



DTAM

CONSULTING, LLC

AI AUTOMATION | STRATEGIC ALIGNMENT | BUSINESS GROWTH

DIAMOND TECHNOLOGY & MANAGEMENT CONSULTING, LLC

CAPABILITY STATEMENT

Implementation readiness, go-live execution, AI automation, strategic alignment, and business growth.

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CAPABILITY STATEMENT

Diamond Technology & Management Consulting, LLC helps commercial, healthcare, nonprofit, and government organizations execute complex transformation initiatives with **control, clarity, operational readiness, and confidence**.

COMPANY SNAPSHOT

Legal Name	Diamond Technology & Management (DTAM) Consulting, LLC
CAGE / DUNS	8LWC1 / 066062771
Certifications	WOSB; EDWOSB
Primary NAICS	541611 — Management Consulting

ABOUT DTAM CONSULTING

DTAM Consulting provides management and strategic consulting, information technology, administrative, business development, and implementation readiness services. The firm mobilizes experienced professionals and practical technologies to help organizations meet performance, business, stakeholder adoption, and operational goals.

DTAM's updated service model integrates **AI solutions, automation, business growth strategy, healthcare IT, change readiness, governance, and go-live execution support**.

FOUNDER / CEO

Dr. Tawuana Ford founded DTAM Consulting and has led strategic planning, business development, resource management, quality assurance programs, technology initiatives, and consulting projects. Her background includes more than 12 years of healthcare experience in the clinical space as a Respiratory Therapist and over 14 years in the Information Technology and Business space.

Dr. Ford has provided information technology, operational readiness, and corporate strategic planning services to multiple organizations. She is a certified **Project Manager Professional (PMP)** and a **Prosci Certified Change Management Practitioner**, has managed consulting contracts valued in excess of **\$200 million**, and administered contracts from formation through completion.

STRATEGIC DIFFERENTIATOR

DTAM bridges the gap between governance, organizational readiness, and real-time operational execution through its **System Implementation Readiness Suite™** and **FORD Method™ Enterprise Execution Framework**.

CORE CAPABILITIES

- Program and project management
- PMO governance and executive reporting
- Change management and stakeholder adoption
- Strategic planning and process improvement
- Healthcare IT and eHR implementation support
- Operational readiness and go-live support
- Go/No-Go scoring and executive dashboards
- RAID governance, mitigation, and escalation
- Cutover planning and command center setup
- At-the-elbow support readiness modeling
- Hypercare reporting and optimization roadmaps
- Website design and technology support
- E-learning, computer training, and curriculum development
- Technical writing, editing, publishing, and branding
- Business growth strategy, automation, and AI solution positioning

IMPLEMENTATION READINESS SUITE™

Governance	Executive sponsorship, decision rights, scope, readiness accountability, and reporting cadence.
Readiness	Stakeholder adoption, training, communication, workflow, cutover, and operational validation.
Control	Executive dashboards, Go/No-Go scoring, RAID management, escalation, and issue triage.
Go-Live	Command center planning, at-the-elbow support coverage, launch coordination, and hypercare stabilization.

FORD METHOD™ ENTERPRISE EXECUTION FRAMEWORK

The FORD Method™ connects executive intent with implementation planning, field readiness, command center operations, and stabilization.

F

Frame the Strategy

Governance, scope, success measures, and executive alignment.

O

Organize the Plan

Workstreams, milestones, dependencies, communication, and resources.

R

Review the Readiness

Training, cutover, operational readiness, stakeholder adoption, and risk.

D

Drive the Execution

Command center leadership, escalation, hypercare, stabilization, and optimization.

REPRESENTATIVE OUTCOMES

- Greater executive visibility into readiness, risk, issues, and launch confidence.
- Stronger alignment across governance, change adoption, training, communication, and operations.
- More disciplined go-live control through cutover planning, command center leadership, and hypercare reporting.
- Improved stabilization through issue trend monitoring, escalation support, lessons learned, and optimization roadmaps.

PROJECT HIGHLIGHTS

Selected Project / Experience	Scope of Support
Cleveland Clinic REFUEL Epic Project	Operational readiness and healthcare implementation support
Catholic Health DSRIP Project	Delivery System Reform Incentive Payment project support
University of Washington Healthcare System	Change management project support
Wells Thomas Law Firm	Website redesign support
Xpress Heating and Air	Brochure and document development
Signature Events by Christina Nicole'	Website development and publishing

SELECTED CLIENTS

Healthcare and Transformation: Cleveland Clinic; Catholic Health Initiatives; University of Washington Healthcare System.

Commercial and Professional Services: Wells Thomas Law Firm; Xpress Heating and Air; Signature Events by Christina Nicole'.

WHY DTAM

DTAM Consulting brings together healthcare operations experience, technology implementation support, business development, change management, training, administrative support, and executive readiness governance in one integrated delivery model.

Positioned for organizations that need transformation initiatives to move from strategy to operational readiness, go-live execution, stabilization, and measurable business confidence.

NAICS CODES

Code	Description
541611	Management Consulting Services
541511	Custom Computer Programming Services
541512	Computer Systems Design Services
541613	Marketing Consulting Services
611420	Computer Training / Software Application Training
611430	Professional and Management Development Training
611710	Educational Support Services
561110	Office Administrative Services
561410	Document Preparation / Letter Writing Services
561499 / 561990	Business Support Services / All Other Support Services

FINAL POSITIONING STATEMENT

DTAM Consulting, LLC combines **management consulting discipline, healthcare IT experience, PMI-aligned governance, Prosci-informed change readiness, and the FORD Method™ operational execution framework** to help organizations plan, launch, stabilize, and optimize transformation initiatives with confidence.

CONTACT

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