



RapidScale, a Cox Business company, is a global leader in Desktop as a Service (DaaS). DaaS allows organizations to move all of their applications and desktops to the cloud. You're then able to access your virtual desktop environment through an internet connection from any device, virtually anywhere in the world.



# Desktop as a Service

Built to empower businesses both large and small.



## Hardware Refresh

Desktop as a Service helps extend the life of existing hardware by not relying on the local machine to perform tasks or run applications.



## BYOD

Users can access their virtual desktop environments from any device including tablets, desktops, smartphones, thin and zero clients, laptops, and more.



## Cost Efficiency

By combining compute, licensing, upgrades, management, and more into a simple monthly charge, businesses reduce capital spend and get the latest technology.



## Scalability

Businesses get the ability to rapidly add new users with the single click of a button – deploying the desktop and applications to anyone in the organization.

## Features

- Build your own solution based on your users' needs, applications and workload
- Add standard or custom applications to your environment
- Select a fully managed solution for complete simplicity with end-user device management, infrastructure management, automatic upgrades and updates, and more
- Access 100% US-based, 24/7/365 RapidResponse Support
- Basic identity management services built into all managed services, including DaaS, with the option to add premium services for an additional fee

## Any Device, Anywhere

Access the DaaS environment via PC, Mac, Linux clients, tablets, thin clients, and smartphones. As long as there is an internet connection, you are able to connect to your desktop.

## Enterprise-Level Security

RapidScale's infrastructure is secured through SSL encryption at 2048-bit. We offer additional security options through our enterprise security team and software solutions to provide optimal protection from viruses, malware, rogue employees and more. Our software applications are streamed and hosted using 256-bit AES encryption.

## Cost Efficiency

One of the key benefits of Desktop as a Service is the potential reduction of the total cost of ownership (TCO) compared to traditional desktops.

## Managed Environment

With RapidResponse Support, RapidScale offers a fully managed solution that lessens the need for IT teams to worry about patches, upgrades, device troubleshooting, application integrations and testing, and much more. RapidScale's DaaS makes it simple and convenient for businesses to manage their users and corporate data within a virtual environment.



## Features

- ✓ Enterprise virtual desktop
- ✓ Bring your own apps
- ✓ Hybrid deployment
- ✓ 50GB storage
- ✓ App integration
- ✓ Dedicated bandwidth
- ✓ Tier 3 data center
- ✓ Encrypted data transfer and storage
- ✓ Low-latency application delivery
- ✓ Active Directory integration
- ✓ Advanced security and compliance
- ✓ All-flash storage

## Management Features

- ✓ Advanced management of infrastructure environment
- ✓ Dedicated US-based solutions engineer
- ✓ Dedicated project manager
- ✓ 24/7 end-user device monitoring
- ✓ 100% US-based, 24/7/365 virtual desktop support
- ✓ Automatic system updates
- ✓ 100% financially backed SLA
- ✓ Design, testing and implementation of applications
- ✓ End-user troubleshooting
- ✓ System patching
- ✓ End-user management and administration



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