

# ALEXEY MOROZOV

ATELIER

## Key Terms and conditions

By paying your confirmation deposit which incorporates your first consultation and 2<sup>nd</sup> fitting fee, you are agreeing to the below terms and conditions:

1.1 An initial payment of £40 covers your first and second fitting. If you require further fittings, there will be an extra £15 each. Should you cancel or fail to attend your first fitting the £40 fee is nonrefundable.

1.2 The measurements and garment pinning taken during your first fitting will be the final measurements your garment will be altered to. Any changes to these measurements due to personal circumstances will result in a further charge (price dependant on the further alterations required).

1.3 Alterations will not begin until a 50% deposit has been paid, there are no refunds and all sales are final.

1.4 If hemming the garment, the shoes that will be worn on the event day must also be worn during the fitting. If this is not possible there is no guarantee of an accurate hem length. An additional fee will be charged if the garment needs to be re-hemmed.

1.5 Appointment times must be adhered to, if for any reason you are going to be late you must contact me at the earliest opportunity as this may result in your appointment being rescheduled.

1.6 We reserve the right to re-arrange an appointment, but we will aim to notify you within 5 working days and offer an alternative appointment. In the event of staff sickness or force major, we will aim to notify you within 24 hours' notice of the appointment. If less than 24 hours' notice has been given we will offer you the opportunity to attend the appointment hosted by another member of staff, or you may choose to rearrange the appointment with Alexey Morozov on another date and time.