City of Vienna Network Meeting, Vienna, Austria, October 2021.
- “The Influence of Motivated Reasoning and Issue Framing Effects on Public Perception of Terrorists – An Experimental Approach”, Interdisciplinary Perspectives on Public Administration, Governance, and Policy, Vienna, Austria, October 2021.

Teaching Experience

Singapore Management University

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| Fall 2026 | SSCOC 2227 Sustainability & Society (Guest Lecture, Undergraduate) |
| Fall 2023 | COR-PPPM 1311 Collaborative Governance (Guest Lecture, Undergraduate) |

WU Vienna

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| Spring 2022 | Public Management and Specific Policy Fields (Undergraduate) |
| Spring 2022 | Governance Structure of International Organizations (Undergraduate) |
| Fall 2021 | Public Management and Specific Policy Fields (Undergraduate) |

Fellowship and Awards

Research Mobility Grant, Austrian Research Association	2026
Mobility Fellowship, Doctoral Office of WU Vienna	2023
Career Fellowship, Women in Research Program, WU Vienna	2022
Merit Fellowship, WU Vienna	2021, 2022
WU Jubilee Fund – Research Grant , City of Vienna, €16,900	2021

Academic Service

Ad Hoc Reviewer – Journal of Policy Analysis and Management, Journal of Public Administration Research and Theory, International Review of Administrative Sciences

Academic Work Experience

Research Affiliate (Department of Management), WU Vienna	2021 – present
Ph.D. Research & Teaching Associate (Department of Management), WU Vienna	2021 – 2022
Research Assistant, Association for Inclusive Peace Geneva	2018

Non-Academic Work Experience

Risk and Client Management Specialist, Marsh and McLennan, Vienna	2020–2021
• Conducted political and regulatory risk assessments	
Political Advisor, Permanent Mission of the Slovak Republic to the United Nations, New York & Geneva	2019
• Covered UN Security Council sessions on international peace and security issues	
• Prepared reports to support Slovakia's position at the UN and covered the 5th Committee	

Memberships

Public Management and Research Association, International Research Society for Public Management, International Public Policy Association, Academy of Management, American Society for Public Administration, Association for Public Policy Analysis and Management

Other skills

Programming & Tools: R, Stata, $\LaTeX$, NVivo, ATLAS.ti

Languages: Mandarin (native), German (native), Slovak (fluent), English (fluent), French (C1), Russian (elementary)

References

Jurgen Willems (Dissertation Chair)
Professor for Public Management and Governance
WU Vienna University of Economics and Business
jurgen.willems@wu.ac.at

Mary K. Feeney
Frank and June Sackton Chair and Professor
Arizona State University
mkfeeney@asu.edu

Seulki Lee
Associate Professor
Sungkyunkwan University
seulkilee@skku.edu

Kenneth J. Meier
Professor and Distinguished Scholar in Residence
American University
kmeier@american.edu